

Student Learning Outcomes (Program Level)

Courses noted are either end-of-program courses or the only courses in a program where the SLO is assessed.

*Enhanced feature to upload Assessment Tools was added in FY 2012.

Program	Student Learning Outcome	Assessment Method	Assessment Tools Actual Assessment Results / Analysis	Evidence of Seeking Improvement
	Accounting students will be able to utilize the following QuickBooks screens	Proctored Comprehensive Final Production Exam	Swainsboro: N/A	With the adoption of the 2019 edition of QuickBooks software ar textbook, I plan to re-do
	to record business transactions: Enter Bills, Pay Bills, Write Checks, Create Invoice, Receive		Vidalia: N/A	the Camtasia demonstrations. When I re-do the Camtastia demonstratio
	Customer Payments, Enter Sales Receipts, Make Deposits, Pay Sales Tax, and Pay Employees.		Online: Fall Semester 2018: 2 of 2 students (100%) completed the proctored production exam with scores of 76 and 86; average score 81.	videos, I am considering inserting something that can ask students about on a quiz in hopes that they will be motivated be a reward for watching the
			Spring semester 2019: 7 of 7 (100%) students completed the proctored production exam with 70% proficiency. Actual scores were 84, 91, 86, 79, 98,97, 96; average score 90.	videos. The videos depict the demonstration I would give if the course were taught in a traditional classroom.
			High School: N/A	olassi osiii.
			Overall Analysis: The results are good, but I am still not confident that the students are watching the Camtasia video demonstrations I have painstakingly prepared.	
ccounting	Accounting students	Chapter 4 Comprehensive	Swainsboro:	In an effort to reach
	will complete the 10- step accounting cycle for a service business.	ProblemKelly	Fall Semester: 4 of 4 (100%) students completed the comprehensive problem with 70 or better. Actual scores were: 95, 95, 100, 91; average score 95.	students on both campuses, both workin and non-working, and t offer more flexibility, ACCT 1100 was offered online for the first time
			Vidalia: Fall Semester: 9 of 9 (100%) students completed the comprehensive problem with 70 or better. Actual scores were: 98, 98, 99, 87, 83, 100, 100, 100, 96; average score 96.	spring semester. In my efforts to replicat the traditional classroo I have prepared detaile demonstration video/lectures for EVEr chapter in the course.
			Online: 6 of 10 (60%) students completed the comprehensive problem with 70 or better. Actual scores were: 87, 61, 36, 71, 50, 64, 86, 92, 99, 95; average score 74.	I am not confident students are taking advantage of them however. I am consider inserting some "hidden comments" in those lectures and giving
			High School: N/A	students quizzes with questions that can only be answered accurately by watching the videos
			Overall Analysis: The online results are not as good as those from the hybrid classes in fall semester.	a method for forcing the
			As much as students say they desire online classes, they just are not dedicating enough time to the rigorous demands of the course.	
	Accounting students	Adjusting Entries	Swainsboro:	In an effort to reach
	will prepare adjusting entries including those for: accrued revenue, accrued expenses, deferred revenues, prepaid expenses, and	Performance -Chapter 3 performance exam in ACCT 1100. A minimum 70% mastery is required for successful completion.	Fall Semester 2018 3 out of 4 (75%) scored 70% or better on the Chapter 3 Performance Exam. Actual scores were: 81, 79, 57, 71 average score: 72.	students on both campuses, both workir and non-working, and toffer more flexibility, ACCT 1100 was offered online for the first time spring semester.
	depreciation of fixed assets.		Vidalia: Fall Semester 2018: 9 out of 9 (100%) scored 70% or better on the	In my efforts to replicat the traditional classroo I have working diligent

Conditioning	will evaluate then design the basic refrigeration cycle.	Basic Refrigeration Cycle Checklist Students must draw the refrigeration cycle then identify all the refrigeration components on the AIRC lab equipment. Students must identify all the components with 100% accuracy in order to receive the TCC.	AIRC Compression Refrigeration System.pdf	Chapter 3 Performance Exam. Actual scores were: 86, 70, 97, 77, 87, 93, 93, 77, 90; average score: 86. Online: Spring Semester 2019: 10 out of 11 (91%) scored 70% or better on the Chapter 3 Performance Exam. Actual scores were: 86, 74, 72, 90, 71, 54, 87, 73, 97, 86, 81; average score 79. High School: Overall Analysis: The spring online students did not do as well as hybrid students fall fall semester. The benefit of course of the hybrid offering is the face-to-face lecture. As much as students say they desire online classes, they just are not dedicating enough time to the rigorous demands of the course. Swainsboro: N/A Vidalia: S OUT OF 5 STUDENTS COULD DRAW THE BASIC REFRIGERATION CYCLE . THIS INCLUDED ALL THE MAJOR COMPONENT . Online: N/A High School: N/A Overall Analysis: With the understanding of the components the instructor sees no need to change the teaching method.	advantage of them however. I am considering inserting some "hidden comments" in those lectures and giving students quizzes with questions that can only be answered accurately by watching the videos as a method for forcing them to watch the videos. I am available for tutoring on both campuses, but rarely do students take advantage of the opportunity. The understanding and definition of each component will determine if more in depth study or instruction is needed.
Conditioning Technology	appraise the functions of the electrical components on an HVAC system.	Comprehensive Exam in AIRC 1050 100 point test which encompasses the identification of 40 electrical components worth 2.5 points each, function of the part, and the interpretation of any other info on the part. A minimum 70% accuracy is required for successful completion.		Swainsboro: N/A Vidalia: Students identified all 40 components when given the test. 1 student need extra time to identify some of the components Online: N/A High School: N/A Overall Analysis: It was determined the one student needed more hand on training to have better understanding of components. The student implemented more time in lab and on live A/C units which helped him understand electrical components.	After results there will be more live hands on training in lab .This will help students that struggle have more time to understand electrical components better .
Conditioning	identify a HVAC system malfunction by performing troubleshooting techniques utilizing meters and gauges.	Students complete an 8 section checklist while analyzing a live HVAC system. Students gather information on the system in sections 1 - 6 using tools and equipment provided by the school. A 100% accuracy is required for successful completion.	AIRC Res Split System Analyzer Checksheet.pdf	Swainsboro: N/A Vidalia: Students identified correctly the problems with systems on the first try . Two students needed assistance on where to obtain readings. Online: N/A High School: N/A Overall Analysis: The knowledge of what to check was there, however some struggled with where to precisely to obtain readings were lacking.	To provide to the student the knowledge and understanding of where to get readings. Provide more in-depth understanding of worksheet so student will understand . Will incorporate some one on one training for students not understanding .
Science in Nursing	Concept: Evidence Based Practice	RNSG 2020/2020B Final Preceptor Evaluation Tool: 90% of students will score a 3 or better on EOPSLO.		Swainsboro: RNSG 2020/2020B Final Preceptor Evaluation Tool: Summer 2019 Bridge Pathway option cohort	Faculty review results at ASN Faculty meetings and discuss changes to curriculum if needed.

		ATI Comprehensive Predictor Results-first attempt. A cumulative score of at least 60% will be achieved under the QSEN section of Evidence Based Practice.	results: 100% (22/22) scored a 3 or better on teamwork and collaboration outcomes. ATI Comprehensive Predictor Results-first attempt: Summer 2019 Bridge Pathway option cohort results: 79.1% Vidalia: RNSG 2020/2020B Final Preceptor Evaluation Tool: Fall 2018 Traditional option cohort results: 100% (22/22) scored a 3 or better on teamwork and collaboration outcomes. ATI Comprehensive Predictor Results-first attempt: Fall 2018 Traditional option cohort results: Cumulative score 72.5% Online: High School:	Faculty are awaiting feedback from ACEN regarding Systematic Plan of Evaluation; however, faculty have discussed possibly increasing the cumulative score benchmark for both the comprehensive predictor and the 2020/2020B Final Preceptor Evaluation.
Science in Nursing	EOPSLO #1: QSEN Concept: Client Centered Care A. Evaluate nursing care provided to clients and their families from diverse backgrounds in a variety of settings to ensure that it is compassionate, age and culturally appropriate and based on a client's preferences, values, and needs.	RNSG 2020/2020B Final Preceptor Evaluation Tool: 90% of students will score a 3 or better on EOPSLO. ATI Comprehensive Predictor Results-first attempt. A cumulative score of at least 60% will be achieved under the QSEN section of Patient Centered Care	Swainsboro: RNSG 2020/2020B Final Preceptor Evaluation Tool: Summer 2019 Bridge Pathway option cohort results: 100% (22/22) scored a 3 or better on client centered care outcomes. ATI Comprehensive Predictor Results-first attempt: Summer 2019 Bridge Pathway option cohort results: 77.2% Vidalia: RNSG 2020/2020B Final Preceptor Evaluation Tool: Fall 2018 Traditional option cohort results: 100% (22/22) scored a 3 or better on client centered care outcomes. ATI Comprehensive Predictor Results-first attempt: Fall 2018 Traditional option cohort results: Cumulative score 80.3%	Faculty review results at ASN Faculty meetings and discuss changes to curriculum if needed. Faculty are awaiting feedback from ACEN regarding Systematic Plan of Evaluation; however, faculty have discussed possibly increasing the cumulative score benchmark for both the comprehensive predictor and the 2020/2020B Final Preceptor Evaluation.
			Online: High School: Overall Analysis:	
Science in Nursing	EOPSLO #2: QSEN Concept: Teamwork and Collaboration B. Collaborate with members of the inter- professional healthcare team to manage and coordinate the provision of safe, quality care for clients and their families.	RNSG 2020/2020B Final Preceptor Evaluation Tool: 90% of students will score a 3 or better on EOPSLO. ATI Comprehensive Predictor Results-first attempt. A cumulative score of at least 60% will be achieved under the QSEN section of Teamwork and Collaboration	Swainsboro: RNSG 2020/2020B Final Preceptor Evaluation Tool: Summer 2019 Bridge Pathway option cohort results: 100% (22/22) scored a 3 or better on teamwork and collaboration outcomes. ATI Comprehensive Predictor Results-first attempt: Summer 2019 Bridge Pathway option cohort results: 75.8%	Faculty review results at ASN Faculty meetings and discuss changes to curriculum if needed. Faculty are awaiting feedback from ACEN regarding Systematic Plan of Evaluation; however, faculty have discussed possibly increasing the cumulative score benchmark for both the
			Vidalia: RNSG 2020/2020B Final Preceptor Evaluation Tool: Fall 2018 Traditional option cohort results: 100% (22/22) scored a 3 or better on teamwork and collaboration outcomes. ATI Comprehensive Predictor Results-first attempt: Fall 2018 Traditional option cohort results: Cumulative score 79.8%	comprehensive predictor and the 2020/2020B Final Preceptor Evaluation.
			Online:	-
			High School: Overall Analysis:	_
Science in Nursing	EOPSLO #4: QSEN Concept: Quality Improvement D. Utilize evidence- based quality	RNSG 2020/2020B Final Preceptor Evaluation Tool: 90% of students will score a 3 or better on EOPSLO. ATI Comprehensive	Swainsboro: RNSG 2020/2020B Final Preceptor Evaluation Tool: Summer 2019 Bridge Pathway option cohort	Faculty review results at ASN Faculty meetings and discuss changes to curriculum if needed

