

**Student Learning Outcomes** (Program Level) Courses noted are either end-of-program courses or the only courses in a program where the SLO is assessed. \*Enhanced feature to upload Assessment Tools was added in FY 2012.

Program	Student Learning Outcome	Assessment Method	Assessment Tools	Actual Assessment Results / Analysis	Use of Results/Improvement
Accounting	ACCT students will analyze financial statements by utilizing analytical procedures to draw conclusions.	Performance Examination in ACCT 1105.	ACCT_AnalyticProcedures.pdf	Swainsboro Campus: Spring 2013 scores were: 80,64,94,68; average score 77. Vidalia Campus: Spring 2013 scores were: 88,64,63,71,71,56; average score 69. Students still struggle with analytical procedures for two reasons: (1) failure to learn the formulas to analytical ratios, and (2) failure to apply their accounting knowledge in their assessment of the results. It is noted that the results are more comparable betweem campuses since Swainsboro instructor is teaching the course on both campuses. Previously the two instructors used widely differing teaching methods and assessments, thus there was no comparability of between campuses. Analysis: Even though the results are not as hoped, they do indicate the same problems with the subject matter, regardless of campuslack of preparation for class. There is still room for improvement.	To be implemented Fall 2013, instructor will use some "flipping the classroom techniques" to ensure that students are preparing for class by requiring some work to be presented by students at the beginning of class. With this additional practice, students will become more confident in their ability to analyze financial statements.
Accounting	Students will complete adjusting entries for a merchandising business, including those for supplies used, insurance expired, depreciation of fixed assets, and unpaid salaries.	ACCT 1100 Performance Examination for Chapter 4.	ACCT_AssessmentAdjustingEntries.pdf	Swainsboro Campus:           Fall 2012 scores were:           90,85,75,84,81,90,100,92,78,83;           average score 86.           Spring 2013 scores were:           93,78,83,83; average score 84.           Vidalia Campus:           Fall 2012 scores were: 80, 68, 97, 69, 96, 77, 74, 86, 78, 45, 81, 75, 91, 63, 91, 84, 77, 90; average score 79.           Spring 2013 scores were: 94, 88, 81, 83, 86, 94, 91, 87, 79, 85, 49, 72, 82, 78, 91; average score 83.           Analysis:           Although a Vidalia BAT instructor taught this course on the Vidalia	Instructor decided to use some "flipping the classroom" techniques to ensure that students are preparing for class by requiring some work to be presented by students at the beginning of class.

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-				campus fall and spring, the results are comparable to Swainsboro results because Ms. Jernigan used the materials provided by the lead instructor in Swainsboro. Now that there has been time for proper planning, Swainsboro instructor will cover all ACCT classes on both campuses during FY 2014. This should yield even more comparable results between campuses.	
Accounting	ACCT students will complete the ten step accounting cycle.	ACCT 1100 Comprehensive Problem 1	ACCT_CompProblem.pdf	Swainsboro Campus: Fall 2012 scores were: 100,100,48,95,98,100,100,100,93,100, average score 93. Spring 2013 scores were: 62,99,40,43; average score 61. Vidalia Campus: Fall 2012 scores were: 62, 99, 0, 97, 74, 55, 88, 19, 86, 18, 93, 57, 73, 18, 0, 0, 98; average score 55. Spring 2013 scores were: Scores are: 100, 93, 97, 100, 51, 94, 99, 88, 100, 99, 0, 100, 92, 100, 96; average score 87.	Instead of the normal spot checks, instructor will give prior notice that the problem should be completed up to a certain point and a portion of ti final grade on the project will reflect their timely preparation. This should motivate the students to work along as the cycle is taught, and ask their questions as they work, instead of waiting until th weekend before it is due to complete it and encountering problems. Also as mentioned previously, the BAT on the Vidalia campus taught ACCT 1100 fall and spring and perhaps did not emphasize the problem as much as the lead instructor in Swainsboro. Now that there has beet time for proper planning. Swainsboro instructor w cover all ACCT classes on both campuses during FY 2014. This should yield even more comparable results between campuses.
				Analysis: Because ACCT 1100 is required for BAT, MTKG, and MGMT students, the majority of the students in the course are non-accounting students. Although the standards are covered regardless of program area, students tend to give less emphasis to a course that is not a part of their course of study. These students procrastinate and do not give 100% effort to this problem, and some cases they do not complete it at all. More weight is not given to the problem so as not to promote collaboration. Some students determine that they will forego that portion of their grade and not complete the problem.	results between campuses.
Air Conditioning Technology	Students will identify a HVAC system malfunction by performing troubleshooting techniques utilizing meters and gauges.	AIRC 1090 Residential Split-System Analyzer Checklist Students complete an 8 section checklist while analyzing a live HVAC system. Students gather information on the system in sections 1 - 6 using meters and gauges, then section 7 entails the analysis and determination of the HVAC malfunction. The identification of the system malfunction is either pass or fail.		6 out of 6 students successfully identified the HVAC system malfunction; however, only half of the students identified the malfunctions on the first attempt. The biggest problem for some of these students was not knowing where to take certain readings or not taking the correct reading. Additional instruction or info may be needed for some students to better understand measurements.	Implemented the use of HVAC trainers with more hands on lab experiences. We are improving our hands-on trainers by having the students build them, and design the layout of the trainers, i.e., t Snowman and the Igloo
Air Conditioning Technology	Students will appraise the functions of the electrical components on an HVAC system.	Students must Students must succssfully identify HVAC sytem malfunctions in order to pass. AIRC 1050 Comprehensive Exam 100 point test which encompasses the identification of 40		10 out of 10 students successfully identified the HVAC system malfunction; however, only 6 of 10 of the students identified all the parts on the first attempt. The biggest problem for some of these students	Developed additional hands on lab projects and activities to help struggling students better understand the components.

		electrical components worth 1 point each, function of the part, and the interpretation of any other info on the part		where not knowing where certain parts go in the system. Additional instruction or info may be needed for some students to better understand components	
utomotive	Utilizing the appropriate tools provided in the automotive lab, AUTT students will accurately diagnose and repair an automobile electrical system	Auto Electrical Systems Checklist Automotive Repair Order	AUTT1020 Final_Grading_Rubric.pdf	Results are as follows: On the written         Exam which is 50pts.         1 student with 38         1 student with 37         2 students with 36         2 students with 35         1 student with 37         2 students with 36         2 students with 35         1 student with 34.         On Hands on testing DVOM usage &         diag. of electrical circuits 10pts. Max         3 students with 10         1 student with 9         2 student with 5         Scan Tool usage to include         communication with modules. 10 pts         max.         3 student with 9         1 student with 10         2 student with 10         2 student with 2         DSO diagnostic setup and readings.         10 pts max         1 student with 7         2 students with 10         1 student with 7         2 students with 6         1 student with 7         2 students with 10         2 students with 10         2 students with 9         1 student with 5         1 student with 10         2 students with 10         2 students with 10         3 student with 10         3 st	More lab time/practices have been incorporated into the curriculum to help students better gras the competencies.
utomotive echnology	Utilizing the appropriate tools provided in the automotive lab, AUTT students will accurately diagnose engine performance issues.	NATEF Engine Performance Checklist Automotive Work Order	AUTT1040 Final Grading Rubric.pdf	Results are as follows: On the written Exam which is 50pts. 1 student scored 48. 1 stucent scored 46. 1 student scored 40. 3 students scored 36-38. 8 students scored 31-34. Igition systems which is 10pts total. 6 students scored 10. 1 students scored 7. 3 students scored 6. 3 students scored 6. 3 students scored 5. Computerized Engine Controls which is 10pts. 4 students scored 9. 3 students scored 9. 3 students scored 7. 1 student scored 7. 1 student scored 7. 2 students scored 10. 4 students scored 10. 3 students scored 10. 4 students scored 10. 3 students scored 10. 1 student scored 2. Emissions Control Systems which is 10pts. 3 students scored 10. 1 student scored 9. 6 students scored 8.	Added more lab time with the 5 gas analyzer Emission control portion and the dyno to simula a faulty running vehicle. More hands on Lab tim with the 5 gas analyzer and more use of the dyr to simulate a faulty running vehicle should help students better master this competency.

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J Automotive Technology	provided in the automotive lab, AUTT students will	Engine Repair Checklist Automotive Work order	AUTT2010_Final_Grading_Rubric.pdf	Exam which is 50pts. 1 scored 40. 1 scored 37. 1 scored 36. 1 scored 33. 1 scored 32.	The results of the Assessments are not as predictive as we would like due to the equipment not being hooked up untill halfway through the semester. We will be able to utilize the time more wisely and make modifications to better improve
	accurately diagnose, dismantle, and repair an automobile engine.			General Engine Diag with possible 10pts. 1 scored 10. 3 scored 5. 1 scored 4. Cylinder Head and Valve Train Diag with possible 10pts. 3 scored 5. Engine Block Assemble and Diag with possible 10pts. 1 scored 5. 1 scored 10. 1 scored 10. 1 scored 6. 2 scored 5. 1 scored 8. 2 scored 5. Lubrication Diag with possible 10 pts. 1 scored 6. 2 scored 5. Lubrication Diag with possible 10 pts. 1 scored 4. 1 scored 4. 1 scored 4. 1 scored 0.	the outcomes on the next assessment.
Business Administrative Technology		BUSN 1440Document Production Module 12 Performance Test	BUSN_Module12.pdf	Fall Semester 2012         Swainsboro Campus:         13 out of 15 (87%) students socred         70 or better on the exam         Vidalia Campus:         13 out of 13 (100%) scored 70% or         better on the exam         Spring Semester 2013         Swainsboro Campus:         7 out of 8 (88%) scored 70 or higher         on the exam         Vidalia Campus:         14 out of 15 (93%) scored 70% or         better on the exam         Summer Semester 2013         Swainsboro Campus:         5 out of 6 (83%) scored 70% or	Reports are used throughout the student's academic career. With a pass rate of 91% the faculty concluded that another document should be selected for future analysis. With letters and memos being the most produced documents in the business world, the faculty decided to use these documents for the next year. The goal has been met continuously over the past few years; therefore, the BAT instructors have decided to assess another learning objective for FY 2014.

