

College Goals Report

Strategic		Desired	Assessment	t Actual Assessment Results / Analysis	Evidence of Seeking
I Goal	Objective 1.1:Access: Students	Results 2250Credit	Method KMS College	2595 Enrollment	Improvement FY 2020 enrollment became a
Success-	will have access to a	Enrollment	Snapshot	2555 EHIOMBERT 1146 FTE	challenge during the last half
Provide effective	quality education.		TEC0185 KMS College	2595 is a little less than a 1% increase in enrollment of the previous FY 2571	the fiscal year with the Coron Virus Pandemic.
programs and services to		1150 FTE	Scorecard MEB0199	1146 FTE is a 3.5% decrease in FTE over previous FY 1188	STC responded to the Covid-
optimize the success of					crisis in various ways to help students (including Blacks an
our students				Five year enrollment Trend reveals a 7.9% increase since 2015 with the lowest enrollment occurring in 2017 and a 2.6% decrease in FTE since 2015 with 2017 resulting in the	lower-income populations) er
as they				lowest FTE as well.	stay enrolled, and become
prepare for quality jobs					successful essential workers
and/or				Enrollment: Summary	Academic Affairs:
continuing				Count and FTE Trends 2.495 2.394 2.591 2.595	1. Expanded online and hybi
education.				Year Count FIE	course offerings 2. Modified section sizes (sn
				2017 2.235 1,128	class enrollment) for in pers
				2019 2,504 1,138 2019 2,071 1,188 2	meetings to allow for social
				2020 2,566 1,148 2016 2017 2018 2019 2020	distancing. Instructors subn limited lab plans. Masks req
				Count is an undisplicated creal? abselued count. FTE is the Full Time Equivalent based on the sum of botel credit hours for all students.	throughout the College.
					3. Increased Professional
				Analysis:	Development. Instructors w new to teaching online or hy
				The drop in FTE is due in part by the increase in part time status which is 80.8% for FY 2020 as compared to 72.2% in FY 2017, 73.8% in FY 2018, and 79.2% in FY 2019.	courses are registered for E
				According to the National Student Clearinghouse, "the pandemic crisis did not appear to have had any major effect on students enrollment statuses during the spring term,	and Advanced Blackboard
				According to the valuonal subcent clearinghouse,the parioemic crisis du not appear to nave flat and/or enect on students enforment statuses during the spring te regardless of demographic characteristics or institution types, "however, Summer Term was a different story for STC as well as many other colleges.	provided training on Remot
					Access and VPN so instruct
				According to Inside Higher Ed- August 2, 2020, "in the wake of extreme economic uncertainty, and with many colleges and universities going virtual for the fall 2020 semester, the coronavirus pandemic has sent unprecedented shocks through the higher education system." Located in a rural area of Georgia, over half (54.5%) of STC's students were lower-income populations. In addition, STC's enrollment was 72.2% Female. This special population experienced drastic increases in family care responsibilities and expenses during the coronavirus crisis.	can access files from their
					computers while at home. T on WebEx and Blackboard
					Collaborate was provided w
					enabled instructors to utiliz
					multiple methods to commu with students. The Blackbo
					Point of Contact provided a
					24/7 assistance to instructo
					needed help using Blackboot transition face-to-face class
					the distance learning enviro
					4. Blackboard Collaborate a
					WebEx enabled instructors provide real-time instructio
					tutoring.
					5. Opened Library compute
					as well as Student Success for students to use.
					6. Students videoed and su
					skills demonstrations for fa
					evaluation and participated virtual and simulated clinic
					TCSG:
					TCSG: The Technical College Syst
					Georgia (TCSG) was award
					\$10.4 million to implement a project called eCampus. eC
					helped expand student acc
					high-demand programs and
					courses that may not be cu offered at the technical coll
					they attend. Participating to
					colleges shared the cost of
					employing faculty to teach to coursework.