	improvement processes to affect change in the delivery of client-centered care.	Predictor Results-first attempt. A cumulative score of at least 60% will be achieved under the QSEN section of Quality Improvement.		results: 100% (22/22) scored a 3 or better on quality improvement outcomes ATI Comprehensive Predictor Results-first attempt: Summer 2019 Bridge Pathway option cohort results: 83.0% Vidalia: RNSG 2020/2020B Final Preceptor Evaluation Tool: Fall 2018 Traditional option cohort results: 100% (22/22) scored a 3 or better on quality improvement outcomes ATI Comprehensive Predictor Results-first attempt: Fall 2018 Traditional option cohort results: Cumulative score 81.8% Online: High School:	Faculty are awaiting feedback from ACEN regarding Systematic Plan of Evaluation; however, faculty have discussed possibly increasing the cumulative score bench mark for both the comprehensive predictor and the 2020/2020B Final Preceptor Evaluation.
Science in Nursing	client care technology to communicate relevant client information, manage	RNSG 2020/2020B Final Preceptor Evaluation Tool: 90% of students will score a 3 or better on EOPSLO. ATI Comprehensive Predictor Results-first attempt. A cumulative score of at least 60% will be achieved under the QSEN section of Informatic		Swainsboro: RNSG 2020/2020B Final Preceptor Evaluation Tool: Summer 2019 Bridge Pathway option cohort results: 100% (22/22) scored a 3 or better on informatics outcomes ATI Comprehensive Predictor Results-first attempt: Summer 2019 Bridge Pathway option cohort results: Cumulative score 90.9% Vidalia: RNSG 2020/2020B Final Preceptor Evaluation Tool: Fall 2018 Traditional option cohort results: 100% (22/22) scored a 3 or better on informatics outcomes ATI Comprehensive Predictor Results-first attempt: Fall 2018 Traditional option cohort results: Cumulative score 100% Online: High School: Overall Analysis:	Faculty review results at ASN Faculty meetings and discuss changes to curriculum if needed. Faculty are awaiting feedback from ACEN regarding Systematic Plan of Evaluation; however, faculty have discussed possibly increasing the cumulative score benchmark for both the comprehensive predictor and the 2020/2020B Final Preceptor Evaluation.
Associate of Science in	Professionalism (G. Assimilate integrity and accountability interpretates that uphold established regulatory, legal, and ethical principles while providing client-centered, standard-based nursing care. EOPSLO#8: Concept:	Predictor Results-first attempt. A cumulative score of at least 60% will be achieved under the BSN essentials section: Professionalism and Professional Values. RNSG 2020/2020B Final Preceptor Evaluation Tool:		Swainsboro: RNSG 2020/2020B Final Preceptor Evaluation Tool: Summer 2019 Bridge Pathway option cohort results: 100% (22/22) scored a 3 or better on professionalism outcomes ATI Comprehensive Predictor Results-first attempt: Summer 2019 Bridge Pathway option cohort results: Cumulative score 81.6% Vidalia: RNSG 2020/2020B Final Preceptor Evaluation Tool: Fall 2018 Traditional option cohort results: 100% (22/22) scored a 3 or better on professionalism outcomes ATI Comprehensive Predictor Results-first attempt: Fall 2018 Traditional option cohort results: Cumulative score 85.5% Online: High School: Overall Analysis: Swainsboro: RNSG 2020/2020B Final Preceptor Evaluation	Faculty review results at ASN Faculty meetings and discuss changes to curriculum if needed. Faculty are awaiting feedback from ACEN regarding Systematic Plan of Evaluation; however, faculty have discussed possibly increasing the cumulative score benchmark for both the comprehensive predictor and the 2020/2020B Final Preceptor Evaluation.
	H. Utilize leadership, management and priority-setting skills in the provision and management of safe,	90% of students will score a 3 or better on EOPSLO. ATI Comprehensive Predictor Results-first attempt. A cumulative score of at least 60% will	 	Tool: Summer 2019 Bridge Pathway option cohort results: 100% (22/22) scored a 3 or better on leadership outcomes	and discuss changes to curriculum if needed. Faculty are awaiting feedback from ACEN regarding Systematic Plan

		be achieved in leadership under clinical areas.		ATI Comprehensive Predictor Results-first attempt: Summer 2019 Bridge Pathway option cohort results: Cumulative score 85.9% Vidalia: RNSG 2020/2020B Final Preceptor Evaluation Tool: Fall 2018 Traditional option cohort results: 100% (22/22) scored a 3 or better on leadership outcomes ATI Comprehensive Predictor Results-first attempt: Fall 2018 Traditional option cohort results: Cumulative score 84.1% Online: High School:	of Evaluation; however, faculty have discussed possibly increasing the cumulative score bench mark for both the comprehensive predictor and the 2020/2020B Final Preceptor Evaluation.
Science in C Nursing E ef st en ri: sc	concept: Safety . Demonstrate ffective use of trategies to mitigate rrors and reduce the sk of harm to clients, elf, and others in ealthcare, home, and	RNSG 2020/2020B Final Preceptor Evaluation Tool: 90% of students will score a 3 or better on EOPSLO. ATI Comprehensive Predictor Results-first attempt. A cumulative score of at least 60% will be achieved under the QSEN section of Safety.		Swainsboro: RNSG 2020/2020B Final Preceptor Evaluation Tool: Summer 2019 Bridge Pathway option cohort results: 100% (22/22) scored a 3 or better on safety outcomes ATI Comprehensive Predictor Results-first attempt: Summer 2019 Bridge Pathway option cohort results: 81.7% Vidalia: RNSG 2020/2020B Final Preceptor Evaluation Tool: Fall 2018 Traditional option cohort results: 100% (22/22) scored a 3 or better on safety outcomes ATI Comprehensive Predictor Results-first attempt: 100% (22/22) scored a 3 or better on safety outcomes Fall 2018 Traditional option cohort results: Cumulative score 81.8% Online: High School:	Faculty review results at ASN Faculty meetings and discuss changes to curriculum if needed Faculty are awaiting feedback from ACEN regarding Systematic Plan of Evaluation; however, faculty have discussed possibly increasing the cumulative score bench mark for both the comprehensive predictor and the 2020/2020B Final Preceptor Evaluation.
Technology A sit and an articles are also significant and a sit an	AUTT tools, AUTT tudents will courately diagnose nd repair an utomobile electrical ystem.	Written Exam - 50 pts	AUTT1020 Electrical Systems Final Grading Rubric.pdf	Vidalia: N/A Online: N/A High School: N/A Overall Analysis: No assessment results as of now. Teaching class now results will be posted in spirit FY2020.	
Technology A st ac di	UTT tools, AUTT tudents will ccurately diagnose, ismantle, and repair n automobile engine.	Written Exam - 50 pts	Auto Engine Repair Checklist.pdf	Swainsboro: N/A Vidalia:	

ADDROGUE DE BORGO DE CONTRO SPORTO DE LE CONTRO DE LE CON		l	Engine Block Assembly Diagnosis and Repair - 10		Online: N/A	
Advantable Advant			Diagnosis and Repair - 10 pts			
Automotive Militing the Militin			Repair - 10 pts A 70% minimum on the written test and a 70% minimum on the labs/skills is required for successful		New instructor discovered there were no student files, no tests, no check sheets, etc. left by the former instructor for the new instructor to	
Automotive Publication and Pub			National Automotive			
Excursive disconsistent of the property of the		the AUTT lab, AUTT	ASE Engince Performance Written Exam - 50 pts	AUTT1040 Final Grading Rubric.pdf		
Repair - 10 pfs Plays		accurately diagnose engine performance	and Repair - 10 pts Computerized Engine		Vidalia:	
Disposite and Report - 10 General Engine Disposite - 10 pts - 10 p			Repair - 10 pts Emissions Control Systems Diagnosis and Repair - 10 pts			
Automotive Utilizing the Carbon of the Automotive Technical and a subset for			Diagnosis and Repair - 10 pts General Engine Diagnosis			
Technicians Education (PATEP) and Automotive Service Excellence (ASE) and the properties tools in the period of th			A 70% minimum on the written test and a 70% minimum on the labs/skills is required for successful		New instructor discovered there were no student files, no tests, no check sheets, etc. left by the former instructor for the new instructor to	
Automotive Dilizing the Technology Springeriate cold in Immediate and Repair an and repair an and repair and r			Technicians Education Foundation (NATEF) and the National Institute of Automotive Service Excellence (ASE) standards for students are utilized as guides for			
He AUT lab AUT with the Earn Sight ope to be automotive automotive present automotive pre			ASE		Swainsboro:	
Topic Identify and state Torque Converter components Converter components Converter components Converter components Perform On-Vehicle Tests 10 pts	recimology	the AUTT lab, AUTT students will diagnose and repair an automotive transmission/transaxle to include both	Written Exam 50 pts Perform a Stall test 10 pts Determine Procedures for Identifying Transmission 10 pts Perform procedure for		Vidalia:	
A 70% minimum on the written test and a 70% minimum on the written test and a 70% minimum on the industrial test and a			10 pts Identify and state Torque Converter components and how they work 10 pts Perform On-Vehicle Tests		N/A High School:	
Technicians Education Foundation (NATEF) and the National Institute of Automotive Service Excellence (ASE) at andards for students are utilized as guides for sudents are utilized as guides for students will diagnose and repair a a automotive chassis to include brakes and repair a a automotive chassis to include brakes and suspension. See an automotive chassis to include brakes and suspension and suspension. See an automotive chassis to include brakes and suspension and suspension. See an automotive chassis to include brakes and suspension and suspension. See an automotive chassis to include brakes and repair a part of the Automotive automotive chassis to include brakes and repair and part of the automotive autom			A 70% minimum on the written test and a 70% minimum on the labs/skills is required for successful		No assessment results as of now. Teaching	
Automotive Technology by Technology and repair a automotive chassis of include brakes and suspension. Automotive Technology and repair a automotive chassis of include brakes and suspension. Automotive Technology and repair a automotive chassis of include brakes and suspension. Automotive Technology and repair a automotive chassis of include brakes and suspension. Automotive Section Final Exam.pdf AutT11050 Chassis Steering Final Exam.pdf AutT11			Technicians Education Foundation (NATEF) and the National Institute of Automotive Service Excellence (ASE) standards for students are utilized as guides for			
and repair a a automotive chassis to include brakes and suspension. Gear 10 pts Diagnose Power Steering Gear 10 pts Diagnose Suspension Noise 10 pts Shock Diagnosis 10 pts Alignment, Adjustments, and Repair 10 pts. A 70% minimum on the written test and a 70% minimum on the labs/skills is required for successful completion. National Automotive Technicians Education Foundation (NATEF) and the National Institute of Automotive Service Excellence (ASE) standards for students are utilized as guides for performance. Automotive Utilizing the ASE Climate Control Gear 10 pts Online: N/A Online: N/A High School: N/A Overall Analysis: New instructor discovered there were no student files, no tests, no check sheets, etc. left by the former instructor for the new instructor to analyze in order to finalize the plan Foundation (NATEF) and the National Institute of Automotive Service Excellence (ASE) standards for students are utilized as guides for performance. Automotive Utilizing the ASE Climate Control Swainsboro:		appropriate tools in the AUTT lab, AUTT	ASE Chassis Steering and Suspension Rubric Written Exam 50 pts	AUTT1050 Chassis Steering Final Grading Rubric.pdf		
Suspension. Diagnose Power Steering Gear 10 pts Diagnosis 10 pts Shock Diagnosis 10 pts Alignment, Adjustments, and Repair 10 pts. A 70% minimum on the written test and a 70% minimum on the labs/skills is required for successful completion. National Automotive Technicians Education Foundation (NATEF) and the National Institute of Automotive Standards for students are utilized as guides for performance. Automotive Utilizing the ASE Climate Control Online: N/A High School: N/A Overall Analysis: New instructor discovered there were no student files, no tests, no check sheets, etc. left by the former instructor for the new instructor to analyze in order to finalize the plan Automotive Swainsboro:		and repair a a automotive chassis to	General Suspension and Steering system Diagnosis		Vidalia:	
Shock Diagnosis 10 pts Alignment, Adjustments, and Repair 10 pts. A 70% minimum on the written test and a 70% minimum on the labs/skills is required for successful completion. National Automotive Technicians Education Foundation (NATEF) and the National Institute of Automotive Service Excellence (ASE) standards for students are utilized as guides for performance. Automotive Utilizing the ASE Climate Control High School: N/A Overall Analysis: New instructor discovered there were no student files, no tests, no check sheets, etc. left by the former instructor for the new instructor to analyze in order to finalize the plan Swainsboro:			Diagnose Power Steering Gear 10 pts Diagnose Suspension			
A 70% minimum on the written test and a 70% minimum on the labs/skills is required for successful completion. National Automotive Technicians Education Foundation (NATEF) and the National Institute of Automotive Service Excellence (ASE) standards for students are utilized as guides for performance. Automotive Utilizing the ASE Climate Control Assignment of the service Sevalence (ASE) Swainsboro: Automotive Utilizing the ASE Climate Control Swainsboro:			Shock Diagnosis 10 pts Alignment, Adjustments,			
Foundation (NATEF) and the National Institute of Automotive Service Excellence (ASE) standards for students are utilized as guides for performance. Automotive Utilizing the ASE Climate Control Swainsboro:			written test and a 70% minimum on the labs/skills is required for successful completion. National Automotive		Overall Analysis: New instructor discovered there were no student files, no tests, no check sheets, etc. left by the former instructor for the new instructor to	
Automotive Utilizing the ASE Climate Control Swainsboro:			Foundation (NATEF) and the National Institute of Automotive Service Excellence (ASE) standards for students are utilized as guides for performance.			