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				higher on the exam	
				Vidalia Campus:	
				18 out of 19 (95%) scored 70% or higher on the exam	
				The overall pass rate yielded 91%	
				which is a 3% increase from the last	
				fiscal year. The additional lecture time spent on creating leftbound,	
				unbound, and academic reports	
				proved to be effective.	
Business Administrative		BUSN 2340 Medical Administrative	BUSN_Simulation1.pdf	Fall Semester 2012	The newer textbook and software provided students with the updated medical policies and
echnology	construct	Procedures Exit Exam	BUSN_Simulation2.pdf	BUSN 2340 was not offered	procedures as well as the newest HIPPA laws.
	professional medical		BUSN_ExitExamChecklist.pdf		
	documents using Medisoft software.			Spring Semester 2013	The student's level of comprehension of the new book and the ability to work with the updated
				Vidalia Campus:	software demonstrated student success with a
				16 out of 17 (94%) scored 70 or	pass rate of 94%. The newer textbook and
				higher on the BUSN 2340 exit exam	software is continually evaluated.
				Summer Semester 2013	
				DUCN 2240 was not offered	
				BUSN 2340 was not offered	
				With the newly adopted textbook, the	
				instructor was able to continue to	
				stress the importance of providing the latest training/instruction. The	
				medical environment is forever	
				changing and it is imperative that we	
Business	BAT students will	BUSN 2210 Applied Office		use updated textbooks and software. Fall Semester 2013	With the evidence showing from the analysis/test
	construct	Procedures Exit Exam			results that most student errors resulted from no
echnology	professional		BUSN_ExitExamRubric.pdf	Swainsboro Campus:	following directions, the importance of students
	business documents by the integration of			4 out of 4 scored 70 or higher on the BUSN 2210 Exit Exam	reading and following directions on their assignments and tests is repeatedly stressed by
	various software				the instructor.
	applications.			Vidalia Campus:	
				8 out of 8 scored 70 or higher on the BUSN 2210 Exit Exam	
				Spring Semester 2013	
				BUSN 2210 was not taught	
				-book 22 to was not taught	
				Summer Semester 2013	
				BUSN 2210 was not taught	
				With a pass rate of 100% for both	
				classes with at least a score of 70% or better, further analysis of the test	
				indicates that most errors that were	
				made resulted in not following	
				directions instead of not being able to integrate data to produce the	
				documents. This verifies that more	
				emphasis needs to be placed on	
Business	Business	MGMT 2215 Team Project	<u> 위</u>	following directions on tests. 5 of 9 (56%) of students successfully	Modified instructions in the Team Presentation
	Management	Internet Research			Project Instructions to require students to submi
	students will		Team_Presentation_Project_Instructions.pdf		their meeting topic by a midterm deadline for
	research and provide details		BusMgt_TeamPresent_Rubric.pdf	3 students did not pass the meeting presentation.	approval so the topic will be narrow enough to he students stay on track.
	about the		Partner_Eval.pdf	Those students waited until the last	
	importance of			week to work on the presentation	Incorporated a schedule of email reminders to
	meetings in the the workplace.			although it was recommended that they begin around or before midterm.	students regarding the Team Presentation Projection MGMT 2215 - reminders now include suggestic
					to use Spelling and Grammar checks of their
				Their presentation was not detailed	presentations.
				or thorough and included many errors.	
				One student did not turn in a	
				presentation.	
				Students followed the formatting	

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3 Business Management	Business Management students will analyze the importance of ethics in the workplace.	MGMT 1125 Workplace Ethics Internet Research/ Essay Rubric	BSM Ethics Research Essay Instructions.pdf           BssMgmt_Research_Essay_Rubric.pdf	not turn in a presentation.	Incorporated a schedule of email reminders to students regarding the essay in MGMT 1125. Added proofreading and editing tips website to the essay instructions to help students with their proofreading and editing skills in an effort to help sthem improve the quality of their work. http://www.lrcom.com/tips/proofreading_editing.htm
				<ul> <li>presentation.</li> <li>One student dropped from a C to a D because they did not turn in their presentation.</li> <li>All students excelled on the formatting instructions, addressing the desired results of the essay, and the implementation.</li> <li>9 students had too many spelling and grammar errors.</li> <li>Students know from the first day of class that they have a presentation due toward the end of the semester.</li> <li>Although there is a course announcement in Angel with the due dates listed and the syllabus has a due date listing and reminder on the first day, a scheduled email may be needed to remind students of the due dates.</li> </ul>	
Business Management	sound leadership in the workplace.	MGMT 2115 Human Resource Management Internet Research/ Essay Rubric	osir cedersnip Assessment maraetons.pa	11 of 20 (55%) of students passed the human resource management presentation. 4 students did not turn in a presentation that were not passing the course.	Instructor added proofreading and editing tips website to the essay instructions to help students with their proofreading and editing skills to help with the quality of their work. http://www.lrcom.com/tips/proofreading_editing.htr Incorporated a schedule of email reminders to students regarding the essay in MGMT 2115.
Clinical Laboratory Technology	CLT students will recognize critical chemistry values and report to nursing service immediately.	CLBT 2130 clinical site Chemistry check list (part II Skill #11) Students are evaluated on identification of patient's critical results by Preceptors at the clinical sites. Preceptors report observations of strengths/weaknesses to the CLT Director/instructor	CLT_ChemistrySkills.pdf	All eight students scored 5 out of 5 on the recognition of critical values.	Recognition of critical lab values and relaying to the nurse is vital for patient care. Additional lab values to include multiple diseases processes will be added for increased difficulty.

Clinical Laboratory Technology	CLT students will accurately identify bacteria on an agar plate in the clinical CLBT 2120.	CLBT 2120 clinical check off list (Skill #4)for microbiology competency Students must correctly identify the bacteria.	B <u>CLT_MicrobiologySkills.pdf</u>	7 of 8 students scored 5 out of 5 on the identification of bacteria. One students scored 4 out of 5.	Pure cultures are being used for bacteria identification. Mixed flora will be introduced to train the student to identify the pathogenic bacteria from the normal flora.
Clinical CLT students will Laboratory perform type,Rh, Technology antibody screen an crossmatch procedure.	perform type,Rh, antibody screen and crossmatch	CLBT 1060 Immunohematology (blood bank)skills check off for proficiency of labs. A graded skills check off to standardize and assess each student's progression in the blood bank lab.	E       CLT_BloodBankSkills.pdf	the CLBT 1060 didactic course. The students performed all of the required skills in the lab at the end of the semester with 100% accuracy. The students also had to recite the procedures from memory to the	100% accuracy is required in blood bank. Repetitive practice of the skills in the lab is required to gain confidence, knowledge and accuracy. The instructor divided the IAT phase into individual steps for better comprehension. A chart was added to record each step of the IAT phase. This improved student retention of the IAT phase the skills assessment. The 100% objective was met by all students.
Clinical Laboratory Technology	Clinical students will be able to recognize the correlation between lab test results and disease.	Clinical preceptors will evaluate CLBT 2130 Clincial student's check off sheet: Knowledge #5 skills checkoff evaluation.	CLT_ChemistrySkills.pdf	All eight clinical students scored 5 out of 5 on the clinical preceptor	Students are given case studies and correlate the lab results with the patient's disease state. Students are given lab values and are required to explain the site of the body that correlates with the abnormal lab value. Additional values with more complex scenarios will be implemented in the next class.
Clinical Laboratory Technology	CLT students will perform a Complete Blood Count (CBC) with differential on abnormal slides.	CLBT 2110 Clinical Site Preceptor evaluates students skills on Checklist(Skill #8	CLT_HemaglobinCoagulation.pdf	All eight students scored 5 out of 5 on the Hematology clinical evaluation of counting abnormal/difficult slides.	The program director will continue to provide abnormal slides from area hospitals to improve student accuracy and confidence in the interpretation of abnormal slides.
Commercial Truck Driving	CTD students will safely operate an 18 wheeler according to DDS guidelines.	CTD 1030 Capstone DDS CDL Road Test Score Form Students are assessed on 8 areas: Turns, Intersections, Expressways, Urban/Rural Highway, Road Side Stop/Start, Railroad Crossing, General Driving, and Automoatic Failures. Zero - meaning no violations - is the best possible score. 30 points or less must be achieved in order to		79 students tested AY 2013 Road Test Average score of 96 shows a 3.45% improvement over the AY 2012 Road Test Avg. of 12.44 Subpart scores: Turns (8 different turns)420 Intersections-65 Expressways-0 Urban/Rural Highway-4 Road Side Stop/Start-25 Railroad Crossing-15 General Driving-107 Automatic Failures-0 Analysis:	
Commercial Truck Driving		successfully complete CTD. CTD 1030 Department of Driver Services (DDS) Basic Control Skills Checklists:	CTD_CDLSkillsChecklist.pdf	Off-set Back Right 23 violations Sight (Driver)Sided Backing 13 violations Alley Dock Backing 73 violations Conventional (Passenger Side)	Implemented the mid-term assessment of the skills and taught the more difficult maneuvers earlier in the term. The number of violations in these two maneuvers improved. Sight Side Parallel Park average improved from 1.46 to 1.75. Alley Dock average improved from 1.31 to 2.45. To be implemented Fall Semester of FY 2013, CTD instructors will require the get out and look skill instead of it being an optional skill.

		Right(includes Pullups,		Although the sight-side parallel park	
		Encroachments, Looks,		and the alley dock still received the	CTD faculty requested a Virtual Simulator.
		and Final Position)			CTD Faculty determined that had the students ha
				noted significant improvement in the	access to a virtual simulator the results of drivin
		St. Line Backing(includes		previous year.	and backing would have been decidedly higher.
		Pullups, Encroachments,			This virtual simulator could be used to train not
		Looks, and Final Position)		CTD faculty also analyzed individual	only Commercial Truck Drivers but bus drivers,
					ambulance drivers and fire truck drivers. This
		Alley Dock(includes		students who performed the optional	simulator can be programmed to whatever venue
		Pullups, Encroachments,		get out and look at the truck and	needed. The simulator would also help our
		Looks, and Inside Alley		trailer position scored fewer	retention rate to increase.
		(3ft box)		violations therefore better scores.	
		Conventional Parallel			CTD faculty implemented double clutching
		Park(includes Pullups,		the sight sided parallel park did not	techniques of shifting on the road during practic
		Encroachments, Looks,		experience difficulties with the other	driving times. Rather than using the driving rang
		and Inside Parallel)		maneuvers.	these maneuvers were taught utilizing the Empir
				Faculty worked one-on -one with the	Expressway in Swainsboro for real driving
		Offset Back Left(includes		student to help him decrease his	experience.
		Pullups, Encroachments,		violations from 16 a the beginning of	
		Looks, and Final Position)		the CTD 1020 down to 9 violations at	
				the end of CTD 1030.	CTD faculty will stress the 24 hour notification
					requirement should the student not be able to te
		The DDS grading is done			at the scheduled time.
		by number of incorrect			
		attempts or violations;			
		therefore the lower the			
		score the better.		Analysis:	
				Faculty review of checklists and	
		A grade of 0 (no		discussions determined that	
		violations) is desired.		students may benefit from practice	
				on a virtual simulator since access	
		To successfully		would be readily available and	
		complete,12 points or		driving experience on a 18 wheeler is	
		less is allowed in order to		limited due to time constraints and	
		complete CTD.		number of students.	
				The score on turns is high because	
				students have to make the turns and	
				keep the trailer within 1 foot of the	
				curb.	
				If they hit a curb it is an automatic	
				failure so it is better to take 1 point	
				for turning wide instead of failing this	
				technique altogether.	
				iooninquo unogonion	
				Faculty agree that general driving is	
				the weakest area due to all that the	
				students are graded on.	
				Most violation points were due to	
				improper gear changes.	
				improper gear changes.	
	TD students will	CTD 1030 Department of	Image: CTD_CDLSkillsChecklist.pdf	The average score was 6.74 on the	CTD faculty provided pre-trip vehicle inspection
	omplete a pre-trip		e <u>orb_oblakiisoneckiist.pui</u>		study guides to match the revised wording in the
	ehicle inspection	Vehicle Inspection Test			checklist and to help students better perform or
ac	ccording to DDS	Checklist This is a 90		for the previous year.	this task.
st	tandards.	Point checklist - the			
		lower the score or			
		number of violations		The pre-trip checklist was revised by	
		means the better the		the state recently and the CTD	
		score. Zero is a perfect		faculty realized that some of the	
		score. Sections on the 90		revised wording was causing	
		point Vehicle Inspection		students difficulties.	
		(Pre-Trip)checklist			
		include: Engine Start			
		Tractor/Semi-Trailer Form			
		A which includes: Front of			
		Vehicle Engine			
		Compartment Steering			
		Front Axle Form B			
		includes: Fuel			
		Area/Under/Side Rear			
		Axles (Front or Rear) Rear			
		of Vehicle Form C which			
		includes: Trailer/Semi-			
		Trailer Trailer Axles			
		(Front or Rear) Rear of			
		Trailer Maximum score of 10 points is allowed to			