					Dual enrollment arrangeme
					classes continued to requir
					same course competencies
				syllabi, and lesson plans be	
					through the completion of the courses. Faculty maintained
					meaningful learning experie
					by using synchronous instr and online course activities
					ianu online course activities

Nurse Aide course instruction continued to be driven by the course objectives and standards established by outside state and federal agencies. Instructors are flexible and available to meet students learning needs. Tutoring is available to students either face to face or through online programs like WebEx or Laboratory and clinical instruction, conducted on the high school campus, follow teaching and safety guidelines established by the state agency responsible for oversight of the program. Practicums/internships: Some practicum and internship sites closed during the beginning of th pandemic and students were delayed in completing the require hours. Grades of In Progress (IP) were given and when the sites could safely reopen, students returned and completed the required competencies and hours. While following CDC guidelines, instructors made required visits t practicum/internship sites to check on students and meet with site supervisors. Students were provided an internship/practicum packet and syllabus that explains what is expected of them. Practicum/Internship site supervisors are provided with a Memorandum of Agreement and an Employer Internship/Packet outlining their expectations. Mid-Term and Final evaluation rubrics were provided to the practicum/internship. The doors of communication remained open between the instructor, the student, and the site supervisor. Clinical - Some programs were allowed to complete clinical requirements in facilities while following CDC/OSHA guidelines. The College provided PPE for faculty and students if needed. Fo those programs not permitted in the clinical setting, practicum and clinical hours were completed via virtual simulations through realistic client scenarios, as approved by respective program accrediting agencies and licensing boards. Some programs utilized simulated clinical experiences in on campus labs. On campus labs were conducted with administrative approved lab plans developed based upon CDC/OSHA guidelines. All clinical instruction was driven by program and cours Labs: Lab hours was completed online for some business and general education courses. On campus labs were utilized on a limited basis mainly by the health sciences and industrial programs These program instructors developed comprehensive facility use plans incorporating the CDC s and local Department of Public Health guidelines. Additionally, lab sizes and schedules were modified to ensure social distancing; masks are work by faculty, students, and staff at all times. Full PPE was provided and worn by students and faculty as needed. The priorit was to create the safest possible environment for students, faculty

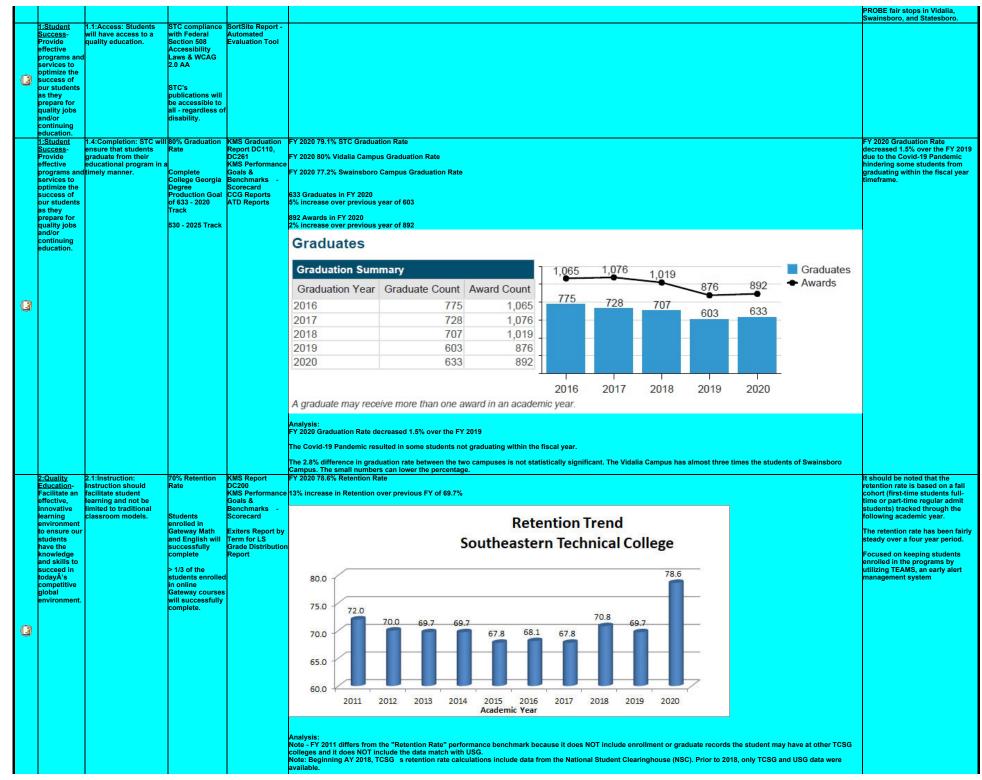
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and staff based on the latest guidance from health experts Students, who were not already taking online and/or hybrid courses and were thrown into an online course without much notice and little preparation, faced the most challenges. These students are mostly in industrial and health sciences courses. Instructors made the process as easy as possible by being flexible, staying in constant communication with students, holding live meetings with them using Web Ex and/or Blackboard Collaborate. The Blackboard Helpdesk was also available for students to request echnical assistance. Many students live in areas where reliable Internet connections are not available. These students are used to completing their work using STC's computer labs. Wher our campuses closed, instructors extended due dates of assignments and allowed student to submit work using whatever method worked best for them. Fo example, students who did not have printers and were working of portfolios, emailed their work to the instructor who printed the assignments for them. Students who did not have Internet service were allowed to sit in their vehicles in the STC parking lot using our WiFi to complete or submit assignments. The college also purchased laptops for students to check out and use at home and computer labs were opened in May to allow students access to computers and WiFi. Instructors continued to use the same assignments and exams tha were used in the classroom even though the classes were placed online/hybrid. The same syllabus and lesson plans were continued through the completion of the Student Affairs: During the COVID public health crisis, TCSG Commissioner, Gregory C. Dozier granted TCSG colleges the option to suspend the provisions of the Admission Procedure 6.2.1p that require student testing and submission official transcripts for purposes of Southeastern Technical College chose to implement the suspension of the placement testing requirement and the submission of official high scho transcripts for