the AUTT lab, students will and repair an automotive cl control sytste	diagnose General Engine Diagnosis Removal and Reinstallation10 pts HVAC System Evac & Recharge 10 pts HVAC System Assembly Diagnosis and Repair 10 pts Heating systems Diagnosis and Repair 10 pts Manifold Gauge Usage 10 pts A 70% minimum on the written test and a 70% minimum on the labs/skills is required for successful completion. National Automotive Technicians Education Foundation (NATEF) and the National Institute of Automotive Service Excellence (ASE) standards for students are utilized as guides for performance.		Vidalia: Online: N/A High School: N/A Overall Analysis: New instructor discovered there were no student files, no tests, no check sheets, etc. left by the former instructor for the new instructor to analyze in order to finalize the plan	
Business Management students will the principles business management.	of questions - comprehensive exam -		This program is offered totally online. Vidalia: This program is offered totally online. Online: 6 out of 6 (100 percent) took the exit exam and scored a 70 or better to pass the class. High School: Overall Analysis: After reviewing the results from the last two fiscal years, the capstone exam overall averages for the program have increased. In FY17 it was 92.40 and in FY18 the average was 93.38. In FY19, it continued to increase to 93.86. In fiscal years prior to FY19, the weighted percentage for	Although the weighted percentage for the capstone exam has been increased to 35 percent, the exam will now only be taken in MGMT 2215, Team Project, toward the end of a student's program of study. By having students take the exam towards the end of their program of study, this will allow for better facilitation of the exam results and more time for students to study the competency areas covered on the capstone exam that are taken from other management courses. The capstone exam will remain a 100 question comprehensive exam.
Management students will the important business ethi workplace. Business Business Mar Management students will	Detailed instructions and rubrics are provided for students so that they know exactly what is expected. Team Project Research work in Paper rubric, PowerPoint	MGMT_Research_Paper_Rubric.pdf	This program is offered totally online Vidalia: This program is offered totally online. Online: 14 out of 17 students (82 percent) of the students passed the assignment. Three students did not submit it receiving a grade of zero and two students did not pass and meet the minimum score requirement of 70 percent. High School: Overall Analysis: Although results on this assignment have been consistent in prior fiscal years, it was determined by new program instructor that this student learning outcome will not be assessed in FY2020 Spirit Plan. Swainsboro: This program is offered totally online.	Instructor identified the area that needed
teams in MGN to develop a t project that w assess presel and word projectlist.	Presentation rubric, and Peer Evaluation Form. ill ntation A minimum 70% on the	MGMT PowerPointPres Rubric.pdf MGMT Partner Eval Form.pdf	Vidalia: This program is offered totally online.	improvement - citing resources. More information will be provided to students on citing resources using MLA style the next time the course is taught.

Technology	Business Technology students will prepare memos and letters	Organization. The PowerPoint Presentation rubric includes: Content, Effort, Accuracy, Originality, and Use of Graphics. Detailed instructions and rubrics are provided for students so that they know exactly what is expected. Document Production Module 4 Performance/BUSN 1440	High School: Overall Analysis: Students were required to work in teams of 2-students and complete a research paper on a business and create a PowerPoint presentatic and complete peer evaluations for each team member. The peer evaluations determine if a team member's grade would be different based on to member's contributions to the completion of to project. The team project counted 15 percent of the fir grade and the peer evaluations counted 5 percent. A team discussion board was created by instructor in the online course to help facilitat communication and completion of the project Although all students earned a passing grade the team project, analysis of the rubrics show students weakest in citing resources on the Works Cited page. More emphasis may be needed on following proper format guidelines. Swainsboro: Fall Semester 2018 -4 dout of 6 (67%) scored 70% or higher on the	n ne
	utilizing Keyboarding in SAM with Microsoft Word 2016.	A minimum of 70% accuracy is required.	Spring Semester 2019 -3 out of \$ 60%) scored 70% or higher on the exam Summer Semester 2019 -BUSN 1440 was not offered Vidalia: Fall Semester 2018 -6 out of 7 (86%) scored 70% or higher on the exam Spring Semester 2019 -BUSN 1440 was not offered Summer Semester 2019 -BUSN 1440 was not offered Online: Fall Semester 2018 -BUSN 1440 was not offered Spring Semester 2018 -BUSN 1440 was not offered Spring Semester 2019 -13 out of 13 (100%) scored 70% or higher on exam Summer Semester 2019 -3 out of 7 (43%) scored 70% or higher on the exam High School: n/a Overall Analysis: Overall, 76% (29 out of 38) of the students scored 70 or higher on the Module 4 performance tes The overall percentage declined 5% from last year.	year. The hybrid classes were taught where students attended class 60% of the time and the other 40% of their coursework was completed online. The online classes are taught where students complete all of their work online using Blackboard software for online classes and using SAM (Skills Assessment Methodology) with Word 2016 for the keyboarding skills taught. Students are required to come on campus for one proctored exam after the 65% point during the semester. With the overall percentage declining 5% percent from last year, it is evident that there is room for improvement. It is important that we stress producing errorfree documents that includes the correct format.
recimology	professional business documents by the integration of various software applications.	All Business Technology (BT) diploma and BT	BUSN Capstone Exam Rubric-Project1.pdf BUSN Capstone Exam Rubric-Project2.pdf BUSN Capstone Exam Rubric-Project3.pdf BUSN Capstone Exam Rubric-Project3.pdf Spring Semester 2019 -BUSN 2210 was not offered Vidalia: Fall Semester 2018 -BUSN 2210 was not offered Spring Semester 2019 -BUSN 2210 was not offered Summer Semester 2019 -BUSN 2210 was not offered	Applied Office Procedures was taught in a hybrid format where students attended class 60% of the time and the other 40% of their coursework was completed outside of class. The exit exam consisted of Microsoft Word, Excel, and PowerPoint software. Students were continuously reminded that it was vital that they proofread their documents in all three software applications for accuracy because of the negative results that can be produced.

Technology	will compose professional medical documents using Medisoft software.	The Medisoft software is a medical billing and accounting software used by doctors and other health care professionals to input patient records, submit insurance claims, and manage patient receivables. EXIT EXAM All Business Healthcare Technology students are required to take the BUSN 2340 Exit Exam when enrolled in this course. The exam will be taken in class under the supervision of the instructor. Specific competencies and skills tested on the assessment include: scheduling patient appointments, medical transcription skills, billing/collection, and work area management. Students are required to score a minimum of 70% on the exam to pass the BUSN 2340 course. Students who do not pass this exam will not be able to graduate and the capstone course will need along with the exit exam. Note: Students will not be allowed to take BUSN 2340 as a transient student since the exit exam is tied specifically to this course.	BUSN2340 Sim2 Page1.pdf BUSN2340 Sim2 Day1 checksheet.pdf BUSN2340 Sim2 Day2 checksheet.pdf BUSN2340 Sim2 Day3 checksheet.pdf BUSN2340 Sim2 Day4 checksheet.pdf BUSN2340 Sim2 Day4 checksheet.pdf	Dolline: Fall Semester 2018 -4 out of 4 students (100%) scored 70 or higher on the BUSN 2210 Exit Exam Spring Semester 2019 -BUSN 2210 was not offered Summer Semester 2019 -BUSN 2210 was not offered High School: n/a Dverall Analysis: The students had a 100% pass rate on campus and online on the exit exam. In the process of learning the integration skills in this class, there is room for improvement on the assignments. Thoughtless mistakes are still being made on the project assignments and tests. Swainsboro: Fall Semester 2018 -BUSN 2340 was not offered Spring Semester 2019 -BUSN 2340 was not offered Summer Semester 2019 -BUSN 2340 was not offered Vidalia: Fall Semester 2019 -BUSN 2340 was not offered Spring Semester 2019 -BUSN 2340 was not offered Spring Semester 2019 -BUSN 2340 was not offered Online: Fall Semester 2018 -BUSN 2340 was not offered Spring Semester 2019 -BUSN 2340 was not offered Spring Semester 2019 -BUSN 2340 was not offered Dolline: Fall Semester 2019 -BUSN 2340 was not offered Spring Semester 2019 -BUSN 2340 was not offered Dolline: Fall Semester 2019 -BUSN 2340 was not offered Dolline: Fall Semester 2019 -BUSN 2340 was not offered Dolline: Fall Semester 2019 -BUSN 2340 was not offered Dolline: Fall Semester 2019 -BUSN 2340 was not offered Dolline: Fall Semester 2019 -BUSN 2340 was not offered Dolline: Fall Semester 2019 -BUSN 2340 was not offered Dolline: Fall Semester 2019 -BUSN 2340 was not offered Dolline: Fall Semester 2019 -BUSN 2340 was not offered Dolline: Fall Semester 2019 -BUSN 2340 was not offered Dolline: Fall Semester 2019 -BUSN 2340 was not offered	The most frequently used medical billing software to train students in technical colleges is Medisoft software. It is imperative that students input data correctly so that they are prepared for working in the medical setting. To make sure that students remained focused on inputting the data appropriately, adjustments were made to various tasks in their assignments. Accuracy is consistently stressed because of the importance of exactness in the medical field. The lack of these things can result in harmful consequences that the company and patients can encounter.
Laboratory	Clinical Lab students will accurately read gram stains.	Students will prove competency of gram stains on a power point assessment. Bacteria are grouped into categories based on their gram stains: positive or negative, rod or cocci. Gram stain of bacteria can show characteristics that give a presumptive identification (positive, negative, rod, or cocci). Students must score 80% competency on 50 gram stains.		Swainsboro: Vidalia: The 2019 class average for the gram stain skill was 83.9.Accurate gram stains are essential for quick assessment of a patient's cause of infection that leads to accurate antibiotic administration. Online: High School: Overall Analysis:	Additional gram stains were added for the 2018 cohort. This skill must be comprehensive and accurate for the graduate to report meningitis, pneumonia, wound infections, ect. to the attending physician. Additional gram stains will be added to ensure competency of graduates.
Laboratory Technology	Utilizing quality control samples of bacteria as "unknowns," Clinical Lab students will identify the correct genus of bacteria using multiple tests.	Skills Assessment of Unknown Bacteria/CLBT 1080 Standard: Student will successfully perform identification of 10 organisms within three attempts as evaluated by	CLBT 10 Organism ID.pdf	Swainsboro: Vidalia: 2019 class average of 91.8 on the microbiology ID or organism.	Different organisms were used to enhance student competencies. The instructor has added charts to help students grasp biochemical reactions of bacteria. Also, local hospitals donate QC bacteria to add