	inputs, processes,	processes, and outputs.		session. It was also taught during the	Outsourcing to ensure students understand
Information Systems	Specialist students will be able to describe typical system requirements(i.e.,	Project Portfolio Rubric Students must create a system requirement flow chart listing inputs,	CIST_MilestonePortfolioRuoric.par           CIST_TarheelToysMilestones.pdf	Six out of six student pass the capstone final. Six out of seven students passed the capstone final during the Spring Vidalia campus	of DVD Models in order for the concepts to be better understood and why project analysis is important. Added a discussion board topic of Inhouse vs
Computer	Computer Support	CIST2921 Capstone Final	Z <u>CIST MilestonePortfolioRubric.pdf</u>	CIST 2414 was taught on the Vidalia campus Spring semester. Seven out of seven students passed the exam. The CIST2414 capstone item analysis results indicates that students missed more questions pertaining to transmission modes, permissions, application pool modes, virtualization, and types of troubleshooting logs. Virtualization was an issues for the class because the machines would not load the virtualization program. CIST 2921 was taught on the	To address the virtualization issue, faculty found a new virtualization program to load on the machines and demonstrate it more effectively. This will allow more class coverage of the different types of troubleshooting logs that an administrator must use. To be implemented in AY2014, instructors will use a messaging app to students called Remind101. It reminds students of work that needs to be completed. Instructors can use it to encourage students throughout the semester. The app will also be incorporated in the Angel LMS as a widget to display all the messages. Students were given more time on the development
Computer Information Systems	Networking Support Specialist students will implement a LAN prototype.	CIST 2444 and CIST 2414 Capstone Final Project and LAN Rubric	CIST_RouterRubric.pdf	on the Swainsboro Campus. Two out of two students passed the exam. After reviewing the exam, Both students missed questions	Instructors added troubleshooting hand-outs and allotted more time for hands-on working on routers and routing protocols for the CIST2444 course. Added extra labs in the CIST2414 course to ensure that students understand transmission and application modes.
				Overall, final web sites were very good. CIST 2550 was taught on the Vidalia campus Fall Semester. Two out of two students passed the capstone exam. Upon review of the exams, neither student missed the same question so no specific area of weakness was determined. Based on results of exam, one student was able to retain and apply course concepts better than the other.	
				Also, each presentation was lacking clarity of some web site features. Students could not clearly explain some of the web features incorporated in the website such as how the navigational links worked. One team (2 students) had some minor team work issues.	
	free web page using validation techniques.	CIST 2550 is the diploma capstone CIST 2950 is the degree capstone		Results were good, but scoring	Lesson Plan was updated to include a meeting with the students before the presentation to discuss all the web features such as rollovers, javascripts, navigational tools, and animations.
Computer Information Systems	The Internet Specialist Web Design students will construct an error	fails to complete the Airbrake Check in the Engine Start section with 100% accuracy, the student automatically fails the pre-trip inspection. CIST2550/CIST2950 Capstone Final Exam with	🖥 <u>CIST_WebSystemsProject_Rubric.pdf</u>	campus Fall Semester. Four our of	Instructor changed the lesson plan to allow more time working on web site graphics to specifically cover image sizing, quality, and formats.
		successfully complete CTD; however if a student			

	and outputs).	Successful completion of this project is required.		Summer semester by the Swainsboro campus where one out one student passed the final.	advantages and disadvantages of outsourcing versus in-house developing of programs for their projects.
				An item analysis of all the capstone exams determined that less that 57% of the students understood the concepts of why project analysis is important, the types of DFD flow chart symbols and what they are used for, and advantages of in-house and outsourcing programs.	To be implemented in AY2014, instructors will use a messaging app to students called Remind101. I reminds students of work that needs to be completed. Instructors can use it to encourage students throughout the semester. The app will also be incorporated in the Angel LMS as a widge to display all the messages.
				In year FY2012, students had difficulty with learning Cost Analysis. An accountant was brought into the class to explain the procedures for Cost Analysis along with slowing down the chapter and covering the material over cost analysis for multiple days increased the pass rate for the exam. With this taking place only one student had difficulty in FY2013.	
				The item analysis of the capstone project final pinpointed areas that students need more coverage and will be used again for the next fiscal year.	
Cosmetology	100% of COSM 1110 students taking the written exam over skin care & scientific concepts will score at 85% or better.	A written exam containing 100 multiple choice questions over skin care & scientific concepts will be given to students after instructor review and practice activities.		Of the 31 students taking the exam over skin care and scientific concepts all scored over 85. 19 of the students scored between 86 and 90, 8 scored between 91 and 95, and 4 scored 96-100.	Incorporated more reveiws over skin care and scientific concepts utilizing games as well as practice exams in Angel for the students to use from home.
				Analysis: Although all 31 students taking the skin care and scientific concepts exam scored over 85 those are still the lowest areas on the actual state board administered by PSI.	
				Instructors added additional assignments to try to get the skin care and scientific concepts areas' scores up on the state board exam.	
Cosmetology	Students will perform basic thermal curling techniques according to PSI LLC, (licensure testing services for government regulatory agencies) standards.	Practical Examination Evaluation Criteria will be used to assess the thermal curling techniques as published by PSI LLC	COS_ThermalCurl.pdf	31 students tested on the thermal iron techniques and all 31 scored at 92 and above using the PSI grading scale. Analysis: The thermal iron section of the state board exam has exceeded the benchmark therefore it will be removed.	This objective will be removed and replaced with an area that needs improvement.
Cosmetology	Students will prepare a portfolio starting from first semester to showcase the skills they learn throughout the program.	COSM 1110 Portfolio Rubric The rubric will be distributed to students in COSM 1000, which is an introductory course. It will contain necessary attachments that describe what is to be included in the portfolio. The point value of the portfolio is also provided to the students. The final grading will be in COSM 1110.	COS_PortfolioRubric.pdf	Of the 31 students that had a portfolio check all had made appropriate progress. Of the 31 students graded on their portfolio 1 student scored from 0-60, 1 scored from 61-70, 5 scored from 71-80, 14 scored from 81-90, and 11 scored from 91-100. Analysis: COSM faculty feel that most employers in the beauty industry want to see the work of the student as well as certificates of continuing education classes above and beyond the regular program classes, along with their affiliation in clubs while in the college or community setting. This is verified by the COSM advisory board. Therefore, more emphasis on the	

				importance of maintaining a portfolio may be needed in the early semesters of the program.	
riminal ustice	interpret Fourth Amendment issues regarding protection against	CRJU 2050 Search and Seizure Scenarios. Seven written scenarios will be given to students. Students must determine whether or not it is legally within the law to perform a search and seizure. Each scenario is either Yes (right) or No (wrong). A minimum of 5 out of the 7 scenarios must be determined correctly in order to pass the assessment.	CRJU_Search.pdf	Swainsboro Campus	Additional instruction reinforcing the 7 exception to searches with a search warrant will be undertaken with both traditional and dual enrolle classroom students.
Criminal Justice	Criminal Justice students will appraise the elements of a crime to determine the correct Georgia Criminal Code section, Title XVI: Crimes and Offenses or Title 40: Motor Vehicle and Traffic Law, under which an offender should be charged.	Final Exam	CRJU_CriminalCode.pdf	Swainsboro Campus 11 out of 11 Online students scored 70% or higher with an average score of 88. Vidalia Campus 2 out of 2 traditional students scored 70% or higher with an average score of 86. Online students scored better than the traditional classroom students. Upon review of the assessments, faculty determined no significant difference in overall performance on the assessment. However, the online discussion boards coupled with the additional homework assignments may reinforce understanding of the concepts.	Incorporated more discussions with traditional classroom students to reinforce the elements of crime in Titles 16 and 40 of the Georgia Criminal Code.
Criminal Justice	and contrast the concepts of probation and parole.	CRJU 1030 Mid-Term Exam - Probation and Parole subpart. Note: Students must be able to judge the difference by defining and contrasting between the two.	CRJU_ProbrationParole.pdf	of 90	CRJU faculty addressed specific missed questior with traditional classroom students. This post te review is not conducted with dual enrollment online students. More student-to-student and student-to-instruct discussions boards addressing probation and parole will be required for DE Online students.