Admissions purposes beginning with the Summer semester 2020 and continuing on through Summer Semester 2021. A test code of CV19 was entered in the BANNER Student Information System for students who did not provide appropriate placement scores. For prospective students submitting an unofficial transcript for Admissions, an Admissions Hold was placed on their account as a reminder that an official transcript was still needed. This allowed the studen to be accepted with only an unofficial transcript on file. Durin a portion of this time (Summer nester 2020 and Fall semester 2020), Southeastern Technical College also allowed prospective students to submit documents (Birth Certificates) via email and other electronic means since the ampus was closed to the public

For the Summer semester 2020, the On-Campus New Student Orientation (Orientation Part B) was canceled. However, all new students were still required to complete the Online Orientation Part A that provided essential formation for new students. For Fall semester 2020, a modifie On Campus New Student Orientation (Orientation Part B) was held, and students were able to come on campus to submit any outstanding Admissions and/or inancial Aid documents as well as speak with any Student Affairs personnel should they need to. In the onset of the COVID-19 pandemic, Library Services promoted its email and text services, online resources, and waived due dates and fines for physical items. Blackboard Collaborate and WebEx rooms provided expanded online reference capability. Laptops wer loaned to students who did not have computers to complete classes. With the approval of a COVID-19 Instructional Safety Plan, the libraries in Vidalia and Swainsboro were opened two days a week, beginning June 15th for six hours each day by appointment. Each location had a naximum occupancy, ensuring social distancing and proper sanitization. Students were able to use computers as well as return and check out books and meet with the Library Director if neede For the Fall 2020 semester, the Vidalia and Swainsboro campus libraries and library computer lab are open from 8:00 a.m. until 6:00 p.m. Monday through Thursday with social distancing and sanitization measures in place. A new library website was introduced, providing more intuitive access to online resources and online reference services. The Registrar's Office provided al services online registration/advisement assistance was provided via phone and email (registration nstructions were posted on the college website and social med transfer credit assistance was provided to students via phone and email; an online withdrawal form was created and used by students to withdraw from classes; students were encouraged to use the registrar@southeasterntech.edu email to communicate with the Registrar's office by using this email link all employees in the Registrar's office were notified of student inquiries and issues was resolved in a timely manner; graduation related paperwork wa accepted in an online format and students were able to pay graduation related fees online TCSG approved, and STC mplemented the use of a Z grade. This grade was given to students who could not successfully complete their courses due to COVID related ssues. The Z grade does not negatively affect a student's academic attempted hours or GPA. Southeastern Technical College moved from an in-person Commencement Ceremony to a Virtual Commencement Ceremo for Spring, Summer, and Fall Graduates. Information concerning the ceremony was

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						Career Services converted Work Study applications to filiable forms and made the application process available entirely online. Career Services has upcoming Transfer Credit Workshops and Lunch and Learn virtual sessions scheduled. They also provided job search assistance by Webex and email. In addition, STC took action in the area of general administrative operations and human resources in response to COVID-19 pandemic to assist employees so that they could work and assist students. 1. Southeastern Technical College implemented telework arrangements in March. Employees submitted a telework plan to their supervisors. Many employees continue to telework several days during the workweek. P. Part-time employees who were unable to telework were allowed Administrative Leave. Administrative Leave. Administrative Leave. Administrative Leave. Administrative Leave. Administrative Leave ended on July 31, 2020. 3. The Families First Coronavirus Response Act required employers to provide their employees with paid sick leave and expanded family and medical leave for specified reasons related to COVID-19. These provisions apply from April 1, 2020, through December 31, 2020. Currently, we have had six full-time employees, and four part-time employees request the Public Health Sick Leave. 4. In March, the State Health Benefit Plan (SHBP) temporarily offered virtual office doctor visits at a \$0 co-pay, and telemedicine was 100% covered. Additionally, SHBP temporarily covered the cost of the COVID-19 test.