		the instructor.		Online:	difficulty and critical thinking skills.
		Task: Using gram stain, catalase, coagulase, oxidase, Enterotube,		High School:	,
		CAMP, Strep ID kit, Bile esculin and microscope		Overall Analysis:	
		with oil immersion and slide techniques, the student will identify the		- 101 u	
		correct genus and speciesof bacteria.			
		Criteria: Student must identify the unknowns in			
		three attempts and score a 90 or above.			
Clinical	Clinical Lab students	Pass/ Fail skill. Clinical Chemistry			
Laboratory	will will accurately calculate chemistry	Calculation Skill Assessment/CLBT 1070.	2019 CLBT Chemistry Calculations Skills Sheet.pdf	Swainsporo:	Students must learn the calculations as analyzers
	formulas to include the assessment of computer generated chemistry formula calculations.	Condition: Using known formulas, the student will calculate the equations.		Vidalia: The 2019 class scored an average of 84.2 on the chemistry calculations skill assessment.	must be manually checked every six months to ensure accuracy of calculations. These calculations will be
		Standard: The student must score 75% or higher		Online:	questions on the registry, also.
		in two attempts as evaluated by the instructor.		High School:	Additional practice will be required of the next cohort to master
		Time limit: 45 minutes.		nigh school:	calculations.
		Criteria: Student must score a 75% or higher in two attempts to pass the competency.		Overall Analysis:	
Laboratory	CLT students must choose the correct	Assessment skill: Patients may not receive the exact	2019 Pass Fail Blood Types.pdf	Swainsboro:	Blood bank is a 100% accuracy department.
0,	blood type for blood/plasma transfusion.	blood component type.Choosing the correct compatible type is critical. This skill emphasizes compatible LRPBC, plasma, and whole blood types.		Vidalia: Eleven of twelve students mastered this critical skill. One student was unsuccessful after repeated tutoring. The same student was also unsuccessful in a mock stress exercise of an emergency situation.	Students must be so well trained that this is an automatic, accurate response to correctly choose and give the correct type blood, platelet, or fresh frozen plasma in an emergency
		PASS/FAIL skill. Criteria: Student MUST score 100% in three		Analysis: Students must demonstrate knowledge and clinical preparedness in Blood Bank as assessed by pass / fail skills.	or non-emergency situation. Students must also perform accurately in a
		attempts to pass the skill required in this class.		Online:	stress exercise. This method has proven an effective challenge for our
		Automatic failure results if any mismatch of a blood type or deletion of a		High School:	students in real life emergency situations in their clinical sites.
		possible blood type is encountered.		Overall Analysis:	
Laboratory		Hemolysis Skill Assessment/CLT 1080	CLBT_1080_Hemolysis_Skill_Assessment.pdf	Swainsboro:	Students must pass this competency with a 90 or
	patterns of hemolysis on bacterial growth media.	Task: Student will perform a hemolysis assessment on 10 bacteria samples.		Vidalia: All students in the 2019 class scored 100%	greater. More practice with different organisms will be provided for improvement of skill.
		Determining the hemolysis pattern of an organism is critical in the identification		within two attempts on this skill. Online:	
		of patient cultures. Student must pass this		High School:	
		skill within two attempts as evaluated by the instructor.		Overall Analysis:	
		Student will be using ATCC pure culture organisms grown on plates provided by an area hospital.		overall Allalysis.	
		Time limit: 20 minutes			
		Criteria: Student will accurately perform and read the hemolysis pattern with a grade of 90% or better to pass the skill.			
		All skills must be passed to progress in the CLT program.			
Truck Driving	CTD students will perform off-road	Department of Driver Services (DDS) Basic	🔁 CTD CDLSkills.pdf		
	maneuvers of an 18 wheel rig within Department of Driver Services (DDS)	Control Skills Checklists/CTD 1030: This check contains 6 parts:			
	guidelines.	Sight-Side Parallel Park (includes Pullups, Encroachments, Looks, and Inside Parallel)			
		Offset Back Right(includes Pullups, Encroachments, Looks, and Final Position)			
		St. Line Backing(includes			

		Pullups, Encroachments,			
		Looks, and Final Position)			
		Alley Dock(includes			
		Pullups, Encroachments, Looks, and Inside Alley			
		(3ft box)			
		O			
		Conventional Parallel Park (includes Pullups,			
		Encroachments, Looks,			
		and Inside Parallel)			
		Offset Back Left(includes			
		Pullups, Encroachments,			
		Looks, and Final Position)			
		The DDS grading is done by number of incorrect			
		attempts or violations;			
		therefore the lower the			
		score the better.			
		A grade of 0 (no			
		violations) is desired.			
		To successfully			
		complete,12 points or less is allowed in order to			
		complete CTD			
	CTD students will	Capstone - DDS CDL Road	CTD CDLSkills.pdf		
	safely operate an 18 wheeler according to	Test Score Form/CTD 1030			
	DDS guidelines.	Students are assessed on			
		8 areas: Turns,			
		Intersections,			
		Expressways,			
		Urban/Rural Highway, Road Side Stop/Start,			
		Railroad Crossing,			
		General Driving, and Automatic Failures.			
		Zero - meaning no			
		violations - is the best possible score.			
		Ī			
		30 points or less must be achieved in order to			
		successfully complete			
0	OTD -444	CTD.			
	CTD students will complete a pre-trip	Department of Driver Services (DDS) Vehicle	CTD Skills.pdf		
	vehicle inspection	Inspection Test			
	according to DDS	Checklist/CTD 1030			
		Checklist/CTD 1030 This is a 90 Point checklist			
	according to DDS	Checklist/CTD 1030 This is a 90 Point checklist - the lower the score or			
	according to DDS	Checklist/CTD 1030 This is a 90 Point checklist			
	according to DDS	Checklist/CTD 1030 This is a 90 Point checklist - the lower the score or number of violations means the better the score. Zero is a perfect			
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Computer	Information Technology	Checklist/CTD 1030 This is a 90 Point checklist - the lower the score or number of violations means the better the score. Zero is a perfect score. Sections on the 90 point Vehicle Inspection (Pre-Trip)checklist include: Engine Start Tractor/Semi-Trailer Form A which includes: Front of Vehicle Engine Compartment Steering Front Axle Form B includes: Further Steering Front Axle Form B includes: Further Steering Front Axle Form C which includes: Trailer Axles (Front or Rear) Rear of Vehicle Form C which includes: Trailer/Semi-Trailer Trailer Axles (Front or Rear) Rear of Trailer (Front or Rear) Rear or Rear (Front or Rear) Rear or Rear (Front or Rear) Rear or Rear (Front or Rear)			passing the exam and the
Computer Information Systems	information Technology Professional students	Checklist/CTD 1030 This is a 90 Point checklist - the lower the score or number of violations means the better the score. Zero is a perfect score. Sections on the 90 point Vehicle Inspection (Pre-Trip)checklist include: Engine Start Tractor/Semi-Trailer Form A which includes: Front of Vehicle Engine Compartment Steering Front Axle Form B includes: Fuel Area/Under/Side Rear Axles (Front or Rear) Rear of Vehicle Form C which includes: Trailer/Semi-Trailer Trailer Axles (Front or Rear) Rear of Trailer Maximum score of 10 points is allowed to successfully complete CTD; however if a student fails to complete the Airbrake Check in the Engine Start section with 100% accuracy, the student automatically fails the pre-trip inspection. CIST 2411 Comprehensive Finial Exam with Labs			passing the exam and the class indicates
Computer Information Systems	Information Technology Professional students will install and upgrade Windows	Checklist/CTD 1030 This is a 90 Point checklist-the lower the score or number of violations means the better the score. Zero is a perfect score. Sections on the 90 point Vehicle Inspection (Pre-Trip)checklist include: Engine Start Tractor/Semi-Trailer Form A which includes: Front of Vehicle Engine Compartment Steering Front Axle Form B includes: Fuel Area/Under/Side Rear Axles (Front or Rear) Rear of Vehicle Form C which includes: Trailer/Semi-Trailer Trailer Axles (Front or Rear) Rear of Trailer Maximum score of 10 points is allowed to successfully complete CTD; however if a student fails to complete the Airbrake Check in the Engine Start section with 100% accuracy, the student automatically fails the pre-trip inspection. CIST 2411 Comprehensive Finial Exam with Labs IT Professional students must pass CIST 2411	™ CIST Router Rubric.pdf	Vidalia:	passing the exam and the class indicates indicates the use of the project to apply skills of the phases
Computer Information Systems	Information Technology Professional students will install and upgrade Windows Client, configure	Checklist/CTD 1030 This is a 90 Point checklist - the lower the score or number of violations means the better the score. Zero is a perfect score. Sections on the 90 point Vehicle Inspection (Pre-Trip)checklist include: Engine Start Tractor/Semi-Trailer Form A which includes: Front of Vehicle Engine Compartment Steering Front Axle Form B includes: Form B which includes: Front or Vehicle Engine Compartment Steering Front Axle Form B includes: Fuel Area/Under/Side Rear Axles (Front or Rear) Rear of Vehicle Form C which includes: Trailer/Semi-Trailer Trailer Axles (Front or Rear) Rear of Trailer Maximum score of 10 points is allowed to successfully complete CTD; however if a student fails to complete the Airbrake Check in the Engine Start section with 100% accuracy, the student automatically fails the pre-trip inspection. CIST 2411 Comprehensive Finial Exam with Labs IT Professional students must pass CIST 2411 score 70% or better with	™ CIST Router Rubric.pdf	Vidalia: There were 18 students attempting CIST2411 in	passing the exam and the class indicates indicates the use of the project to apply skills of the phases of system development
Computer Information Systems	information Technology Professional students will install and upgrade Windows Client, configure Windows security features, configure	Checklist/CTD 1030 This is a 90 Point checklist-the lower the score or number of violations means the better the score. Zero is a perfect score. Sections on the 90 point Vehicle Inspection (Pre-Trip)checklist include: Engine Start Tractor/Semi-Trailer Form A which includes: Front of Vehicle Engine Compartment Steering Front Axle Form B includes: Fuel Area/Under/Side Rear Axles (Front or Rear) Rear of Vehicle Form C which includes: Trailer/Semi-Trailer Trailer Axles (Front or Rear) Rear of Trailer Maximum score of 10 points is allowed to successfully complete CTD; however if a student fails to complete the Airbrake Check in the Engine Start section with 100% accuracy, the student automatically fails the pre-trip inspection. CIST 2411 Comprehensive Finial Exam with Labs IT Professional students must pass CIST 2411	☑ CIST Router Rubric.pdf	Vidalia: There were 18 students attempting CIST2411 in FY2019. On the final exam there were 3 A's, 9	passing the exam and the class indicates indicates the use of the project to apply skills of the phases
Computer Information Systems	Information Technology Professional students will install and upgrade Windows Client, configure Windows security features, configure network connectivity,	Checklist/CTD 1030 This is a 90 Point checklist - the lower the score or number of violations means the better the score. Zero is a perfect score. Sections on the 90 point Vehicle Inspection (Pre-Trip)checklist include: Engine Start Tractor/Semi-Trailer Form A which includes: Front of Vehicle Engine Compartment Steering Front Axle Form B includes: Further Steering Front Axle Form B includes: Further Steering Front Of Vehicle Rear Axles (Front or Rear) Rear of Vehicle Form C which includes: Trailer/Semi-Trailer Trailer Axles (Front or Rear) Rear of Trailer (Semi-Trailer Trailer Axles (Front or Rear) Rear of Trailer (Semi-Trailer Trailer Trailer (Semi-Trailer Trailer Axles (Front or Rear) Rear of Trailer (Semi-Trailer Trailer Axles (Front or Rear) Rear of Trailer (Semi-Trailer Trailer (Semi-Trailer Trailer Trailer (Semi-Trailer Trailer (Semi-Trailer Trailer (Semi-Trailer Trailer (Semi-Trailer Trailer (Semi-Trailer (Semi-Trailer Trailer (Semi-Trailer (Semi-Trailer (Semi-Trailer (Semi-Trailer (Semi-Trailer (Semi-Trailer (Semi-Trailer (Semi-Trailer (Semi-Trailer (Semi-T	CIST Router Rubric.pdf	Vidalia: There were 18 students attempting CIST2411 in	passing the exam and the class indicates indicates the use of the project to apply skills of the phases of system development and design help to
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				FY2019. On the final exam there were 3 A's, 9 B's, 4 C's, 1 D and 1 WF (WF is a student who did not show up to take the exam) 88.9 percent of students were able to successfully demonstrate the skills to pas the exam in the IT Professional program, with 94.1 percent of those taking the exam passing.	
Computer Information Systems		Rubric/CIST 2550/CIST	CIST Websystems Project Rubric.pdf	Swainsboro:	Results show students participating in lab time, using the instructor as a
	using validation techniques.	2950 Web Site Design students are required to pass the Capstone Exam/Project at the end of the semester. Students must score 70%		Vidalia: All students taking the exam scored and 84 or higher, with 3 B's and 4 A's. There was one grade of 0 recorded for a student who did not complete the Exam/Project.	resource while completing hands on work if valuable in creating positive student outcomes. This is particularly true of special graphic skills that take practice and experience
		or better on the Capstone Exam/Project to successfully complete.		Online:	to complete.
				High School:	
				Overall Analysis: All students taking the exam scored and 84 or higher, with 3 B's and 4 A's. There was one grade of 0 recorded for a student who did not complete the Exam/Project.	
				7 of 8 students were able to successfully demonstrate the ability to construct and error free web page using validation techniques	
Computer Information	Systems student	Final Grade Report by Course		Swainsboro:	Based on the close correlation between in
Systems	grade distribution and attrition rates should be similar for traditional/hybrid			Vidalia:	classroom grade distribution and online grade distribution, the improved resources in
	classes and online classes			Online:	online class content is helping online students achieve similar results to
				High School:	in class students.
				Overall Analysis: There were only 2 courses that were taught both in the classroom and online, CIST1220 and COMP1000.	
				CIST1220 In Classroom A 3 23% B 5 38% C 4 31% D 0 0% F 0 0% W 1 8%	
				CIST1220 Online A 2 33.3% B 2 33.3% C 2 33.3% C 9 0% F 0 0% W 0 0%	
				Here the results are very similar between the classroom and online with grade distribution. There was 1 vs 0 dropping so only one student made the attrition rate differ by 8% in class and 0% online.	
				COMPO1000 In Classroom A 15 39% B 6 16% C 6 16% D 1 3% F 9 24% W 1 3%	
				COMP1000 Online A 36 43% B 15 18% C 16 19% D 3 4% F 8 10% W 5 6%	
				Here the results are very similar between the classroom and online. There are slightly less people failing online but more people withdraw.	
Cosmetology	highlighting with foil, virgin application with	The highlighting with foil, virgin application service will be graded using the PSI grade sheet following the same guidelines that will be followed during the actual state board exam.		Swainsboro: 95% of students on Swainsboro Campus achieved above 75% accuracy in foiling, virgin application while being observed for client protection, safety and infection control procedures.	Students will observe more professional demonstrations. Along with having many practice mock foiling, virgin applications while being observed for client protection, safety and
		A minimum of 75% accuracy is required. Assessment 2 - PSI Grading - State Board Exam Results Students are assessed throughout		Vidalia: 100% of students on Vidalia Campus achieved above 75% of accuracy in foiling virgin application while being observed for client protection, safety and infection control	protection, safety and infection control. The practice procedures will help improve proficiency in highlighting with foil virgin application.