				Dual Enrolled Online students scored significantly lower than the adult online or traditional classroom students. Upon analysis by the faculty, it was determined this could be due to their inability to apply the concept. More discussion may be required of the dual enrolled online students for them to apply the concepts of probation and parole.	
Dental Hygiene	students will provide dental hygiene services according to the evidence based dental hygiene process of care.	2 Research papers/case studies required in courses- 6 courses contain research or case studies 3 Patient Survey- minimum 85% positive required 4 Employer Rating Surveys-minimum 85% positive required 5 Post-Graduate Rating Surveys-minimum 85% positive required 7 Quality Assurance Assessment-90% accuracy required 8 Q.A. Record Review- minimum 90% accuracy required 9 Q.A. Deductions from Assessment & Debridement grade sheets-minimum 90% required 14 Individual competencies-100% pass required 15 Mock National Board- minimum score of 88% required 16 Mock CRDTS Board- Score of 88 or higher required 18 Graduate Exit Survey- minimum 85% positive required 18 Graduate Exit Survey- minimum 85% positive required 19 CRDTS- 100% pass required	DHYG_Assessment & Debridement.pdf	<ul> <li>study assignments integrated into the curriculum. This gives students</li> <li>experience with evidence based dental hygiene practices and teaches them how to apply this research to real world scenarios.</li> <li>96% of patients graded each item on patient survey positively. 477 out of 495 had good or excellent ratings. 18 responses had fair or poor ratings. Handwritten comments were 100% positive. Analysis of ratings: 2 fair ratings and 1 poor rating on scheduling.5 fair ratings on comfort during treatment. 4 fair ratings were on explanation of clinic policies, infection control, and patient rights and responsibilities. There were no complaints about the process of care in the live work clinic.</li> <li>100% participation and satisfaction among employers and graduates.</li> <li>There were no complaints from employers or graduates about the performance of graduates in relation to the dental hygiene process of care.</li> <li>90% compliance in quality assurance assessment tool.</li> <li>90% compliance with dental hygiene record reviews. 6 chart reviews were not completed prior to grading of chart. 13 errors were documented based on dental hygiene record review.</li> <li>Several deductions for quality assurance were cited for the following: pages of dental chart in incorrect order, progress notes incomplete, mirror not clean for dentist/instructor check, chart audit form incomplete, and failure to double check paperwork and chart prior to turning in to instructor for grading.</li> <li>All competencies were passed in all clinic courses. This confirmed that students were completent in conducting the process of care according to evidence based protocols.</li> <li>100% students made 85% or higher on Mock CRDTS Board. 100% of the students passed NBDHE &amp; CRDTS. By achieving the high benchmarks on the mock examinations, the students</li> </ul>	By exposing students to research and case studies, students are taught how to obtain current and relevant dental hygiene knowledge. This is key to helping students become lifelong learners once they graduate and enter the profession. Students still had difficulty with APA formatting of article review. Students stated that they did not utilize the APA Publication Manual and student workbook. They preferred using online resources for APA format. APA Publication Manual and student workbook were removed from book list. Also, students were introduced to YouTube videos that explain how to format according to APA. Students were reminded about the questions on the patient survey with special emphasis on scheduling, patient comfort, and explanation of policies and procedures. Students were reminded that part of sequence of care is to ask patient if he/she has any questions about policies and procedures. This should occur after the medical history review. Students should watch for nonverbal expressions that may indicate that the patient is in pain. Students should establish a system in which the patient can raise hand if he/she fiels discomfort and the student can arrange anesthesia administration if needed.Students were reminded to block appointments throughout the semester to ensure that returning patients can be reappointed in a timely manner. Surveys will continue to be monitored and all feedback will be analyzed to ensure that students are comprehending and delivering evidence based dental hygiene care. All 13 errors from the quality assurance assessments were associated with the Chart Auditing Tool. Students failed to double check documented as instructed. Peer evaluations are now implemented to help students detect missing information prior to turning in chart for grading. All patient standards of care were achieved. 6 charts that were not audited prior to chart grading were flagged. Students were advised to complete dental hygiene process of care to make sure it follows evidence based protocols. Competencies will

e 3					
e 3				based dental hygiene process of care. Pass rates on the NBDHE and	for loans at this time, students will not be required to purchase magnetos. One student requested that Eaglesoft be installed onto classroom computers. This was requested and accomplished in May. One student commented that seeing CCDC patients was a great learning experience. This learning experience will be continued. A new mock national board format will be implemented in 2014. It will be created from input from all faculty. It will not come from Mosby online resources. This new mock examination will provide relevant and updated test questions that closely resemble the current format of the NBDHE. The 2012 profile report from the NBDHE indicated that dental hygiene students scored above the national average overall and in all individual subject areas except for physiology, biochemistry/nutrition, radiology, and dental hygiene care plans. Faculty have implemented the following changes in those respective courses: Radiology-1.Revised examinations to make sure key ideas were being tested. 2.Lesson plan revised to ensure key ideas and concepts were being emphasized. 3.Each student must conduct a coin test to check darkroom safe-lighting. Another coin test will be conducted to test machine/film in each operatory. 4.Stepwedge activity will be conducted by each student to ensure chemicals are adequate for processing. 5.Mounting activity is added to lecture to ensure students understand how to mount prior to going to lab. 6.Students must demonstrate assembly of rinn instruments using anterior, posterior, and bitewing biteblocks to ensure that students know how to assemble rinn prior to lab. Biochemistry/Nutrition-1.Course moved to Summer instead of Fall to better align with the cohort's sequence. 2.Guest speaker added to provide lecture material and handouts with practice test over molecular structures. 3.Forks over Knives video placed on M: drive. Students watch and turn in 1 page assignment. 4.Assignment: unscramble vitamins based on category, function, deficiency, source, & property. 5.Plan meal for once day based
Dental Hygiene	students will utilize interpersonal and communication skills to effectively interact with diverse population groups and other members of the health care team.	required 4 Employer Rating Surveys-minimum 85%	<ul> <li>DHYG_CommunityServiceRubric.pdf</li> <li>DHYG_NursingHomeRubric.pdf</li> <li>DHYG_SchoolLessonRubric.pdf</li> <li>DHYG_TableClinicRubric.pdf</li> </ul>	responses had fair or poor ratings. Handwritten comments were 100% positive. Analysis of ratings: 2 fair ratings and 1 poor rating on scheduling.5 fair ratings on comfort during treatment. 4 fair ratings were on explanation of clinic policies, infection control, and patient rights and responsibilities. The patient care survey made instructors aware of weaknesses in communication between patients and students. 100% participation and satisfaction among employers and graduates. This survey provided feedback from employers and graduates about the effectiveness of our graduates' interpersonal and communication skills in the workplace.	standards and criteria. Students were reminded about the questions on the patient survey with special emphasis on scheduling, patient comfort, and explanation of policies and procedures. Students were reminded that part of sequence of care is to ask patient if they have any questions about policies and procedures. This should occur after the medical history review. Students should watch for

		minimum 85% positive required		record reviews. 6 chart reviews were	students during chart grading feedback session prevent repetition of mistakes in the future. All
				not completed prior to grading of	patient standards of care were achieved.
				chart. 13 errors were documented	6 charts that were not audited prior to chart
				based on dental hygiene record review.	grading were flagged. Students were advised to
				Several deductions for quality	complete the dental hygiene record review and turn it back in to the instructor.
				assurance were cited for the	Students were reminded to double check
				following: pages of dental chart in	paperwork prior to turning chart in to instructo
				incorrect order, progress notes	grading.
				incomplete, mirror not clean for	One student suggested installing blinds over th
				dentist/instructor check, chart audit	door in the clinic to control the temperature in
				form incomplete, and failure to	clinic and increase patient and clinician comfo
				double check paperwork and chart prior to turning in to instructor for	Program Director will discuss this with the Dire of Facilities. One student suggested purchasing
				grading. The guality assurance audits	
				provided valuable feedback on the	magnetos. One additional magneto was purcha
				students' ability to utilize	Additional magnetos will be purchased as fund
				interpersonal and communication	become available. Since students are not eligit
				skills to interact with diverse	for loans at this time, students will not be requ
				population groups and record those interactions accurately with	to purchase magnetos. One student requested Eaglesoft be installed onto classroom compute
				attention to detail.	This was requested and accomplished in May.
				All competencies were passed in all	student commented that seeing CCDC patients
				clinic courses. Each clinic	was a great learning experience. This learning
				competency requires the students to	experience will be continued. By adding
				utilize interpersonal and	experience components that involve both serv
				communication skills with diverse	to others and a chance to observe significant
				populations as well as members of the healthcare team. Therefore,	community problems or issues, students add a whole new dimension of quality to their learnir
				those students who passed each	whole new unitension of quality to their learning
				competency were deemed	
				competent in effective interpersonal	
				communication skills.	
				100% positive responses on graduate	
				exit survey. This survey provided	
				valuable information from the	
				students about possible suggestions for improving learning experiences	
				for future cohorts. This survey gave	
				the students an opportunity to	
				provide feedback to enhance	
				learning experiences by utilizing	
ental	Dental Hygiene	2 Research papers/case		effective communication skills.	Students still had difficulty with APA formattin
lygiene	students will	studies required in	DHYG_Assessment & Debridement.pdf		article review. Students stated that they did no
				assignments. These assignments	
	demonstrate	courses- 6 courses		assignments. These assignments give students exposure to problem	
		courses- 6 courses contain research or case		give students exposure to problem	utilize the APA Publication Manual and studen
	demonstrate problem solving strategies related to	contain research or case studies		give students exposure to problem solving strategies and teach them to apply this knowledge in real life	utilize the APA Publication Manual and studen workbook. They preferred using online resource for APA format. APA Publication Manual and
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	required	100% participation and satisfaction	utilized to ensure that patients are receiving
	16 Mock CRDTS Board-	among employers and graduates.	comprehensive patient care and that students are
	Score of 88 or higher	These surveys provide a summative	exhibiting problem solving strategies to manage
	required	evaluation of the mastery of teaching	
	17 NBDHE-100% pass required	students' problem solving strategies related to comprehensive patient	Employer and post graduate surveys provide a summative evaluation of the graduates' ability to
	18 Graduate Exit Survey-	care and management of patients.	demonstrate problem solving skills in the
	minimum 85% positive	Surveys will continue to be	workplace. These surveys will continue to be
	required 19 CRDTS- 100% pass	monitored to ensure compliance.	monitored to ensure mastery of problem solving
	required	99% compliance with infection control protocol. Compliance with	skills. Infection control deductions provide feedback to faculty on commonly occurring
	. equined	infection control mechanisms	problems with infection control procedures. It
		demonstrates that students are	serves as a quality assurance mechanism to
		capable of problem solving in any	ensure and document that safe patient care is
		given situation while maintaining a sterile working environment for the	being rendered. Results from infection control penalties will continue to be monitored to ensure
		patient and the clinician. Situations	patient safety.
			One student suggested installing blinds over the
		cease treatment in order to address	door in the clinic to control the temperature in the
		the needs of the patient. Ensuring	clinic and increase patient and clinician comfort.
		that the working field remains sterile and safe requires problem solving	Program Director will discuss this with the Director of Facilities. One student suggested purchasing
		strategies in the patient care setting.	more magnetos or requiring students to purchase
		Two errors were noted on the	magnetos. One additional magneto was purchased.
		infection control section of the	Additional magnetos will be purchased as funds
		assessment and debridement grade sheets: failure to give patient	become available. Since students are not eligible for loans at this time, students will not be required
			to purchase magnetos. One student requested that
		contamination during a procedure.	Eaglesoft be installed onto classroom computers.
		These deficiencies were addressed	This was requested and accomplished in May. One
			student commented that seeing CCDC patients
		and additional measures were taken	was a great learning experience. This learning
		to rectify the issues and maintain a sterile and safe working field.	experience will be continued because each patient challenges the student to utilize problem solving
		90% compliance in quality assurance	
		assessment tool	A new mock national board format will be
		90% compliance with dental hygiene	implemented in 2014. It will be created from input
			from all faculty. It will not come from Mosby online resources. This will ensure that our mock
		not completed prior to grading of chart.13 errors were documented	examination is remaining in alignment with current
		based on dental hygiene record	board format. NBDHE and CRDTS scores will
		review.	continue to be monitored to ensure that graduates
		Several deductions for quality	can demonstrate and apply problem solving
		assurance were cited for the	strategies related to comprehensive patient care
		following: pages of dental chart in incorrect order, progress notes	and management of patients to the standards established by these nationally recognized board
		incomplete, mirror not clean for	agencies. After analyzing the results of the 2012
		dentist/instructor check, chart audit	NBDHE profile data report, the report indicated
		form incomplete, and failure to	that students scored above the national average on
		double check paperwork and chart	the case based section of the examination. This indicates that students are capable of
		prior to turning in to instructor for grading. This analysis of quality	demonstrating problem solving strategies related
		assurance indicates that the	to comprehensive patient care.
		students need to work on attention	
		to detail in charting.	
		All competencies were passed in all clinic courses.Each competency	
		outlines evidence based dental	
		hygiene procedures in step by step	
		format. Problem solving skills must	
		be utilized to carry out each step of the dental hygione process of	
		the dental hygiene process of care.All clinic competencies must be	
		achieved in order to progress in the	
		program.	
		100% students made 85% or higher	
		on Mock NBDHE 100% of students made 88% or	
		higher on Mock CRDTS	
		100% of the students passed NBDHE	
		and CRDTS. Students must be able	
		to apply knowledge of problem	
		solving strategies related to patient care situations in order to pass the	
		NBDHE. Students must be able to	
		apply this knowledge and	
		demonstrate problem solving skills in	
		order to pass the CRDTS board exam.	
		100% positive responses on graduate exit survey. The graduate exit survey	
		exit survey. The graduate exit survey	
ternte	ch.edu/merger/SPIRIT/Student_Learning_Outcom	s.cfm[4/15/2014 3:22:03 PM]	