	1:Student Success-		700 High School	KMS Report College Snapshot	901 HS Enrollment	possible in every area to ensure students had access to enroll and obtain a quality education. TCSG provided alternate means for admission through the Hope
6	Provide effective programs and services to	quality education.		TEC0185	HS Enrollment increased 12.5% over the previous FY of 801. 100 HS student increase The Enrollment of 2016 increase size 2015	GPA and PSAT, which provides an easier path to admission to dual enrollment.
e e e	optimize the success of our students as they prepare for quality jobs and/or				The 5 year trend reveals a 204% increase since 2015. Only Fall Semester 2019 is reported due to multiple status changes within an academic year. Enrollment: High School Collaboratives	STC plans to expand the dual enrollment opportunities by offering more classes online, on the STC campuses, and at the high schools. STC also provides classes on the high school campus when possible.
	continuing education.				High School Summary Year Count 2016 341 2017 333 2018 556 2019 801 2020 901 2018 2017 2018 2019 2020 901	STC has sent several full-time instructors to high schools to teach courses on the high school campus when we cannot credential a high school teacher. An ongoing challenge is finding instructors to teach on the high school campus.
3					Count is an unduplicated high school student count. Students can be dual enrolled (taking postsecondary courses for both high school and postsecondary credit) or joint enrolled (taking postsecondary courses for postsecondary credit only) or both.	STC plans to promote these needs more on social media throughout the year in hopes that we can attract more qualified teachers willing to tach dual enrollment courses.
					Analysis: During AY 2020, STC Dual Enrollment had 901 total unduplicated dual enrollment students, a 12.5% increase from AY 2019 and exactly 100 more students than AY 2019. 37.4% of the overall enrollment for AY 2020 was DE students, which was 4th best in the state. In comparison, for AY 20 dual enrollment students made up only 24.8% of the total college enrollment at colleges across the state. For AY 2019, 31.2% of the overall college enrollment was dual enrollment students, which was 5th best in the state. The HS penetration rate for STC s service delivery area is 10.5% for AY 2020 compared to 9.9% for AY 2019.	The High School Coordinators will expand their relationships with the high schools to help in the area of communication which we hope will attract more students to participate in dual enrollment. The High School Coordinator has presented at parent nights and senior nights to share dual enrollment opportunities with parents and students.
						STC also participated in the local



					It should be noted that high school students are not included in Retention Rate calculations by TCSG.		
	2:Quality Education-	2.1:Instruction: Instruction should	80% pass General	Gen Ed Assessment	Gen Ed Results for AY 2020	The Faculty and Administration monitored and will continue to	
	acilitate an facilitate student	facilitate student learning and not be	Education	Report	Competency 1 - The ability to utilize standard written English. 85%	monitor impact of the lower Accuplacer scores and use date	
	innovative learning	limited to traditional classroom models.	Assessments on 1st attempt		Competency 2 - The ability to solve practical mathematical problems. 83%	collected to determine the implementation of additional	
	environment to ensure our				Competency 3 - The ability to read, analyze and interpret information. 82%	strategies.	
	students have the knowledge				Analysis: For the third consecutive year, the results for the writing competency have increased (77% in AY 2018, 83% in AY 2019, and now 85% in AY 2020.	As always, faculty in the gates courses are offering tutoring, often virtually, due to the	
	and skills to succeed in				For the second consecutive year, the competency exceeded the 80% benchmark.	pandemic for students who fe they need extra help.	
	todayÂ's competitive				The math competency has exceeded the 80% benchmark for three consecutive years with an 83% success rate for AY 2020, the highest in a three-year period.		