	the programs in the following courses: COSM 1050 COSM 1090 COSM 1100 °COSM 1110 °COSM 1115 Graduating COSM Diploma and HD TCC students are assessed in the capstone exam administered in either COSM 1100 or Cosm 1115.		procedures. Performance exams were reviewed it was discovered that students need improvement on client protection and proper application. Online: High School: Overall Analysis: 95% of overall students accurately administered highlighting with foil, virgin application service.	
Cosmetology Students will accurately perform a sculptured nail within a 20 minute time frame.	Students must achieve 85% or higher on the State Board performance exam administered by instructors. Repeated performance exams will bring the schools state board testing average up.		within a 20 minute time frame during a by State Board performance exam administered by instructors. Vidalia:	practiced to ensure 10% of students will complete a sculptured nail within a 20 minute time frame. The practice will ensure proper prep, sculpting of the nail and the importance of client protection, infection control, and sanitizing equipment.
Cosmetology Students will accurately perform a basic layered haircut within a 30 minute timeframe.	standards as evaluated by PSI LLC licensure testing services for government regulatory agency results. Students must achieve a minimum of 70% accuracy while performing the haircutting section of the exam. They will be graded on condition of implements, safety, correct use of implements, sections & guides, uniformity of the layers, blending of sides, back, and top, while infection control procedures being followed.	COSM NIC Instructions Exam.pdf COSM Mock Practical Exam.pdf	performed a basic layered haircut within a 30 minute time frame. Vidalia: 100% of Vidalia students accurately performed a basic layered haircut within a 30 minute time	
Cosmetology COSM students will complete a basic facia service employing at least 3 different massage manipulations, along with proper cleansing, toning and product removal.	National Interstate Council Cosmetology or NIC standards as evaluated by PSI LLC licensure testing services for government regulatory agency results. Students must achieve a minimum of 70% accuracy on the basic facial.		100% accuracy on the basic facial. Vidalia: Vidalia Campus students accomplished 100%	Students achieved 100% accuracy on the mock basic facial. Instructors will continue demonstrations and mock facial performances making sure students continue to maintain accuracy.
Criminal Ustice students will appraise the elements of a crime to determine the correct Georgia	CRJU Final Exam- 20 question subpart section on GA Criminal Code Section Title 16 and Title 40	CRJU 1068 Final Exam.pdf CRJU CriminalCode.pdf	higher with an average score of 80. No High School student participated in the class.	Implemented Fall 202012, additional criminal law manual assignments will be incorporated into the CRJU 1068 course

	Offenses or Title 40:	A minimum 70% accuracy is required for successful completion.		Vidalia: 4 out of 4 traditional students scored 70% or higher with an average score of 81.8. No High School student participated in the class Online: 8 out of 8 online students scored 70% or higher with an average score of 80. No High School students participated in the class High School: 1068 is not offered as a high school course under the certificate program. Dual enrollment (high school) students participated in both traditional and online classes and were included in the above data. Overall Analysis: Both Traditional and Online students test scores over the averages declined over the previous years (81 vs. 84). This is consistent with the historical average of 82. This indicates the criminal law manual assignments need to increase to promote better understanding of the law and the elements of each crime. Online students, this academic year, did not perform as well as traditional classroom students which is consistent with historical results.	
Criminal Justice	and contrast the concepts of probation and parole.	Probation and Parole subpart - CRJU 1030 Mid-Term Exam. Note: Students must be able to judge the difference by defining and contrasting between the two. A minimum 70% accuracy is required.		3 out of 3 traditional students scored 70% or higher with an average score of 80. Vidalia:	An increase in the number of probation and parole assignments should improve test scores in conjunction with testing at times which do not conflict with school activities and holidays.
Criminal Justice	Fourth Amendment issues regarding protection against unreasonable searches and seizures.	Seven written scenarios will be given to students. Students must determine whether or not it is legally within the law to perform a search and seizure. Each scenario is either Yes (right) or No (wrong), br> A minimum of 5 out of the 7 scenarios must be determined correctly in order to pass the assessment.		or higher with an average score of 82.	CRJU faculty experienced Attendance/Completion issues with Traditional Students while Dual Enrollment students experienced an increase in their performance outcome.
Dental Hygiene	students will utilize interpersonal and communication skills to interact with diverse population groups and other members of the healthcare team.	Surveys-minimum 85%	DHYG Comm ProgDev Rubic.pdf DHYG PosterPres Rubric.pdf DHYG SchoolProj Rubric.pdf	Vidalia:	Additional communication exercises and role-play activities were integrated into the curriculum to enhance communication and appointment efficiency. In Preclinic and Clinic I, students were required to create communication skits for skill evaluations that require communication

	Assessment-90% accuracy required 8 Q.A. Record Reviewminimum 90% accuracy required 9 Q.A. Deductions from Assessment & Debridement grade sheets- minimum 90% required 14 Individual competencies-100% pass required 18 Graduate Exit Surveyminimum 85% positive required	and Qua com Qua com Qua and ded Indi Gra sati Onl Not Hig Not Ove Bas pati recc and poli prev Hiss Ser Bas stuc the disc	stgraduate rating surveys- 100% participation d satisfaction lailty assurance assessments- 90% impliance- 116 errors were noted all statisfaction assessments- 90% impliance- 216 errors were not completed all statisfaction assessment of debridement grade sheets- 89%- 183 ductions noted dividual competencies- 100% pass aduate exit surveys- 100% participation and tisfaction line: Applicable Tyerall Analysis: sed on the actual assessment results of the tient survey, more positive feedback was ceived in scheduling, length of appointment, d explanation of infection control and clinic licies as compared to survey results from the evious year. sed on the employer surveys, employers were pressed with the graduates' experiences with verse populations such as Mercy Dental Clinic, spanic Mobile Dental Van, Toombs County ricice Center, JOY Clinic, and Altrus. sed on the NBDHE Annual Profile Report, idents scored 1.01 standard deviation above a national average in Community Health scipline.	
Dental Hygiene students will provide dental hygiene services according to the evidence based dental hygiene process of care.	2 Research papers/case studies required in courses- 6 courses contain research or case studies 3 Patient Surveys-minimum 85% positive required 4 Employer Rating Surveys- minimum 85% positive required 5 Postgraduate Rating Surveys- minimum 85% positive required 7 Quality Assurance Assessment- 90% accuracy required 8 Q.A. Record Review-minimum 90% accuracy required 9 Q.A. Deductions from Assessment & Debridement grade sheets- minimum 90% required 14 Individual competencies- 100% pass required 15 Mock National Board-minimum score of 85% required 16 Mock CRDTS Board-Score of 85 or higher required 17 NBDHE- 100% pass required 18 Graduate Exit Survey-minimum 85% positive required 19 CRDTS- 100% pass required	Vid Res rest patients out rath	dalia: search papers/case studies- 10 courses had search/case studies assignments tient surveys- 100% positive responses. 276 t of 276 responses had good or excellent sings. Inployer rating surveys- 100% participation and tisfaction setgraduate rating surveys- 100% participation d satisfaction satisfaction sality assurance assessments- 90% mpliance- 116 errors were noted sality assurance record reviews- 89% mpliance- 29 reviews were not completed sality assurance deductions from assessment d debridement grade sheets- 89%- 183 ductions noted dividual competencies- 100% pass sock National Board- 100% pass sock CRDTS- 100% pass	Additional case studies were incorporated into the curriculum to ensure that students had real world instruction in providing dental hygiene treatment according to evidence-based dental hygiene process of care. Additional instructional time related to the sequence of care was added to Preclinic and Clinic I to ensure students were confident and prepared for evidence based dental hygiene process of care. The progress record template was revised to provide additional guidance regarding progress record entries. Additional instructional sections were incorporated into Clinic I and Clinic II to enhance instruction in progress record documentation. The Class IV Debridement Skill Evaluation was revised to address the calculus and probing deductions on CRDTS. The time for the skill evaluation was increased to ensure students had adequate time to remove calculus on periodontal patients. In addition, a probing section was added to the skill evaluation to provide students with clinical practice probing patients after periodontal debridement.

				graduates and employers reported that graduates were competent in providing evidence-based dental hygiene services.	
Dental Hygiene	students will demonstrate problem	courses- 6 courses	DHYG Assess Debridment Gradesheets.pdf	Swainsboro: Not Applicable	Research assignments and case studies were added throughout the
	related to comprehensive patient care and management of patients			Vidalia: Research papers/case studies- 10 courses had research/case studies assignments	curriculum to ensure students were provided real world learning experiences regarding the selection of preventative agents, cases, and denta
		4 Employer Rating Surveys- minimum 85% positive required		Patient surveys- 100% positive responses. 276 out of 276 responses had good or excellent ratings.	hygiene care. These learning experiences als ensured that students practiced problem solving
		5 Postgraduate Rating Surveys- minimum 85% positive required		Employer rating survey- 100% participation and satisfaction	strategies related to comprehensive patient care and management of patients.
		6 Infection Control Deductions from Assessment & Debridement grade sheets- minimum 90% required		Postgraduate rating surveys- 100% participation and satisfaction Infection control deductions from assessment and debridement grade sheets- 95% compliance-17 deductions noted	Even though fluoride and preventative agents were introduced and assessed in previous courses, additional review and assessment of these
		7 Quality Assurance Assessment - 90% accuracy required		Quality assurance assessments- 90% compliance- 116 errors were noted Quality assurance record reviews- 89% compliance- 29 reviews were not completed	topics was implemented in Community Dental Health. Fluoride chart activities along with an
		8 Q.A. Record Review- minimum 90% accuracy required		Quality assurance deductions from assessment and debridement grade sheets- 89%- 183 deductions noted	index card game were implemented to enhance instruction in systemic and topically applied
		9 Q.A. Deductions from Assessment & Debridement grade sheets- minimum 90% required		Individual competencies- 100% pass Mock National Board- 100% pass Mock CRDTS- 100% pass	fluoride. Additional role play sessions were implemented during preclinic and clinic I. The
		14 Individual competencies-100% pass required		NBDHE- 100% pass Graduate exit surveys- 100% participation and	role plays provided students with relevant opportunities to practice and enhance their problem solving skills
		15 Mock National Board- minimum score of 85% required		satisfaction CRDTS- 100% pass	related to comprehensive patient care and management of patients.
		16 Mock CRDTS Board- Score of 85 or higher required		Online: Not Applicable	In addition to completing the patient case studies the Case Studies in Dent Hygiene textbook,
		17 NBDHE 100% pass required 18 Graduate Exit Survey-		High School: Not Applicable	students were required t complete a dental hygier care plan and oral hygiene instruction skill
		no raduate 2xt outvey- minimum 85% positive required 19 CRDTS- 100% pass required		Overall Analysis: Students scored -2.88 standard deviation below the national average on the national board in the preventative agents discipline.	evaluation form for each patient case study.
				Students scored 0.56 standard deviation above the national average on the national board in the patient assessment discipline.	
				Students scored -1.24 standard deviation below the national average in the cases discipline of national board.	
				Students scored -1.27 standard deviation below the national average in dental hygiene care discipline of the national board.	
Diesel Technology	complete a federal annual vehicle inspection using the proper forms and procedures.	Students will inspect commercial vehicle components and determine the status by placing a check mark or X mark on the HDA Truck Pride Truck Service Experts Annual Vehicle	DIET Vehicle Inspection Rpt.pdf DIET SLO Assessment.pdf	Swainsboro: 13 students complete the federal annual vehicle inspection form. 4 students made 100 7 made 80,1 made a 70, and 1 made a 60. with and overall average of 76	this was the 1st time the instructor taught this class, overall scores was low, a different way of scoring could help, and different teaching practices.
	Inspection Report.		Vidalia: n/a		
		Students will note all defects. The assessment includes OK, Needs repair, and Repaired Date on the		Online: n/a	
		following vehicle components: 1.Brake System		High School: n/a	
		2.Coupling Devices 3.Exhaust System		Overall Analysis:	
		4.Fuel System			
		5. Lighting Devices 6.Safe Loading			
		7.Steering Mechanism			