3					
				will continue to be monitored in order to ensure that problem solving strategies are being demonstrated	
				during patient care sessions.	
Early	ECCE students will	ECCE 2201		50% of the Vidalia campus and 100%	Instructors will give examples of where to locate
Childhood	create a disabilities	Exceptionalities Resource	ECCE_ResourceFileRubric.pdf	Swainsboro campus students	resources on topics required for the Resource File.
Care and	based resource file	File Rubric The scored		completed and achieved at least	
Education		rubric shows the		80% on the resource file. 50% of the	Each Instructor will also have a completed
Luuoution		strengths and		students on the Vidalia campus	Resource File as an example to show students
		weaknesses for the		withdrew from the course before	quality work. This should produce a more
				mid-term.	
		student and instructors.		mia-term.	comprehensive resource file.
		In reviewing the scored			
		rubric if the instructors			Additionally, peer mentoring will be implemented
		see a specific drop in a		of satisfactory files assisted	to share the responsibility of locating useful
		category, adaptions will			resources will motivate students to achieve more
		be made in the teaching		clear according to the rubric that the	than the minimum of 70%.
		methods.		students struggled with finding	
				information on Gifted and Intellectual	
				Disabilities. The students also	
				struggled with finding pamphlets and	
				brochures on the given topics.	
Early	ECCE students will	Curriculum Development			Instructors will spend more time in class explaining
Childhood	plan a unit and	Teaching Rubric -	ECCE_Curriculum_UnitEvalRubric.pdf		writing concepts, breaking them down, and
Care and	implement learning	assessment captured in		of 66% or more on the teaching	selecting activities that actually teach the
	activities for	ECCE 1112		rubrics. 33% of the Swainsboro	
Education					concept. Students take Practicum and Curriculum
	children.	The scored rubric shows		campus students did not complete	at the same time which both include writing lesson
		the strengths and		and achieve a minimum of 70% or	plans. Students will use the lesson plans written in
		weaknesses for the		more on the teaching rubrics.	Practicum as practice for writing lesson plans in
		student and instructors.			Curriculum
		In reviewing the scored		33% of the Swainsboro students did	
		rubric if the instructors		not complete their teaching units by	The ECCE faculty reviewed the rubric to determine
		see a specific drop in a		the end of the semester due to a	if any areas needed improving. The rubric was
		category, adaptions will		difficult time correlating the	revised to provide students with a clearer
		be made in the teaching		activities with the concepts they	understanding of the expectations.
		methods.		wrote.	
				The students made their concepts	
				too narrow when in fact they should	
				have been more broad. This would	
				have allowed for a much wider range	
				of activities to be used.	
Flootrical	Studente will	ELTD 1210 Decidential	2		Instructors will incorporate videos on 2 way and 4
Electrical	Students will construct a	ELTR 1210 - Residential	Residential_Wiring_Project.pdf		Instructors will incorporate videos on 3-way and 4-
Systems		Wiring diagram and written test based on the		the exam.	way switch hook-ups.
	residential wiring			The state devices and a second state of	
		National Electric Code.		The students who passed the	Instructors will use student to student mentoring in
	National Electrical			Residential Wiring project were	helping students in learning.
	Code.	Residential Wiring Project		prepared for the exam because of the	
		includes: demonstrate		repetition of training throughout	
		proper wiring techniques		residential wiring.	
		and practices by wiring a			
		stall according to the		1 did not pass the exam and 1	
		blueprint provided by the		student was withdrawn before the	
		instructor.		final project was given due to	
				attendance.	
		The diagram will include			
		installing duplex and		The instructors noticed that those	
		GFCI receptacles.		who took the exam were having	
				some problems with 3-way and 4-	
		This will also include		way switch hook-ups	
		installing single-pole,		way switch hook-ups	
		three-way, and four way			
		switches and lights.			
		The student will also take			
		a written exam in			
		conjunction with the			
		wiring diagram. The			
		student may use the			
		National Electric Code as			
		reference tool.			
				21 students enrolled - 20 students	Instructors will incorporate videos in the lab and
Electrical	Students will	ELTR 1090 - Commercial	Commercial Wiring Project pdf		
	construct a	Wiring diagram and	Commercial_Wiring_Project.pdf	took the exam and passed the exam.	on on-line to help students with making offset and
	construct a commercial wiring	Wiring diagram and written test based on the	B <u>Commercial Wiring Project.pdf</u>		
	construct a commercial wiring	Wiring diagram and	Commercial_Wiring_Project.pdf	took the exam and passed the exam. The students who passed the	on on-line to help students with making offset and
	construct a commercial wiring	Wiring diagram and written test based on the	Sommercial_Wiring_Project.pdf		on on-line to help students with making offset and
Electrical Systems	construct a commercial wiring project according to	Wiring diagram and written test based on the	Commercial Wiring Project.pdf	The students who passed the Commercial Wiring project were	on on-line to help students with making offset and saddle bends.
	construct a commercial wiring project according to National Electrical	Wiring diagram and written test based on the National Electric Code. Commercial Wiring	Commercial Wiring Project.pdf	The students who passed the Commercial Wiring project were prepared for the exam because of the	on on-line to help students with making offset and saddle bends.
	construct a commercial wiring project according to National Electrical	Wiring diagram and written test based on the National Electric Code.	S <u>Commercial Wiring Project.pdf</u>	The students who passed the Commercial Wiring project were	on on-line to help students with making offset and saddle bends.

		wiring techniques and			
		wiring techniques and practices by wiring a stall		The 1 student that did not take the	
		according to the blueprint		exam had been withdrawn before the	
		provided by the instructor			
				test date due to exceeding the	
		using conduit.		attendance policy.	
		The diagram will include		Instructors noticed with the check-	
		installing duplex and		off sheet that some of the students	
		GFCI receptacles.		were having problems with the offset	
				and saddle bends.	
		This will also include			
		installing single-pole,			
		three-way, and four way			
		switches and lights.			
		The student will also take			
		a written exam in			
		conjunction with the			
		wiring diagram. The			
		student may use the			
		National Electric Code as			
		reference tool.			
	<u></u>				
Electrical Systems	Students will	ELTR 1180 Motor Control Project and written test		Of the 17 electrical students that	Because students were having a difficult time
Systems	construct motor control circuits	Project and written test based on the National	ELTR1190_ExitExam_HandsOn_CheckSheet.pdf	took the exam passed it.	diagramming the scenario, the instructors will work with students during the comestor to practic
				With the phook off sheet instruction	work with students during the semester to practic
	according to the National Electric	Electric Code.			different diagramming techniques.
	Code.	Motor Control Project		noticed that the students were	Instructors will also add more multiple start store
	Code.	Motor Control Project			Instructors will also add more multiple start-stop
		includes: demonstrate		scenario and numbering the diagram.	station labs during the semester to help students
		proper wiring techniques		Also students were having some	better understand the process.
		and practices by wiring a		Also students were having some	
		motor control.		trouble with multiple start-stop stations.	
		The project will have to		stations.	
		be drawn.			
		be drawn.			
		This will also include			
		This will also include			
		installing pushbuttons,			
		motor starters, relays,			
		timers, lights.			
		The student will slee take			
		The student will also take			
		a written exam in			
		conjunction with the			
		project. The student may			
		use the National Electric Code as reference tool.			
lectronics		International Society of	ESA-1_Results_FY2013 .pdf	ESA-1 DATA ANALYSIS	For FY2014, the instructor(s) will continue to
Technology	and apply advanced	Certified Electronics		See the charts in the Assessment	reinforce student learning in the categories of test
	circuit analysis	Technicians (ISCET)	ESA-2_Results_FY2013.pdf	Tools link -ESA-1 Results	questions where the students exhibited the lowes
	methods and	Certification Exams	ESA-3-4_Results_FY2013.pdf		performance.
	troubleshooting	ISCET Certification Final		FY2013 data shows a decrease in	
	techniques.	Exams for the four major	ESA_Certification_Rates_FY2013.pdf		ESA-1 (DC Circuits)
		electronics areas:		questions.	For FY2014, the DC Circuits course will be offered
		ESA-1 (DC Circuits)			traditionally in the Spring Semester due to the
		ESA-2 (ac Circuits)		and traditional classes that were	FY2013 performance ratings of the online course
		ESA-3 (Solid State		offered during FY2013.	students. For the course offering in FY2014, the
		Circuits)			instructor will place more emphasis on DC theory
		ESA-4 (CAPSTONE - ELCR		- As shown in the charts, the	during homework and class assignments along
		1040)(Digital Circuits)			with implementing more homework and class
		These exams require		be attributed to the online class	assignments related to circuit trouble-shooting.
		students to exhibit and		offering for DC.	
		apply advanced circuit			ESA-2 (AC Circuits)
		analysis methods and			For FY2014, the AC Circuits course will be offered
		troubleshooting			traditionally in the Spring and Summer Semesters
		techniques covering all			to maintain the appropriate program completion
		four major electronics		fiscal years in all test question	time for the students. The DC Circuits course for
		areas.			Spring 2014 will be offered traditionally (the
		Students that score		theory category, which is hovering	predecessor for the Summer 2014 short semester)
		>=75% on their respective		around the 70% mark.	This change should show a performance increase
		area electronics final			for the students taking the AC Course during the
		exams will be awarded			short semester for FY2014. The instructor will
		their respective ESA		was offered during two of the 15-	increase emphasis on the use of equipment and a
		certificates (1,2,3,or 4)			theory in homework, classwork and lab
		from the ISCET.		Spring online.	assignments to improve student performance in
		Students that score		The data clearly shows that the	these two test question categories.
				student learning for the online course	these two test question categories. ESA-3 (Semiconductor Devices & Linear Integrate

			the Associate CET license from the ISCET. These certifications show the employers that the prospect has risen above the standards and knowledge required for an electronics degree or diploma.	
https://ies	.southeasterntee	ch.edu/merger/SPIRIT	//Student_Learning_Outcom	es.cfm[4/15/2014 3:22:03 PM]

## standards required by the ISCET for Circuits)

the ESA exams.