3	global environment.				The reading competency exceeded the 80% benchmark for the third year in a row; however, it has decreased from the 90% to 88% and is reported at 82% for the AY 2020 year. The 6% drop during the past two years is concerning.		
					One possible explanation is that Accuplacer scores were lowered by TCSG after which we saw a significant drop in the number of students enrolled in Learning Support classes.		
					In AY 2017, 70 students were enrolled in Learning Support Reading during the Fall and Spring semesters; AY 2018 saw that number decrease to 47 for Fall and Spring Semesters; AY 2019 stayed somewhat steady with 41 students enrolled. However, the lower scores for the Accuplacer exam were put into place during Fall Semester 2018.		
					For Fall and Spring Semesters, in AY 2020, 26 total students were enrolled in Learning Support Reading (14 in Fall; 12 in Spring).		
					The lower Accuplacer scores potentially allow students into gateway courses who might have previously tested into Learning Support classes - a situation that deprived them of a review of reading skills.		
					The Faculty and Administration monitored and will continue to monitor this situation and use data collected to determine the implementation of additional strategies.		
					As always, faculty in the gateway courses are offering tutoring, often virtually, due to the pandemic for students who feel they need extra help.		
		2.1:Instruction: Instruction should facilitate student	90% average score on Program Exit	Program Exit Exam Score Report	89.93% or 90% Program Exit Exam Score for AY 2020	For the third time in the last 7 years, STC met the 90% benchmark.	
	effective, innovative learning	learning and not be limited to traditional classroom models.	Exams	кероп	Program Capstone Exams Trend	STC implemented capstone/ex exams in 2014 as a means of	
	environment to ensure our				Southeastern Technical College	verification or evidence other to course grades that STC is able	
	students have the knowledge and skills to				Southed Stein Technical Concess	back up degrees awarded with certification that learning goal	
					89.6	have been achieved.	
	succeed in todayÂ's				90.0	During the pandemic of 2020, faced numerous challenges at	
	competitive global				89.0 88.4 88.5	provided effective, innovating learning environments to ens	
(T-9)	environment.				990	students obtained the knowle and skills to succeed.	
(3)					88.0		
						87.0	
					86.0		
					85.0 2014 2015 2016 2017 2018 2019 2020 Academic Year		
					Analysis: STC met its benchmark; however, it should be noted that the the average program capstone score has varied less than 3 points over that last 7 years.		
					The average for the last 7 years is 88.7%		
		2.2:Adult Education: Prepare students to	Meet performance	TCSG Performance	Adult Education	Virtual enrollment will be offer to students; Blackboard class	
	effective,	successfully complete the GED (General Educational	benchmarks as determined by the new TCSG	Scorecard	Metric Description 2017 2018 2019 2020	 will be available to students w work or have family issues and can't attend face-face. 	
	environment	Development) test with the goal to achieve a	Commissioner's Office		Enrollment and Gains Enrollment (Adult Basic Education) 725 540 503 552		
	to ensure our students	igher education redential or enter the	All new metrics		Total enrollment of Adult Basic Education (ABE) students. Enrollment calculation is based on the National Reporting		
	knowledge	workforce in meaningful employment.			System (NRS) definitions and is a count of the students in the		
	and skills to succeed in				fiscal year (July 1 through June 30) who attended 12 or more hours in an adult education program and are assessed at entry		
	todayÂ's competitive				educational functioning levels (EFL) of ABE 1-4, which are		
	global environment.				equivalent to Grade Levels 0.0 - 8.9. Enrollment (Adult Secondary Education) 133 81 49 4		

					Enrollment and Gains	Metric Description Total enrollment of Adult Secondary Education (ASE) students. Enrollment calculation is based on the National Reporting System (NRS) definitions and is a count of the students in the fiscal year (July 1 through June 30) who attended 12 or more hours in an adult education program and are assessed at entry educational functioning levels (EFL) of ABE 5-6, which are equivalent to Grade Levels 9.0 - 12.9.	2017	2018	2019	2020	
						Enrollment (English as a Second Language) Total enrollment of English as a Second Language adult education students. Enrollment calculation is based on National Reporting System (NRS) definitions and is a count of the total unduplicated number of students in the fiscal year who attended 12 or more hours in an Adult Education program and were assessed with an entry educational functioning level (EFL) of English as a Second Language (ESL) Levels 1-6.	0	8	12	8	