Technology in the correct tools and procedures will leader on assessment in the diesel lab. Students will remove, inspect and install a crankshaft.	1
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		the strengths and weaknesses for the student and instructors. In reviewing the scored rubric if the instructors see a specific drop in a category, adaptions will be made in the teaching methods. A minimum of 70% is required for success.		who took the class, three made B's and one made an A. All four in the class made 90 or higher on the resource files.	Instructors feel no changes in instruction are needed at this time, but will re-evaluate on the next Resource File. This is a degree level class and there was not a need for the course to be taught on both campuses this year.
Electrical Systems	Electrical Systems students will construct a residential wiring project according to National Electrical Code.	Residential Wiring diagram and written test based on the National Electric Code/ELTR 1210. Residential Wiring Project includes: demonstrate proper wiring techniques and practices by wiring a stall according to the blueprint provided by the instructor. The diagram will include installing duplex and GFCI receptacles. This will also include installing single-pole, three-way, and four way switches and lights. The student will also take a written exam in conjunction with the wiring diagram. The student may use the National Electric Code as reference tool. A minimum 70% accuracy	Acsidential Willing Project.pur	Swainsboro: Not offered on Swainsboro campus Vidalia: Ten students took the residential wiring diagram. All of the students passed the wiring the diagram Online: Not offered online High School: Not offered on high school campuses Overall Analysis: Some had problems with installing 3-way and 4-way switches	The instructors worked with the students to help them understand the areas of 3-way and 4-way switching
Electronics Technology	Electronics Technology students will diagnose electronic systems to repair/replace the associated electronic circuits.	is required for successful completion. LabVolt SystemsThe LabVolt system tracks student activity, performance and responses to review material questions, lab exercises, trouble-shooting exercises, and the lab exam. Students are required to complete all assigned labs. The lab exam (50% of the lab grade) covers the lab material which includes the review procedures and normal circuit testing, requiring the proper use of electronic bench test equipment/sources, VOMs and oscilloscopes. The circuit troubleshooting procedure (s) (50% of the lab grade) require the students to analyze modified circuits to determine which component has become faulty.		Online: Wigh School: Overall Analysis: The tracking data (displayed in the file FY2019 LabVolt Performance) show the average student performance for the laboratory exams and troubleshooting exercises along with the weighted average of the two tracked from FY2012 to FY2019. Target scores are >=90% for the Lab Tests and Troubleshooting (TS) exercises.	performance for the review and discussion questions for the Solid State Devices, Linear Integrated Circuits, and Digital Circuits labs to identify the areas of lowest student learning that contributed to the lower performances in these three electronics areas of study.

				around 10% as seen in the Troubleshooting for Solid State Circuits. This is the same group of students. For Digital Circuits: Student performance for the Digital labs in FY2019 dropped dramatically in both categories of performance.	
Electronics Technology	Electronics Technology students will exhibit and apply	International Society of Certified Electronics Technicians (ISCET)	ELCR ESA Certification Rates.pdf FY2019 ESA-1 ESA-2 Category.pdf	Swainsboro:	For FY2020, the instructor (s) will reinforce student learning in the categories
	advanced circuit analysis methods and troubleshooting	Certification Exams ISCET Certification Final	FY2019 ESA-3 ESA-4 Category.pdf	Vidalia:	of test questions where the students exhibited the lowest performance.
	techniques.	Exams for the four major electronics areas: ESA-1 (DC Circuits) ESA-2 (ac Circuits)		Online:	The goal continues to be 100% certification for all students within the
		ESA-3 (Solid State Circuits) ESA-4 (CAPSTONE - ELCR		High School:	electronics programs to give them a better opportunity for job offers
		ESA-3 (Solid State Circuits)		Overall Analysis: For FY2019, the percentage of students receiving their respective certificates from the ISCET (ESA-1 through ESA-4) remained at 100% for the ESA-1 and returned to 100% for the ESA-2. The ESA-3 exam award rate dropped to 80% while the ESA-4 exam remained at 100% certification rate. All of the certification rates were at or above their expected performance level: ~75% for ESA-1, ~85% for ESA-2, ~80% for ESA-3, and ~95% for ESA-4. Refer to the attached pdf file "FY2019_ELCR_ESA_Certification_Rates"	electronics programs to give them a better opportunity for job offers and to exceed employer expectations once they are employed. The goal for the percentage retakes on the exams will remain at the 33% mark based on nation-wide test data for the ISCET exams. This national data is not quoted or posted in this report at the request of the ISCET; however, this institution typically exceeds those certification rates for students on all four exams.
				"FY2019_ESA-3_ESA-4_Category" For ESA-3: FY2019 data show a rise to expected values for the Use of Equipment and Circuits categories. The Troubleshooting and Semiconductor Theory categories show trend increases. Both the Basic electronics Theory and Math categories show decreases with the Math dropping to below expected level.	

Management	with appropriate attachments.	Equipment Use Rubric. Field Journal Field labs will provide enhanced hands-on experiences as demonstrated by safe tractor operation with implements attached. Students will score > 80% on equipment use rubric. Students will demonstrate safe tractor operation. Students will demonstrate knowledge of and safe operation of tractor Power Take Off. Tractor safety includes 4 personal safety precautions. Preparing the tractor/equipment for safe operation includes 18 safe operation includes 18 safe operation includes 18 safe operating and stopping tractor/equipment includes 23 items of instruction. 80% minimum required	E FWMT1010 Equipment Use Rubric.pdf	lab reports to complete regarding tractor use, safety, maintenance, and implements. Students on average have shown an average at 90% or above for lab reports. These scores are above the 80% minimum required. The average score for the Equipment Use Rubric for the tractor was 86.25 for the 8 students involved in the class. This data is for Fall semester 2019. Students were also given weekly lab reports to complete regarding tractor use, safety, maintenance, and implements. Students on average have shown an average at 90% or above for lab reports. These scores are above the 80% minimum required. All students, but 3 came into the class with past	strong in this area this semester, but this objective is vital for students in this program. All students in this field must know how to operate a basic tractor. Improvements can be made in 2020 by check off sheets and weekly lab reports. Check off sheets for individual students will show strengths and
Fish and	FWMT students will	FWMT_Acquatic Rubric			fields. These same students will gain further experience Spring semester 2020 in the Habitat Manipulation course.
Wildlife Management	provide an assessment in detail and prescribe appropriate treatments for an assigned fish pond.	FWMT students will develop a written Water Impoundment Evaluation Plan. Plans are assessed on 12 categories utilizing the Acquatic/ Fishery/Pond Rubric which include: 1. Defined objective for water impoundment - 5 pts 2. Pond Assessment; size, shape, habitat type, and watershed data, - 10 pts 3. Accurate water quality sample = 10 pts 4. Determine water clarity by using secchi disc-3 pts 5. Identify water quality deficits - 5 pts 6. Make appropriate recommendations based on water sample - 10 pts 7. Prescribe appropriate fish species for stocking = 5 pts 8. Appropriately identify water weeds and algae=10 pts 9. Prescribe appropriate water weeds and algae eradication=10 pts 10. Appropriately apply water amendments=5 pts		the pond assessment goal was an average of 82, for all 8 students involved. This is above the minimum of 75% accuracy required, noted in the assessment method. Students scored above 85 on all labs, except for those involving water quality testing and those that required basic math skills, for example using fish sampling to determine the total number of fish remaining in a pond, or the appropriate stocking rates of fish for a pond. Six of the eight students showed a trend of incorrect answers or either they left blank, the questions that involved math conversions and/or critical thinking skills on lab assignments and tests. Students had 3 tests throughout the semester, and a cumulative final at the end of the semester. Students did well on the topics of; 1. Pond use, habitat type and species involved, 2. aquatic plants species identification, 3. water testing, and 4. fish stocking rates. Students showed weakness on lab reports and on test questions involving the following; 1. Having a clear understanding of what water quality data results actually mean and how to address water quality deficits, 2. basic processes that occur in aquatic environments photosynthesis, cellular respiration, and decomposition) and how these processes impact the system as a whole, 3. Reviewing pond data and determining a plan to eradicate nuisance aquatic weeds, and the rate of chemicals needed. This involves basic math calculations, and 4. determining the size of a pond by acreage (this also involves math calculations, and 5. determining the size of a pond by acreage (this also involves math calculations.) Vidalia: Online: High School: Overall Analysis: Students met the expected requirements	Sturgis will keep this

				graciously allow our students to use their facility as a learning stage, while they benefit from the assistance of the students. I plan to continue to use and expand upon this opportunity. I provide notes to students from each visit to the fish hatchery. I plan to offer more of the "real life" skills used in math at the facility. I will speak to the manager of the fish hatchery, Mr. Lewis Boykin to assist me weaknesses. He often asks students questions at the end of the day. I can incorporated a quiz that students can take before they leave the facility to determine their level of understanding of the task performed on that day.
Learning Support: English	essay.	Classes: ENG 1101, 1102, 2130, or 1105. Research paper rubric. Rubric includes the following sections: Content (20%), Organization (20%), Style (10%), Diction (10%), Grammar (25), Formatting and Citations (15%).	Swainsboro: ENGL 1101: Reporting the outcome of the research essay, 80% of the students in ENGL 1101 from Fall 2018-Summer 2019 completed passed the essay. Students used tutoring an peer review sessions to master the writing assignment. The dual enrollment mastery rate of the resea essay was 92%. ENGL 2130: 85% of the students enrolled in the course for the academic year 2019 were successful in completing the literary research essay. Vidalia: ENGL 1101 Fall 18- Summer 19: 75% of the students enrolled and passed the research essay. This number included course taught by adjuncts as well. ENGL 2130: 75% of the students enrolled in the course for the academic year 2019 were successful in completing the literary research essay. Online: Online courses are included in the numbers of Swainsboro and Vidalia campuses High School: Swainsboro: The dual enrollment mastery rate the research essay was 92%. Overall Analysis: Students seem to complete and master essay more successfully during the 15 week semes which could influence the scores with more to in the course to be proficient. More research needed to look at the success of the students during mini semesters and summer semester.	resourcerunness or tutoring and peer review. Peer review and instructor feedback may vary per chinstructor, but students are learning to use this feedback to revise essays more effectively through the writing process, which contributes to higher overall scores on writing assignments. The success of students in ENGL 2130 validates ENGL 1101 as a prerequisite for the course.
General Education & Learning Support: English	a logically-organized, grammatically acceptable cause or effect essay.	An ENGL 1010 Cause or Effect Essay rubric which measures paper content (25%, evidence of the writing process(15%), structure (20%), and grammar (20%). A writing checklist for use with Cause or Effect essays will be provided to the students.	Swainsboro: Learning support numbers have decreased tremendously on the Swainsboro campus. For AY 2018-2019, only 12 students entered the learning support courses. Of the twelve students, ten of those students exited the learning support course. Six of the students in learning support course. Six of the students in learning support were corequisite students in LS. The six students completed the cause or effect essay and passed the essay. 67% of the students who completed the cause effect essay during 2018-2019 passed the essay passing requires acroer of 70 or higher. Only hybrid courses are taught for 1010 ENG the Swainsboro campus. Vidalia: 85% of the students who completed the cause effect essay passed it. This number includes students who were in the corequisite courses that included the diploma level course and learning support course.	a student attends the course. These numbers could help to see which semesters students are most successful and compare success rates to the regular term and mini or semesters.