ESA-2 DATA ANALYSIS See the charts in the Assessment Tools link -ESA-2 Results

FY2013 data shows a decrease in scores for all categories of test questions.

This data includes both the 15 and 9 Week semester classes that were offered during FY2013.FY2013 data shows a decrease in scores for all categories of test questions. This data includes both the 15 and 9 Week semester classes that were offered during FY2013. As shown in the next two charts, the decrease in test category scores scores cannot be fully attributed to the 9 Week class offering for AC during the summer semester. For the 15 Week course offering only, the data shows year for three of the five test categories. However, the circuit trouble-shooting and use of equipment categories show a marked decrease in student performance for FY2013. To maintain the Fall and Spring semester entry points into the program while scheduling students to complete their programs in 5 or less semesters, AC Circuits courses are offered during Spring (15 week) and Summer (9 week) semesters. Overall, the student test performance was lower for the students taking the course during the 9 week semester. However, it should be noted that these are the same students that took DC Circuits online during the Spring 2013 semester. As shown in the charts, the decrease in test category scores scores cannot be fully attributed to the 9 Week class offering for AC during the summer semester.

For the 15 Week course offering only, the data shows improvement over the previous fiscal year for three of the five test categories. However, the circuit trouble-shooting and use of equipment categories show a marked decrease in student performance for FY2013. To maintain the Fall and Spring semester entry points into the program while scheduling students to complete their programs in 5 or less semesters, AC Circuits courses are offered during Spring (15 week) and Summer (9 week) semesters.

Overall, the student test performance was lower for the students taking the course during the 9 week semester. However, it should be noted that these are the same students that took DC Circuits online during the Spring 2013 semester.

ESA-3-4 DATA ANALYSIS See the charts in the Assessment Tools link -ESA-3-4 Results For FY2014, the instructor will increase emphasis in the areas of Use of Equipment, Semiconductor Theory, and Basic Theory with additional assignments in those areas.

## ESA-4 (Digital Circuits)

For FY2014, the instructor will increase emphasis in the areas of Use of Equipment and Digital Circuit Trouble-shooting with additional assignments while maintaining current assignments in the Math and Digital Devices & Circuits categories. For the Basic Theory and Digital Theory categories, the instructor will place more emphasis on the lectures and the current homework and laboratory assignments.

## ESA CERTIFICATIONS:

offered during FY2013. As shown in the next two charts, the decrease in test category scores scores cannot be fully attributed to the 9 Week class offering for AC during the summer semester. For the 15 Week course offering only, the data shows improvement over the previous fiscal year for three of the five test categories. However, the circuit trouble-shooting and use of

lectronics	Students will	LabVolt Systems	FY2013 overall student performance	
			three previous exams), most students are familiar with the format and mode(s) of question(s) contained in the ISCET exams.	
			ESA-4: This exam required no retakes for students to receive their certifications. At this point (after	
			course grade or to receive their certifications.	
			percentage of students who retake the exam either to improve their	
			of the four ESA exams and is expected to have a higher	
			performance required to get their certificates. This exam is the hardest	
			during FY2013 required a retake of this exam to achieve a level of	
			course online. ESA-3: All students taking this exam	
			test score performance of the students who took the DC circuits	
			requiring a retake of the exam doubled partially due to the lower	
			ESA-2: The percentage of students	
			test categories by the instructor during FY2013.	
			continued to trend down, hopefully due to focus on the lower scoring	
			follows: ESA-1: The percentage of students requiring a retake of the exam	
			The analysis of the percentage of students who retook the exams is as follows:	
			certification rate.	
			1, ESĀ-2 and ESA-3 exams, with the ESA-4 exam maintaining a 100%	
			certificates from the ISCET (ESA-1 through ESA-4) increased for the ESA	
			For FY2013, the percentage of students receiving their respective	
			See ESA Certification Rates link in the Assessment Tool section	
			Certifications Data Analysis	
			ESA-1ESA-4 %Exam Retakes & %	
			continues a steady performance increase.	
			circuits, which is key to job performance on digital systems, continues a steady performance	
			Digital Theory. The category of Trouble-Shooting	
			decrease in the categories of Basic Theory, Use of Equipment, and	
			level. However, there is a noticeable	
			systems) and Digital Devices & Circuits remains at the 100% testing	
			Math (Boolean algebra, binary math, octal & hexadecimal number	
			FY2013 data shows that the student learning in the categories of Digital	
			Semiconductor Theory.	
			The two lowest scoring test question categories are Use of Equipment and	
			category which remained at 75%.	
			scores for all categories of ESA-3 test questions, except the Math	
			FY2013 data shows an increase in	

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3 Tochnology	diagnoso clootrocia			on the lab unit test and	
Technology	diagnose electronic	The LabVolt system tracks student activity,		on the lab unit test and troubleshooting (TS) exercises (with	
	systems to repair/replace the	performance and		troubleshooting (TS) exercises (with the comparison to FY2012) for the	
	associated	responses to review		four major electronics areas was as	
	electronic circuits.	material questions, lab		follows:	
	electronic circuits.	exercises, trouble-		ionows.	
		shooting excercises, and		DC Circuits:	
		the lab exam.		Unit Tests - 93.6%	
		the lab exam.		(up by 7.1%)	
		The exams cover the lab		TS Exercises - 86.5%	
		material and include the			
				(up by 18.3%) Overall - 91.8%	
		review procedures,			
		normal circuit testing, and circuit		(up by 9.9%)	
		troubleshooting which		AC Circuits:	
		requires the proper use of		Unit Test - 95.1%	
		VOMs and oscilloscopes.		(up by 10.2%)	
		volus and oscilloscopes.		TS Exercises - 87.2%	
		The troubleshooting		(up by 19.3%)	
		exercises require the		Overall - 93.1%	
		students to compare		(up by 12.4%)	
		modified circuit operation		(up b) 12.470)	
		to normal circuit		Solid State Devices:	
		operation and determine		Unit Test - 81.0%	
		what component has		(down by 14.0%)	
		changed, shorted or		TS Exercises - 66.2%	
		opened.		(down by 33.8%)	
				Overall - 77.3%	
		Students are allowed 1		(down by 18.9%)	
		attempt at the lab test			
		and 1 attempt at each		Digital and Microprocessor Circuits:	
		troubleshooting exercise.		Unit Test - 89.0%	
		g energies.		(up by 19.0%)	
				TS Exercises - 90.4%	
				(up by 16.0%)	
				Overall - 89.3%	
				(up by 18.2%)	
				Analysis in the works	
Fish and	FWMT students will	Nuisance		11 students enrolled in Wildlife	Instructor will provide increased encouragement
Wildlife	interpret and	Collection/Species	E FWMT_TrappingRubric.pdf	Management Techniques.	for students lacking initiative.
Management		Relocation Checklist.		Demographically 5 females, 6 males.	g
	nuisance species			2 students, 1 female and 1 male	
	collection, data			were unsuccessful. 9 students	
	gathering, and			successful with all final scores >	
	relocation.			80%.	
Fish and Wildlife	FWMT student will prescribe, establish,	FWMT Habitat Manipulation/Wildlife/Food	B	8 students enrolled. Demographics: 5 female, 3 male 1 student (female)	1 female demonstrated poor technique in gatherin soil sample. 2 females demonstrated difficulty in
Management	and maintain a	Plot Rubric		W/F after midterm. Individual soil	comprehension of soil sample results. Following
wanagement	wildlife food plot.				increased individual instruction, students showed
	wildlife lood plot.	Pubric available to		sampling from student's home showed abnormal values for 1	improvement by demonstrating correct technique
		Rubric available to			in gathering soil sample and verbal interpretation
		students first day of class.		she improperly obtained soil sample.	
		Students must		she improperty obtained son sample.	or son sample results.
		successfully complete a			
		wildlife foodplot project.			
		Rubric subparts:			
		Accurate soil sample - 15			
		pts			
		Intepretation of soil			
		sample report - 10 pts			
		Amendment			
		recommendations - 15 pts			
		Defined objective for food			
		plot - 10 pts			
		Prescribe appropriate			
		crop - 10 pts			
		Identify noxious/invasive			
		weeds - 5 pts			
		Weed control - 10 pts			
		Operate equipment safely			
		and efficiently - 25 pts			
		and enterently - 20 pts			
Fish and Wildlife	FWMT student will prescribe	FWMT Acquatic Rubric and Written Pond	<b><u>FWMT_AcquaticRubric.pdf</u></b>		Analysis of written testing reveals 5 of 8 students 3 males, 2 females; expressed difficulty

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	appropriate treatments for an assigned fish pond.	Evaluation with Recommendations FWMT students will develop a written Water Impoundment Evaluation Plan. Plans are assessed on 12 categories utilizing the Acquatic/ Fishery/Pond Rubric which include: Defined objective for water impoundment - 5 pts Accurately determine acreage of water impoundment - 10 pts Accurate water quality sample = 10 pts Identify water quality deficits - 10 pts Make appropriate recommendations based on water sample - 10 pts Prescribe appropriate fish species for stocking - 5 pts Prescribe appropriate fish species stocking rate - 10 pts Prescribe appropriate fish stocking dates - 10 pts Appropriately identify water weeds and algae - 10 pts Prescribe appropriate water weeds and algae eradication - 10 pts Appropriately apply water amendments - 12 pts Determine water clarity by using secchi disc - 3		50% male.	differentiating coon tail moss and Eurasian watermilfoil. Instructor will increase student field exposure to facilitate correct water weeds and algae identification.			
Forest Technology	Students will cruise a stand of timber.	Cruising Assignment Rubric: includes planning, inventory, and work up	B FOR Timber Cruise Sample EGC.pdf	4 out of 4 students completed the assignment. 100% pass rate with all scores above 90. The high achievement level may be attributed to several factors. The students performed a similar assignment in the prereq guided closely by the instructor. However, strong engagement by the students could explain most of the success. The project was not a simulation but a real work experience. The landowner is selling the timber and the students cruised it for them under the guidance of the instructor and their consultant who is also on the forestry advisory committee.				
Forest Technology	Students will write a comprehensive management plan accompanied with an oral presentation/defense	defense of plan	B FOR Management Plan Rubric.pdf	1 out of 1 student passed. Student passed with a B. Because of the low number, the assessment can't be compared to other students.	Limited use of the results becuase only one student attempted and passed. However, the program acquired an add on tool in ArgGIS, Silvassist, that is the most inovative tool available to use with management plan creation and implementation. This tool synchronizes all our technology so it can be used seamlessly.			
Forest Technology	Students will map a track of land with GPS and publish the map with GIS.		B FOR GPIS-GIS.pdf	6 students participated. 100% pass rate with 3 Bs and 3 As. The project demanded the students integrate all skills from the semester into one assignment that required quick, on- the-feet, critical thinking. The results	Instructor will add more challenging assignments leading to the final project. Specifically, instructor added more stand alone projects that will force students to made the inevitable mistakes early, before the final project. In addition instructor added a scenario on the practice assignment the			