(3)						Measurable Skill Gains (Adult Basic Education) Count of Periods of Participation with Measurable Skill Gains (MSG) for participants with more than 12 hours of attendance and initially assessed at Adult Basic Education (ABE) Levels 1-4. A participant achieves a MSG by gaining at least one educational functioning level after comparing the participant's pre-test and post-test levels, attaining a high school equivalency diploma, or exiting the program and entering postsecondary within the fiscal year.		273	268	222	
						Measurable Skill Gains (Adult Secondary Education) Count of Periods of Participation with Measurable Skill Gains (MSG) for participants with more than 12 hours of attendance and initially assessed at Adult Basic Education (ABE) Levels 5-6. A participant achieves a MSG by gaining at least one educational functioning level after comparing the participant's pre-test and post-test levels, attaining a high school equivalency diploma, or exiting the program and entering postsecondary within the fiscal year.		54	34	3	
						Measurable Skill Gains (English as a Second Language) Count of Periods of Participation with Measurable Skill Gains (MSG) for participants with 12 or more hours of attendance and initially assessed at English as a Second Language (ESL) Levels 1-6. A participant achieves a MSG by gaining at least one educational functioning level, attaining a high school equivalency diploma, or entering postsecondary within the fiscal year.		2	10	4	
					High School Equivalency Graduates	High School Equivalency Graduates The total number of students enrolled during a fiscal year (July 1- June 30) who successfully completed all four portions of the GED Test or who were awarded high school equivalency by fiscal year end.	103	112	122	124	
					gain. Covid led to classes being su passing the HSE. The overall I						
(3)	Ensure STC has the resources needed to support learning	develop sustainable	\$200,000.00 Funds Raised - Foundation & Grants	Funds Raised - Advancement - Foundation & Foundation	The STC Foundation raised \$367,486.00 which was calendar year 2019. Also, included in the total was \$100,000.00 for ASN Program Director, which has enabled more students to be enrolled in the program. Analysis: Other Foundation funds have been used to purchase instructional equipment and to award student scholarships.					The STC Foundation met face-to- face in January and then due to the Covid-19 Pandemic and numerous members over 65 years of age, the majority of correspondence and fund raising was done via email and phone	
	excellence.		No Audit Findings	Audit Report	Although the goal was exceed	ed for the year, the Foundation faced challenges due to the Covid-19 Pandemic	:.				conversations. Approvals of expenditures and scholarships was conducted via email.
	and Workorce	4.1:Workforce Development: STC will meet local community workforce needs through existing credit programs and by expanding/discontinuing credit program offerings to match workforce needs.	99% Job Placement	College Scorecard MEB0199 College Snapshot by Year TEC0185		Metric Description	2017	2018	2019	2020	The ultimate objective of occupational training is to move people into the workforce. Southeastern Technical College offered an employment placement and follow-up program which is outlined in the STC Careeer Services Plan for all eligible students and graduates.
	economic development										The Career Services Office worked with faculty and other staff

	efforts.				Placement	Job Placement Rate (Overall) The placement rate tracks a cohort of graduates through September 15 of the following year and uses the latest employment status entry for each student. The rate is calculated as follows: Numerator: Employed in Field + Military+ Employed in Field & Continuing Education + Employed in Related Field & Continuing Education + Employed in In Related Field & Continuing Education + Continuing Education. Denominator: Numerator + Not Employed. Job Placement Rate (In-Field) The in-field placement rate tracks a cohort of graduates through September 15 of the following year to show the percentage who employed in a field related to their award program. The rate is calculated as follows: Numerator: Employed in Field + Military + Employed in Related Field + Employed in Field & Continuing Education. Denominator: Total Grads - (Continuing Education & Employed in Unrelated Field + Continuing Education & Employed in Unrelated Field + Continuing Education + Unavailable).			members to provide career counseling, job search related activities, employment vacancy information,													
G							82.5%	90.8%	92.1%	91.2%	referrals for employment, and follow-up activities aimed at improving the quality of technical education.											
					Analysis: Overall Job Placement Rate in	creased .2% over previous fiscal year, and only .2% increase since 2017.																
						cement Rate decreased .9% over the previous fiscal year, the rate increased 10.5	5% over 2017.															