General Education & Learning Support: Mathematics	MATH 1111 with a grade of "C" or higher.	ACCUPLACER entrance scores and MATH 0098 exit data will be used to determine which students are eligible to enroll as corequisite students for MATH 1111. MATH 1111 course grades will be used to determine which of those students have successfully completed the course.		Online: Online students are included in the percentages above for both campuses. High School: Dual enrollment students are included in the percentages above for both campuses. Overall Analysis: The scores reported are an overall analysis for the year. However, the summer semester had the lowest percentage of the three semesters. In Swainsboro, the number of students who passed the essay was 38%. Shorter semesters terms may contribute to lower scores on the assignment on the Swainsboro campus. On the Vidalia campus, the success rate on the essay was much higher, with 52% of the students passing in the summer. Swainsboro: Vidalia: Online: High School: Overall Analysis: FALL 2018 - 57 students were co-registered for MATH 0090 and MATH 1111 together. Of those 57 students, 40 successfully completed the MATH 1111 course for a success rate of 70.2%. SPRING 2019 - 33 students were co-registered for MATH 0090 and MATH 1111 together. Of those 33 students, 22 successfully completed the MATH 1111 course for a success rate of 66.7%. SUMMER 2019 - 23 students were co-registered for MATH 0090 and MATH 1111 together. Of those 23 students, 19 successfully completed the MATH 1111 course for a success rate of 82.6%. ANNUAL Result: 113 students were co-registered for MATH 0090 and MATH 1111. Of those 113 students, 81 successfully exited MATH 1111, yielding a success rate of 71.7%.	Roughly 7 out of every 10 students entering MATH 1111 through the MATH 0090 co-requisite pathway are completing the credit-bearing class at satisfactory or above levels. While there is room for improvement, the current system will be left in its current form and more emphasis will now be placed on those students testing directly into the credit bearing course. It might be that the co-requisite students are now, collectively, completing the credit bearing MATH 1111 at a greater rate than students testing directly into the course, and as such, the success rate of those testing directly into MATH 1111 will be monitored and compared to the co-requisite group.
General Education: Psychology		A rubric will be used to assess the following: Resume reflected a Professional image, Grammar/Punctuation, Objective section correctly formatted, Work Experience was correctly formatted, Education section was correctly formatted.	EMPL 1000 Resume Rubric.pdf	Swainsboro: FY 2019, EMPL 1000, 100% completed a correctly formatted resume. Ratio: 14= 100% Vidalia: For FY2019, 93% completed a correctly formatted resume. Online: For 2019, 72% completed a correctly formatted resume. High School: n/a Overall Analysis: 88.33% of the students completed a correctly formatted resume.	rubric, the areas of weaknesses were the mechanics of grammar and punctuation and a correct format of the
General Education: Psychology	Students will complete a mock interview. READ 0090 80% of students who	Criteria: Listening skills, Communication skills, and Dress - Rubric will be used. Ratings: Excellent, Proficient, Developing Proficiency, and Unacceptable MyReadingLab Intermediate Mastery	EMPL1000 Interviewing Rubric.pdf	Swainsboro: For 2019, 14/14 passed the EMPL interview which resulted in a 100% pass rate. Vidalia: In 2019,40/4 students passed the interview which resulted in 95% of the students passing the interview techniques. Online: For 2019, 64 students 83% passed the interviews High School: n/a Overall Analysis: For 2019, 92 .75 passed the interview.	After reviewing the rubrics, students area of weakness was integrating knowledge of content and experience. More emphasis will be expressed to give detailed experiences and educational efforts in the interview process by conducting more mock interviews and reviewing Youtube videos. This Measurable Objective was achieved.
Барроп	complete the MyReadingLab modules will score at	Check		20018 11 of 11 students achieved 100%	However, since READ 0090 is Personalized Learning, this

Learning ENGL 00902, co- support requisite students, wi achieve a score of 70 or higher on the Final	ENGL 1010 Final Essay Il Rubric	ENGL Final Essay Rubric.pdf	40095 1 of 2 students achieved 50% 60079 1 of 1 students achieved 100% Vidalia: 20117 17 of 22 students achieved 77% 40094 8 of 12 students achieved 66% 60081 5 of 6 students achieved 83% Online: READ 0090 is not offered online High School: READ 0090 is not offered in high schools Overall Analysis: Swainsboro 13 of 14 students achieved 93% Vidalia 30 of 40 students achieved 75% Cumulative Results: 44 of 54 students achieved 81% Swainsboro: 201912 5 of 6 achieved 83%	achievement/analysis does not measure the number of students who did not complete READ 0090 with one attempt. "Attempt" is defined as 1 semester. Data analysis from the corequisite model for ENGL 1010 has positive results. However,21% of the
Exam Essay.			201914 1 of 2 students achieved 50% 201916 4 of 4 students achieved 100% Vidalia: 201912 3 of 6 students achieved 50% 201914 4 of 4 students achieved 100% 201916 2 of 2 students achieved 100% Online: ENGL 00902 is not offered online High School: ENGL 00902 is not offered in high schools	students who registered for ENGL 1010 (co-requisite) were not successful. Data might need to be collected and analyzed to determine the percent of students who are required to register for ENGL 1010 more than 1 semester. As well, data should be analyzed to determine the admission criteria (the score range) that is used to identify co-requisite students. For example, do students who have a higher admission score earn a better grade than students who have a lower admission score?
Medical Medical Assisting Assisting students will correctl administer injections	okino competency check	MAST MedAdmin 2017.pdf	Overall Analysis: Swainsboro 10 of 12 students achieved 83% Vidalia 9 of 12 students achieved 75% Cumulative Analysis: 19 of 24 students achieved 79% of all English co-requisite students earned a score of 70 or higher on the Final Exam Essay. Swainsboro: All students completing MAST 1090 were proficient in administering injectable medications through the intramuscular, subcutaneous, and intradermal routes.	Instructors focused on individualized time and instruction with students on proper injection practices and safety.

		Skills competency check- off (includes intramuscular, subcutaneous, and intradermal injections). Skills Competency*Pass/Fail *All skills areas must be completed with a grade of 85% or better for passing, except for specified skills, which require 100% (psychomotor and affective domain). This assessment is conducted in MAST 1090. Task: To withdraw medication from a vial. Condition: Given the equipment and supplies as listed in the procedure, the student will demonstrate the correct procedure for withdrawing medication from a vial, adhering to the steps listed below. Standards: The student will have 7 minutes to complete the procedure and will need to score an 85% or above to pass the competency. Automatic failure results if any essential steps are omitted or performed incorrectly		Vidalia: All students completing MAST 1090 were proficient in administering injectable medications through the intramuscular, subcutaneous, and intradermal routes. Online: NA High School: NA Overall Analysis: MAST faculty have continued to implement changes in instruction made in previous years to maintain student success with injecting medications.	Therefore increasing the confidence of the student and positive patient interaction.
Medical Assisting	Medical Assisting students will accurately calculate drug dosages.	for successful completion. Students calculate drug dosages in 3 different	MAST DrugCalc 1.pdf MAST DrugCalc 2.pdf MAST DrugCalc 3.pdf MAST DrugCalc 5.pdf MAST DrugCalc 5.pdf MAST Drug Calculation1.pdf MAST Drug Calculation2.pdf	Swainsboro: 4 students completing the MAST 1030, MAST 1090, and prior to entering MAST 1180 were able to calculate drug dosages for proper medication administration with 100% accuracy. 4 students in MAST 1030 for FY19: 4 passed on first attempt, NA passed on second attempt, NA passed on the third attempt. 4 students in MAST 1090 for FY19: 4 passed on the first attempt. NA passed on the second attempt. NA passed on the second attempt. NA passed on the second attempt. A passed on the second attempt. 4 passed on the second attempt. 4 passed on the third attempt. Vidalia: 12 students completing the MAST 1030, MAST 1090, and prior to entering MAST 1180 were able to calculate drug dosages for proper medication administration with 100% accuracy. 12 students in MAST 1030 for FY19: 5 passed on first attempt, 7 passed on second attempt, NA passed on the third attempt. 12 students in MAST 1090 for FY19: 12 passed on the first attempt. NA passed on the second attempt. NA passed on the second attempt. NA passed on the third attempt. 12 students in MAST 1090 for FY19: 4 passed on the first attempt. 8 passed on the second attempt. NA passed on the third attempt. Conline: NA Overall Analysis: 16 students in MAST 1030 for FY19: 9 passed on first attempt, 7 passed on second attempt, NA passed on the third attempt. 16 students in MAST 1030 for FY19: 9 passed on first attempt, 7 passed on second attempt, NA passed on the third attempt. 16 students in MAST 1090 for FY19: 16 passed on the first attempt. NA passed on the second attempt. NA passed on the second attempt. NA passed on the second attempt. NA passed on the second attempt. NA passed on the second attempt. NA passed on the second attempt. NA passed on the second attempt. NA passed on the second attempt. NA passed on the second attempt. NA passed on the second attempt. NA passed on the second attempt. NA passed on the second attempt. NA passed on the third attempt.	medication administration through homework, class discussion, practice tests, and review.
Medical Assisting	Medical Assisting students will perform safe, appropriate venipuncture.	Venipuncture skills competency check-off sheet.		Swainsboro: 4 students completing the MAST 1090 course showed proficiency in venipuncture skills with an 85% or better in at least two attempts graded	Instructors have continued to incorporate individual sessions with students to ensure they

		Skills Competency * Pass/Fail *All skills areas must be completed with a grade of 85% or better for passing, except for specified skills, which require 100% (psychomotor and affective domain) Venipuncture is a psychomotor domain. This assessment is administered in MAST 1090.	by a competency check-off sheet. 4 students completing this course did/did not show proficiency in venipuncture. Vidalia: 12 students completing the MAST 1090 course showed proficiency in venipuncture skills with an 85% or better in at least two attempts graded by a competency check-off sheet. 12 students completing this course did/did not show proficiency in venipuncture. Online: NA High School: NA Overall Analysis: 16 students completing the MAST 1090 course showed proficiency in venipuncture skills with an 85% or better in at least two attempts graded by a competency check-off sheet. 16 students completing this course did show proficiency in venipuncture.	were comfortable with holding the needle and tube insertion. Also students developed this competency on mannequins and simulation software that offers real-life experience through developing techniques prior to performing skills checkoffs.
NCCE Ind Elect Sys & Maintenance Technician		Exit Exam Hands-On Checklist A minimum 70% accuracy is required for successful	Swainsboro: Five students passed the exam and 2 students did not. Vidalia: Not offered on Vidalia campus Online: Not offered online High School: Not offered in high schools Overall Analysis: The 5 students that passed the exam passed the exam with an average of 83. The 2 students who did not pass left before the end of the semester.	Instructors worked on increasing the scores by incorporating more practice time before capstone exam.
	and Paramedicine students will safely and accurately administer intramuscular and subcutaneous injections as well as administer IV Bolus medications for various medical complaints on a simulated patient, based on their competency level.	During EMSP 2130 (Paramedicine) and EMSP 1510(EMS Professions, students will be given a simulated patient and scenario which will require the administration of pre- hospital medication. Competency will be verified by using the Medication administration skill sheets NREMT - Medication Administration Assessment Sheet All items on the AEMT/NREMT - IM Injections Skills Check-off are mandatory for the student to perform. If not performed, a retest is required. AEMT - IM Injections Skills Check-off Sheet 100% accuracy is required.	Vidalia: During lab practice and evaluation, students were given the opportunity to practice the skill or medication administration. 100% of the Paramedicine students (12 of 12) and 100% of the EMS Professions students (13 of 14) exhibited competency in the administration of intramuscular, subcutaneous injections, and IV Bolus administration. Online: High School: Overall Analysis: These skills are required for the successful completion of the NREMT practical exam and competent delivery of pre-hospital emergency care once licensed and will be continued to be evaluated in future programs. The instructor acknowledges the utilization of peer check-offs was an integral part of the psychomotor development of this skill and should continue to incorporate peer check-offs in the future classes.	administration skill.
			Vidalia: At the completion of EMSP 2130, Paramedicine students completed the Pharmacology Competency Exam. Of the 12 students completing the exam, 100% (12/12 students) successfully completed the exam. Scores ranged from 71% to 91% with a median score of 81%.	The instructor has reviewed the problematic questions and is including additional study material in the course relating to these items. Future EMSP 2130 Comprehensive exams will be closely monitored for reliability and validity of contact, in order to determine the effectiveness of the newly added study material.