3					
General	Students will	An ENG 1010		were consistent with the student' performance throughout the semester in that only the most proficient mappers achieved As. Yearly Analysis: An average of 14 %	students have not seen before. Instructor will also add flexibility the the next project to allow for students to optimize their creativity. New GPS units were used for this class bought from perkins. The upgrade was significant for improving student satisfaction and also performance because they were more accurate, the screen was easier to see and we did not have to carry a heavy external antennae with cords that constantly hung up on vegetation. Two students used the old units before and both were extremely impressed with the upgrade. In addition, the SLO is also linked to the capstone course because this map will be used in the final management plan for the students Providing more guidance during the prewriting
Education & Learning Support: English	produce a logically organized, grammatically acceptable written paragraph.	Compare/Contrast Paragraph rubric which measures paper content (25%), evidence of the writing process (15%), structure (20%), support (20%), and grammar (20%).	ENGL_CompareContrast_Rubric.pdf	of students needed further instruction in this area. In Summer Semester of 2012,77 % of students averaged a score of 70 or above on the Compare/Contrast Paragraph assignment. 23 % scored below 70. In Fall Semester of 2012, 91% of students averaged a score of 70 or above on the Compare/Contrast Paragraph assignment. 9 % scored below 70. In Spring Semester of 2013, 89 % of students averaged a score of 70 or above on the Compare/Contrast Paragraph assignment. 11% scored below 70. These results indicate that overall, an average of 14 % of students need further instruction in this area per semester.	stage by adding a step to the pre-writing process underscored the positive correlation between student learning and peer review. Students' writing and self-confidence improved as a result. Instructors will continue the practice of implementing a peer-review process for the Compare/Contrast paragraph assignment.Instructors will continue to model proper writing techniques and provide meaningful examples of well-written paragraphs for students to read, annotate, and use as a guide for their own work. Instructors will continue to seek out examples of good writing from students from STC to use as models. Graphic Organizers will continue to be a viable instructional tool for students to use as they practice the writing process. Instructors will continue to provide directly-supervised instruction before assigning independent writing. As always, tutoring will be strongly recommended and encouraged.
General Education & Learning Support: English	Students will develop a formal research essay.	Degree Level English Classes: ENG 1101, 1102, 2130, or 1105. Research paper rubric. Research includes the following sections: Content (20%), Organization (20%), Style (10%), Diction (10%), Grammar (25), Formatting and Citations (15%).	ENGL_Research_Paper_Rubric.pdf	in research and documentation. In Summer Semester of 2012, 68 % of students scored an average of 70 or above on research-based essays, but 32 % of students fell below the 70	Requiringinstead of simply encouraging students to use MyCompLab tutoring services provided more students with individualized practice necessary for mastery of writing and research skills. However, although a larger number of students is using the service, many students are simply attaching tutor notes without actually revising the essays according to tutor suggestions. In other words, students are using the service, but they are not utilizing the tutor feedback to improve their essays. A new, more engaging power point was added to the course in order to supplement current APA Style instruction. A lower passing percentage during summer months stems from students having a limited time frame in which to complete coursework.
General Education &	Students will calculate compound	MATH 1011 - Compound Interest and Future Value	MATH_Compound_Interest.pdf	documentation. Fall 2012: 201312:	Use new video/screen capture software that will allow the online instructor to personally upload
Learning Support: Mathematics		Assessment 70% or higher is an acceptable level of competence.		the assignment.) Web-enhanced: 4 of 4 = 100% Spring 2013: 201314: Online: 3 of 7 = ?% (2 did not turn in the assignment and 1 made 12.5%) Summer 2013: 201316: The course was not offered Summer 2013.	sample problems. Consider making completion of this homework assignment mandatory before going to the next section in the online mathxl environment. By this point, online students have so many homework grades that the importance of one assignment may not seem significant in the overall average which we feel has contributed to the low success rate for the online class.
				History: The results from FY2012 were:11 of 18 = 61% calculated compound interest and future value at an accuracy level of 70% or higher.	

				otrotonico/potivities the results for	
				strategies/activities, the results for FY2013 are as follows and only includes those students who attempted the assignment:	
				8 of 11 = 73% Web-enhanced vs. Online: Web-enhanced: 4 of 4 = 100%	
				Online (attempting students): 4 of 7 = 57%	
General Education: Psychology	Students will complete a correctly formatted resume.	A rubric will be used to assess the resume criteria which will include the following: Name and Address Job Objective Format Exucational History Work Experience Employment Qualifications References Mechanics	EMPL_1000_Resume_Rubric.pdf	For FY 2013, Fall 2012, 50 students completed a resume and 85 % successfully passed the resume project. For Spring 2013,25 students completed a resume and 85% successfully passed the resume project. For summer 2013, 38 students completed a resume and 86% successfully passed the resume project. FY 2013, 85% of the students passed the resume project. The resumes idendified the mechanics section on the rubric as the areas of needing improvement.	Invited a guest speaker to come to class to discuss resumes and emphasize on proofing your resumes and documents. Allowed students to critique a resume to learn fro the activity which will include mechanic areas. Reassess rubric and ask students to provide inpu to make rubric clearer.
General Education: Psychology	will analyze	Rubric:PSY 1101- 10 points per section totaling 100 points Characters personality traits were identified in the movie. Characters cognitive traits were identified. Abnormal behavior was properly identified among characters. Emotion/Motivation relationships were identified. Conflict/Stress factors were identified. Social relationships were addressed among characters. Paper used proper grammar and punctuation.	PSYC_1101_Movie_Analysis_Rubric.pdf	For FY 2013, Fall semester, 51 students analyzed characters in a character analysis and 87% successfully passed this activity. Spring semester, 37 students analyzed characters in a character analysis and 83% successfully passed this activity. Summer semester, 48 students analyzed characters in a character analysis and 90% succefully passed. This results in FY 2013= 87% of the students passed the character analysis project. The weak areas identified in the rubric were: personality traits were identified and proper grammar and punctuation.	Incorporated homework activities for students to read scenerios to analyze each character in the story. Re-emphasized to proof papers prior to submissio for grammar and punctuation. Reassessed rubric and ask students to provide input to make rubric clearer.
General Education: Psychology	Students will complete 1 critical analysis assessment.	Quiz on chapter 11 on psychological disorders.		FY 2013, Fall semester 79 students completed a critical analysis quiz over chapter 11 and 84% successfully passed the quiz. For 2013, Spring semester, 36 students completed a critical analysis quiz over chapter 11 and 90% passed the quiz. For 2013, Summer 2013, 24 students completed a critical analysis quiz over chapter 11 and 76% passed the quiz. The total for FY 2013 was 83.33%. Upon evaluation of the chapter 11 quizzes, the following area was identified as weak: students were not able to critically analyze multiple choice questions in a scenerio format.	
Learning Support	Students will locate the main idea in reading passages.	READ 0097 Main Idea Exam 80% of the students should achieve at least a grade 80 or higher on this exam.		201312 11 of 48 = 23% 201314 READ 0097 was redesigned per TCSG mandate	Students were encouraged to utilize the online COMPASS testing tutorial, which provides guidand for taking the COMPASS reading exam. STC redesigned Learning Support Reading. The class now includes Personal Learning which may improve students' mastery of reading skills.

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Support	interpret reading passages for inferences evaluating the factual information in the reading selections.	Exam 80% of the students should achieve at least a grade 80 or higher on this exam.		7 of 17 = 41% 201314 READ 0098 not taught 201316 READ 0098 redesigned per TCSG mandate.	COMPASS testing tutorial, which provides guidance for taking the COMPASS writing exam. STC redesigned Learning Support Reading. The class will include Personal Learning which should improve students' mastery of reading skills.
Marketing Management	Students will develop a unique customer loyalty program for managing relationships with customers.	MKTG 1210 - Services Marketing Customer Loyalty Project: Section II - Description and Implementation of the Customer Loyalty Plan. Students will be graded between Achievement Level 1 (0%), 2 (33%), 3 (67%), or 4 (100%).	MKT_Customer Loyalty Plan Rubric.pdf	Students were successful in achieving this goal. (5/6 students achieved average to excellent mastery of the customer loyalty plan) The student who was unsuccesful in achieving this goal did not follow the rubric which outlined the requirements of this project. Students indicated a desire to view examples of previous successful loyalty plans.	Additional customer loyalty plans will be placed into PDF files and added to the Course Content portion of ANGEL under the Customer Loyalty Plan folder.
Marketing Management	Students will develop a SWOT Analysis for a Fortune 500 company of their choice.	The SWOT Analysis Rubric: Summarization Section - Students will be awarded achievement between Poor (0-33%), Average (34-67%), and Excellent (68-100%)		Students were successful in their development of a SWOT analysis for a Fortune 500 firm. (15/17 students	A discussion forum was added to enhance the understanding of the internal and external components of the SWOT analysis. Examples of both were given which further showed what a company can control (internal) and what they cannot control (external).
Medical Assisting	Medical Assisting students will correctly administer injections.	MAST 1090- Administering Medications Skills competency check-off (Includes intramuscular, subcutaneous, and intradermal injections.)	AST_MedicationsAdmin.pdf	All students completing MAST 1090 were proficient in administering injectable medications through the intramuscular, subcutaneous, and intradermal routes. Instructor observed students being weak in the areas of administering intradermal injections. The students seemed to be intimidated by this injection due to the requirement of making a wheal under the skin. Students were able to reach this goal by instructor observation, various teaching techniques used, and practice on manikins. This was proven by students completing the competency check-off on the first attempt. Each student is allowed to inject saline into oranges to get comfortable with the techniques prior to administering medications to	Instructors incorporated one-on-one sessions with students to ensure that they are comfortable with intradermal injections to form a wheal.
Medical Assisting	Medical Assisting students will accurately calculate drug dosages.	exams	<ul> <li>MAST_DrugCalc2.pdf</li> <li>MAST_DrugCalc3.pdf</li> <li>MAST_DrugCalc4.pdf</li> <li>MAST_DrugCalc5.pdf</li> <li>MAST_DrugCalc1.pdf</li> <li>MAST_DrugCalculation1.pdf</li> <li>MAST_DrugCalculation2.pdf</li> </ul>	All students completing MAST 1030, MAST 1090, and prior to entering MAST 1180 were able to calculate drug dosages for proper medication administration with 100% accuracy. This goal was reached through practicing practical mathematic applications for medication administration with homework, class discussion, practice tests, and review. Many students have insufficient basic mathematic skills and require extra instruction in math. With the addition of ALMA 1000 course, students should feel more confortable with math problems and calculations and improve on ease of learning dosage calculations. The upcoming graduates that completed the ALMA 100 course stated that the course helped them with math skills	A select number of MA upcoming graduates pilote the ALMA 1000 course, which beginning Fall 2013, will be required of all health science students prio to taking program courses.