	4:Community and Workorce	4.1:Workforce Development: STC will	81	Customized Contract Training	Economic Devel	opment					Economic Development Division plans to market customized											
	Ensure that	workforce needs	1% increase in utilization of Economic	Reports Economic		Metric Description	2017	2018 *	2019	2020	training services to business and industry in various ways.											
	community workforce needs are met through stricts STC's educational programs and by expanding/discontinuin, credit program offerings to match workforce needs. economic development efforts.	Development E services. F	Development services. Customized Contract Companies served and	Development services. Customized Contract Companies served and	Development services. Customized Contract Companies served and	Development services. Customized Contract Companies served and	Development ervices. Customized Contract Companies erved and	evelopment ervices. customized contract companies erved and	Development Services. Customized Contract Companies Served and	Development ervices. Customized Contract Companies erved and	Development ervices. Customized Contract Companies erved and	Development ervices. Customized Contract Companies erved and	Development services. Customized Contract Companies served and	Development ervices. Customized Contract Companies erved and	Development Reports - KMS	Customized Contract Training (CCT)	Companies Trained (CCT) Unduplicated count of companies that received customized contract training (CCT) from the college during the fiscal year. CCT is training in which one or more companies request and	68	56	74	57	We will also closely monitor for need to modify or add new services. Goal not reached due to COVID-19 and facility and classroom restrictions enforced.
0			Contract Trainee Contact Hours		Customized Contract Training (CCT)	pay for, or arrange for payment of, the training of their employees. Courses may include customized or standard curricula, depending on the type of training requested by the company. Generally, a college establishes a contractual relationship with the company prior to providing CCT. Colleges self-report quarterly data in TCSG's Economic Development Data Entry Application.					Conference and catering events limited and then cancelled most o 2020.											
									Training Hours (CCT) Total number of hours trained through the college's customized contract training during the fiscal year. Training hours are calculated by multiplying the number of trainees times the length of the course. Colleges self-report quarterly data in TCSG's Economic Development Data Entry Application.	47,316	33,473	9,350	5,977									
										its definition of customized contract training.												
					Analysis: 57 Customized Contract Training Reports																	
					5,977 Customized Contract Tr	aining Contract Hours																
					Customized training and servi	ices were provided for a total year																
	and Workorce		Local community workforce need	Approval/s	Added Cyber Security Degree	, Diploma, and TCC - Notification to SACSCOC 6/25/2020 for implementation 1/1	/2021				STC made every effort to ensure local workforce needs were											
	Development- Ensure that community workforce needs are met through STC's meent- meent	workforce needs	for skilled program/s will be		· ·	Notification to SACSCOC 6/25/2020 for implementation 1/1/2021					continually met.											
		credit program offering to match workforce needs.	h existing credit identified. Programs will be sing/discontinuing added/terminatec program offerings as need to match workforce needs.	lentified. rograms will be dded/terminated s need to match	Terminated low to no enrollmon Barber II CNC Specialist Certified Customer Service Speci Medical Front Office Assistant	oecialist alist					STC utilized the TCSG Data Cente Program Management System to monitor and identify low enrollment programs and purge programs that are no longer needed.											
					Notification to SACSCOC Man	t ch 12, 2020 for implementation May 18, 2020					STC utilized its Program Development, Analysis, and Termination Plan and identified needs utilizing various methods such as:											
											student interests/inquiries											
											new employment opportunities or demand for services that have evolved in the service area											
											a trend/labor market analysis by the Administration as determined through review of data from											

					sources such as:
					Georgia County Guide
					Georgia Department of Labor Market Trends
					Employer Demand Survey
					Chamber of Commerce Annual Report
					Census Population Demographics
					Economic Modeling Specialists, Int. Report (EMSI)
					the Community Needs Assessment Survey
					recommendations from the Local Board of Directors
					recommendations from the occupational advisory committees
	4:Community 4.2:Economic and Workorce Development: STC will	1% increase in utilization of	Utilization Reports	3,346 - Trained in CE	Additional marketing and new courses for next year are the main
	Development-provide excellence in	Continuing	submitted	3,454 Training Hours in CE	strategies to increase participation
		Education	monthly to the		in continuing education programs.
	community programs and community services to	services	president	Analysis: 8% decrease CE Trained over the previous year of 3,639	Goal not met due to COVID-19 facility and classroom limits and
(3)	needs are support existing				restrictions.
الحا	met through business/industry and to sTC's attract new	2		13% decrease in CE Training Hours over previous year of 3,985	
	educational business/industry to the				
	programs and region.				
	economic development				
	efforts.				