1			that proved difficult to > 41.66% of the class.(5 questions or more answered incorrectly)	
			(Items 12, 16, 26, 30, 32, 46, 48, 50, 57, 64, 72, 73,	
			76, 80, 81, 100)	
			Online:	
			High School:	
			Overall Analysis: These items were reviewed and found to be accurate in content and relative to the students required competency.	
Paramedicine	During EMSP 2310, Paramedicine students will accurately interpret 12-lead EKGs to identify: (1)ST Elevation MIs (STEMI) (2)Bundle Branch Blocks (3) Axis Deviation	National Registry of Emergency Medical Technicians EMT Psychomotor Skills Check - 12-lead EKG Assessment sheet 100% accuracy	Vidalia: After completion of Basic ECG interpretation, students were given instruction on the acquisition and interpretation of 12-lead ECGs. 100% (11/11)of the Paramedicine students exhibited competency in both the acquisition and interpretation of 12-lead ECGS. Items they were able to identify were: (1)ST Elevation MIs (STEMI) (2)Bundle Branch Blocks. Online:	The instructor has incorporated a review class of the basic ECG interpretation prior to the presentation of the 12-lead ECG didactic material. A Basic ECG quiz will be administered as well, to identify problem areas.
			High School:	
			Overall Analysis: Although all students accurately interpreted the EKGs, three students (3) required remediation in the interpretation of several basic ECG rhythms in order to correctly interpret the 12-lead ECGs.	
Practical Nursing	Participate in activities that improve and promote quality of care in health care settings	Cumulative score of 75% or higher on the NCLEX Health Promotion and maintenance portion of the ATI Comprehensive Predictor.	Swainsboro: Summer 2018: 73.4% Fall 2018: 79.5%	During this time (Summer 2018) the PN program had some transitions to overcome with faculty turn overs. We are eager to see this number
			Vidalia: Summer 2018: 79.5% Fall 2018: 81.8%	increase on the Swainsboro campus as consistency among instructors is promoted.
			Online:	
			High School:	
			Overall Analysis:	
Practical Nursing	care to clients and their families from diverse backgrounds	Cumulative score of 75% or higher on the QSEN Patient Centered Care portion of the ATI	Swainsboro: Summer 2018: 73.5% Fall 2018: 79.1%	During this time (Summer 2018) the PN program had some transitions to overcome with faculty
	a variety or settings	Comprehensive Predictor.	Vidalia: Summer 2018: 80.8%	turn overs. The curriculum including ATI is modeled after Patient centered care. We follow this approach throughout the classroom and clinical settings.
			Fall 2018: 81.0%	,
			Online:	
			High School: Overall Analysis:	
Practical	Utilize evidence based	Cumulative score of 75%		During this time (Summer
Nursing	rationales and resources when providing safe, quality client-centered care.	or higher on the QSEN Evidenced Based Practice	Swainsboro: Summer 2018: 66.2% Fall 2018: 79.2%	2018) the PN program had some transitions to overcome with faculty turn overs. The faculty is hopeful that promoting
			Vidalia: Summer 2018: 78.1%	consistency among instructors will improve this score in the future. We also utilize the most
			Fall 2018: 81.8%	recent copies of text books and guidelines to improve Evidenced Based
			Online:	Teaching. Several of the PN instructors continue to work as a bedside nurse
				to promote Evidenced

				High School:	Based Practice.
				Overall Analysis:	
Practical Nursing	Utilize client care technology in the provision of safe,	Cumulative score of 75% or higher on the QSEN		Swainsboro: Summer 2018: 38.5%	Electronic health record documentation
l q	quality client-centered care.	Informatics portion of the ATI Comprehensive Predictor.		Fall 2018: 66.7%	implemented Spring 2018. The faculty aim for an increase in this number the more EHR is utilized
				Vidalia: Summer 2018: 73.3%	throughout the program.
				Fall 2018: 81.8%	
				Online:	
				High School:	
				Overall Analysis:	
Practical Nursing	Participate as a member of the interprofessional	Cumulative score of 75% or higher on the NLN Nursing Judgement		Swainsboro: Summer 2018: 67.2%	During this time (Summer 2018) the PN program had some transitions to
	healthcare team in the delivery of safe, quality client-centered			Fall 2018: 76.9%	overcome with faculty turn overs. Also, the use of simulation in our
	care.			Vidalia:	nursing program has increased and this should increase the student's
				Summer 2018: 78.8% Fall 2018: 78.4%	ability to provide adequate nursing judgement.
				Online:	Juagement.
				High School:	
				Overall Analysis:	
Practical Nursing	Demonstrate the ability to serve as a	Cumulative score of 75% or higher on the QSEN		Swainsboro: Summer 2018: 71.8%	PNSG 2410 has been revised to combine the
	team leader overseeing client care delivered by team	Teamwork and Collaboration portion of the ATI Comprehensive		Fall 2018: 86.7%	Swainsboro and Vidalia cohorts together during this course of the
	members.	Predictor.		Vidalia:	program. The students are able to work together on the Leadership
				Summer 2018: 80.9% Fall 2018: 82.4%	projects.
				Online:	
				High School:	
				Overall Analysis:	
Practical Nursing	Practice in a professional manner	Cumulative score of 75% or higher on the NLN		Swainsboro: Summer 2018: 68.9%	During this time (Summer 2018) the PN program had
	while providing client- centered nursing care.	Professional Identity		Fall 2018: 84.4%	some transitions to overcome with faculty turn overs. It is our goal
		·		Vidalia: Summer 2018: 79.0%	to promote professionalism to the students throughout the entire program.
				Fall 2018: 79.7%	
				Online:	
				High School:	
				Overall Analysis:	
Radiologic Technology	RADT students will demonstrate accurate positioning skills.	The assessment method for this outcome is the RADT Terminal Competency Form.	RADT_Competency_Eval.pdf	Swainsboro: N/A	The program faculty have decided to further evaluate the outcome measurement tool and
		Procedure Performance section - average score Question 3 - Benchmark 4.3 out of a		Vidalia: An average score of 4.76 was calculated for this outcome. The benchmark was met for this assessment outcome	measurement tool and learning outcome to recognize any revisions for the next assessment cycle.
		4.76 scale.		Online: N/A	

Radiologic Technology	RADT students will be gainfully employed	This outcome is assessed annually by the program faculty and reported to the programmatic accrediting agency (JRCERT) in the annual report due each		High School: N/A Overall Analysis: The benchmark was exceeded for this outcome and the program faculty have analyzed the last two years data for this outcome measurement. The program has decided to re-evaluate the method of measurement and measurable outcome to recognize any revisions that will need to be made for the next assessment cycle. Swainsboro: N/A	
Padialaria		summer. The JRCERT has set a benchmark of 75% over a five year period.		Vidalia: Data will not be available till the End of Fall semester 2019 Online: High School: Overall Analysis:	The program has
Radiologic Technology	RADT students will practice proper radiation protection.	The assessment method for this outcome is the RADT 2360 Clinical Terminal Competency Form. Patient Care Section - question 4 - Benchmark average score of 4.3 out of a 4.76 point scale.		Vidalia: The average score for this outcome was calculated as 4.76.	The program has discussed this program outcome and measurement tool to identify the viability of the measurement tool for this outcome. The measurement tool and outcome will need to be revised for the next assessment cycle.
Speech	SPCH (degree level) students will clearly express and transmit knowledge and ideas through public speaking with unconscious competence.	Personal Report of Public Speaking Anxiety (PRPSA) designed by J.C. McCroskey. This tool measures students' public speaking as a form of self-reported communication apprehension. First, this is a required graded assessment for the semester. The scores will range anywhere from 30 to 170 - the higher the score, the higher your level of reported anxiety about public speaking. This is a pre-test/post-test survey known as the Personal Report of Public Speaking Anxiety (PRPSA). According to Jo Sprague and Douglas Stuart, authors of The Speakers Handbook, the learning of a skill often progresses through four stages: Stage 1 Unconscious incompetence. In this stage a person is not aware that he or she is making errors in some area and may even be unaware that there is a skill to be learned. Stage 2 Conscious incompetence. A person in this stage has made the realization that she or he is doing something ineptly and that there is room for improvement. In many cases this awareness creates anxiety, which actually increases incompetence.	SPCH PRPSA Explanation.pdf	Vidalia: F2F classes are taught on the Vidalia Campus. SPCH 1101 is not taught F2F during the summer semester (201916). 201914 16 students participated in the Pre PRPSA with a combined score of 110.	speaking anxiety in ail classes for Fiscal Year 2019, it was determined through informal conversations that many students had prior public speaking experiences such as presenting at high school competition events and performing in one-act plays. To determine an accurate change, the number of public speaking per events per participate might need to determined.

No inclusions No cracks Acceptable guided bend test results WELD 1050 Performance check With Backing Task: Ysung 3/32 inch, 1/8 inch, or 5/32 inch E7018 electrodes, make a V-groove weld with steel backing on carbon steel
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Technology	WELD students will perform a BU2a V-groove 3G Position welding using Flux Core Arc Welding.	Criteria: Uniform rippled appearance on the bead face Craters and restarts filled to the full cross section of the weld Uniform weld size +-1/16 inch Acceptable weld profile in accordance with AWS D1.1 No porosity No overlap No excessive undercut No inclusions No cracks Acceptable guided bend test results per AWS QC-10:2004 Pass or Fail Assessment Welding Certification Exam Subpart WELD 1090 and WELD 1153 Groove Weld 3G Task: Students will use GMAW, FCAW, or both processes with carbon steel solid or flux-cored electrode wire sizes, and , if required, appropriate shielding gas to make a multiple-pass groove weld on carbon steel place, with or without backing. Criteria: Uniform rippled appearance on the bead face Craters and restarts filled to the full cross section of the weld Uniform weld size +-1/16 inch	WELD_1090_1153_3GVertical_Groove_Check.pdf	Swainsboro: 3 students attempted the certification but none passed and all three will be given another opportunity in WELD 1120. Vidalia: 18 students attempted the 3G FCAW certification and 15 passed, 83%. Online: High School: Overall Analysis:	The majority of those taking the test passed. We have a major employer in Metter and Swainsboro who use this process and continue to hire our graduates with FCAW skills.
Technology	WELD students will perform a BU2a-	inch Acceptable weld profile in accordance with the applicable code or standard Complete uniform root reinforcement at least flush with the base metal to a maximum buildup of 1/16 inch, if applicable Smooth flat transition with complete fusion at the toes of the weld No porosity No excessive undercut No inclusions No cracks Pass or Fail Assessment Welding Certification Exam Subpart WELD 1090 and 1153 Groove Weld 3G Task: Students will use GMAW, FCAW, or both processes	WELD 1090 1153 3GVertical Groove Check.pdf	Swainsboro: None attempted as we no longer use this assessment. Vidalia: 18 students attempted the GMAW 3G	The decision was made Spring 2019 to discontinue using this assessment as our code does not acknowledge GMAW-S.
		with carbon steel solid or flux-cored electrode wire sizes, and , if required, appropriate shielding gas to make a multiple-pass groove weld on carbon steel place, with or without backing. Criteria: Uniform rippled appearance on the bead face Craters and restarts filled to the full cross section of the weld Uniform weld size +-1/16 inch Acceptable weld profile in accordance with the applicable code or standard Complete uniform root reinforcement at least flush with the base metal to a maximum buildup of 1/16 inch, if applicable Smooth flat transition with complete fusion at the toes of the weld No porosity No excessive undercut No inclusions No cracks Pass or Fail Assessment		Certification and 10 passed, 56%. Online: High School: Overall Analysis:	
	Basic CNC Technician students will design	CNC Checklist		Swainsboro: No students were enrolled in this TCC.	We now have a full time instructor teaching this

and manufacture a part fixture on a CNC machine.	To accomplish the design and manufacture of a part fixture on a CNC machine requires the fo1lowing:	Vidalia: NA	class.	
	evaluation of part print determine order of operations	Online: NA		
	determine part holding and program zero location	High School: NA		
	determine cutting tools required and order of use	Overall Analysis:		
	program parts per drawing specifications			
	setup and load program into CNC machine tool for the part manufacturing.			
	100% accuracy is required.			