Assisting	Medical Assisting students will perform safe, appropriate venipuncture	MAST 1090 - Venipuncture skills competency check-off sheet	AST_Venipuncture.pdf	All students completing the MAST 1090 showed proficiency in venipuncture skills with an 85% or better in at least tow attempts grade by a competency check-off sheet. Some areas observed by the instructor that students were weak included hand placement with tube holder and needle and inserting and removing the tubes from the holder. All students completing this course showed proficiency in venipuncture. Use of several teaching techniques, instructor involvement, and practice were critical aspects involved in accomplishing this goal, proven by	Instructors incorporated on-on-one sessions with students to ensure they were comfortable with holding the needle and tube insertion.
	The Paramedicine student will accurately calculate		PAR_PatientAssessTrauma.pdf	students accurately performing venipuncture through various methods on the first attempt during competency skill check-off. Data will not be available until December 2013.	
	drug dosages and infusion drip rates.	Metric conversions. b. Moving decimals. c.Bolus medication formulas. d. IV infusion formulas. e. Fluid over time formulas. f. Medication pharmacodynamics and pharmacokinetics.	PAR Spinal Sitting.pdf		
	Paramedicine students will apply complex knowledge	will demonstrate their	<ul> <li>PAR_AirwayLandmarks.pdf</li> <li>PAR_AirwayEquipment.pdf</li> <li>PAR_Spinal_Sitting.pdf</li> </ul>	(2013 cohort) completed the lab practice and demonstrated the proper placement of the intraosseous	Students indicated the practice time, tutoring, an peer reviews, better prepared them for the instructor's evaluation. This process of practice, peer review and evaluation will be continued with this skill and will be utilized with other psychomotor skills in the future.
	administer IV Bolus medications for various medical complaints on a	(Paramedicine) and EMSP 1510(EMS Professions, students will be given a simulated patient and scenario which will require the administration	PAR_MedAdminSkills.pdf	100% (7 of 7) Paramedicine students (2013 cohort)and 100% (9 of 9) EMS Professions students (2013 cohort) exhibited proficiency with this skill.	The peer reviews and check-offs have shown to increase the student's cognitive and psychomoto abilities with this skill. Students have indicated that they are better able to learn both from practicing and evaluating other students as they practice. The process of peer reviews and check offs will be continued and will be utilized with other skill assessments.
Fechnology	Students will accurately calculate prescription strengths, quantities, and volumes.	Prescription calculations		average score of the 15 students that completed this outcome with an average score above 70% was 89%. The areas that students demonstrated the greatest weakness in were: knowing common pharmaceutical conversion rates	The instructor will increase the amount of class time and number of assignments on these topics. The instructor will increase the amount of class thime and number of assignments given related to the areas of pharmaceutical conversions and properly setting calculations. The increase in the number of assignments will allow the instructor of break these areas down into smaller, more focus topics. This will allow the instructor to identify the students that are struggling with these topics earlier in order to work with them more on an individual basis to improve efficiency.
<b>Fechnology</b>	Students will prepare aseptic compounding operations.	Aseptic technique performance check offs.		15/15 (100%) of students successfully demonstrated aseptic compounding operations. Although students successfully demonstrated	Although 100% of students successfully demonstrated proper aseptic technique and performed aseptic operations, the instructor will increase the amount of time and activities relate

				asentic compounding operations, the	to this outcome in order to improve student
					efficiency and effectiveness.
				due to the amount of time they	
				needed in order to complete the	
				aseptic compounding operations.	
Pharmacy	Students will	Prescription label		15/15 (100%) of students completed	The Program Director/Instructor will gather
Technology	accurately input	information check offs.		this student learning outcome with	information and purchasing options on pharmacy
	appropriate			an average grade of 75% or higher.	software systems. This will enable the instructor
	information to			The students utilized a pharmacy	increase the number of exercises and vary the
	process prescriptions			software system simulation program that allowed them to input the	exercises. This will allow the students to improve efficiency and accuracy for this learning outcome
	through a pharmacy			appropriate information to process	emotioned and accounted for this rearring outcome
	computer system.			prescriptions through a pharmacy	
	. ,			computer system. However, this	
				program provided a limited number of	
				exercises for the students, and did	
				not allow the instructor to vary these	
Practical	Students will	Preceptor/ Instructor		exercises or create new exercises. All students scored 70% or greater	Develop a physical assessment rubric. To be
lursing	practice safe and	clinical evaluation rubric.	PNSG_2035_PRECEPTOR_EVAL_	All students scored 70% of greater	implemented Spring 2014
vu sing	effective culturally	Students will be	FUNDCL.pdf		implemented opining 2014
	sensitive patient	evaluated on 15 items		Note: Preceptors are not used by the	
	care in a variety of	with a total possible		Swainsboro Campus during this	
	patient settings.	score 100%. To be		course. Instructor reports no 2's	
		successful the student		issued.	
		must score a minimum of		Aroos of weakness noted by the	
		70%.		Areas of weakness noted by the Vidalia Campus were: Fall 2012	
		Preceptor/Instructor Eval		students, there were 4 out of 9 who	
		PNSG 2035		received 2s.	
				Spring 2013 group, one student	
				received 2s.	
				An alter to The alter a successful at	
				Analysis: The three areas that	
				showed the most weakness are: 1. Performing patient assessments	
				2. Demonstrating the nursing process	
				with emphasis on assessment and	
				client education	
				3. Related clinically relevant care for	
				individuals wife respect for the life	
				span	
				To improve and botton evolutes this	
				To improve and better evaluate this SLO the faculty determined that it	
				needs to be moved to a Med/ Surg	
				course so more data can be	
				compiled & that a physical	
				assessment rubric be used to	
				determine the area of student	
				weakness. This information will	
Des esti e s l	Churdente (~ 'II			allow for specific course changes.	To be implemented fall 2010, DN starter with
Practical	Students will	Drug calculation exam in		Analysis: Results indicate that	To be implemented Fall 2013, PN students will be
Nursing	formulate medication	PNSG 2230-written exam.			required to take ALMA 1000, an institutionally developed course designed to improve student
	calculations				learning for Health Science students in
	accurately	Student must score a 100		three attempts. Vidalia reported	understanding the application of mathematical
		% to successfully pass			concepts. HS students must successfully comple
		the exam. Students will			this course after completion of general education
		have a maximum of three			courses and prior to enrolling in the program
		attempts.			courses. The course includes drug dosage
				with mg/kg/lb dosage problems. Instructors have noted these areas &	calculations.
				will focus more time to ensure	
				continued program	
Radiological	Students will	The assessment tool will		An average score of 2.27 was	The average score for this objective has decrease
echnology	demonstrate	be utilized in RADT 2360-	RAD_CompetencyEval.pdf	calculated for Procedure	by 0.67 points. While this is a significant decreas
		Clinical Radiography V.		Performance-question (c.) on the	in score, the program faculty do believe that this
	skills.	Student positioning skills		Terminal Competency Form.	score is indicative of student clinical performanc
		will be assessed through			In response to not reaching our benchmark and
		student performance in			having a low average score, the program faculty
		the clinical setting by			has implemented a number of changes to addres this particular deficiency. For example, the Clinic
					intra particular denciency, For example, the Clinic
		averaging the grades			
		earned on the Terminal			Coordinator is able to be present and work

3		located under the Procedure Performance section of the form will be our benchmark. This will determine whether the student: correctly positioned the patient for all projections.			faculty frequently pulls students in individually to remediate them on exams where their positioning skills are weak. The program faculty feel confident that the average score will increase over the next year as a result of our efforts.
Radiological Technology		The assessment tool will be utilized in RADT 2360- Clinical Radiography V. Radiation protection methods demonstrated by the students will be assessed through student performance in the clinical setting. It will be determined by averaging the grades earned on the Terminal Competency Form. An average of 2.5 (out of 3.0) or higher on area d located under the Patient Care section of the form will be our benchmark.This will determine whether the student practiced proper radiation protection.	AD_CompetencyEval.pdf	An average score of 3.0 was calculated for the Patient Care Section-question (d.) on the Terminal Competency Form. Benchmark was exceeded.	The program faculty is pleased with the average score on the Terminal Competency Form and will continue to use this as an evaluation method as clinical performance is a strong indicator as to how our students will perform once they graduate. By assessing them in the clinical setting, we are reinforcing concepts learned in class and creating a habit of practicing appropriate radiation protection.
Radiological Technology	Students will demonstrate proper patient care skills.		AD_ClinicalCompetency.pdf	An average score of 2.85 was calculated for the Patient Care Section (a-c) on the Terminal Competency Form. Benchmark was met.	Because this objective is a primary tenet of our profession, the program faculty feels as though it is important to continue to assess with each incoming cohort of students. While the average score has decreased slightly over the past year, the program faculty feels as though this is due to a more stringent grading system within our clinical affiliates. At last spring's Advisory Committee Meeting, the program faculty discussed the importance of objective evaluation and the implementation of a more stringent grading system by the staff technologists. While this has led to a slight decrease in the average score, the program faculty feels as though this is a more accurate representation of the students' skill level.
Speech	Speech students will deliver an informational or persuasive speech.	Final exam portfolio rubric		201312 19 of 20 = 95% 201314 21 of 21 = 100% Cumulative 40 of 41 = 98%	The benchmark was achieved for this Student Learning Outcome. The majority of students who registered for SPCH 1101 took the class in the final semester of the course work for their degree. As a result, the students acknowledged the need to be successful with course in order to graduate.
Speech	95% of students who register for speech class will complete the class	Speech Partners Instrucor Support Early Alert Form		201312 20 of 20 = 100% 201314 21 of 21 = 100% Cumulative 41 of 41 = 100%	The benchmark was achieved for the Student Learning Outcome. The majority of students registering for SPCH 1101 during this fiscal year were the final semester of the course work for their degree; therefore, these students acknowledged that they must be successful with the class to earn a degree. As a results, students strived to complete the course.
Surgical Technology	Students will demonstrate the technique for a surgical hand scrub using the counted stroke method.	Procedural steps outlined on skills assessment sheet #12-1A.	SURG_SkillsCompetencyCheck.pdf	The 2013 cohort was assessed on basic hand hygiene and the counted stroke surgical scrub with video evidence and documented steps according to the skiulls assessment sheet #12-1A. Four of the four	It is evidence that the students are accomplishing this student outcome without problems. We will continue to monitor the skill but drop it from the SPIRIT plan.

				students were able to complete this skill at 100%.	
Surgical Technology	Student will present a written research paper and an oral report on a surgical case study.	Rubric outline as indicated in SURG 2240 syllabus with a combination score of 70% for the written and oral presentations.	SURG_SkillsCompetencyCheck.pdf	2240 course submitted research papers and oral presentation with a 70% or better score according to the rubric outline. Although the combined score reached the 70% mark, four of the students failed with	Although the students were able to pass the combined rubric scores, the instructor will begin utilize more resources for preparation of the project. These will include the librian and speech instructor presenting a lecture on resources and guildelines for project completion. This goal will continued to be monitored for individual results of each rubric.
Surgical Technology	Student will demonstrate how to pass instruments utilizing basic hand signals.	SURG 1010 Skills/Competency Checklist 10-2 as listed in the Surgical Technology for the Surgical Technologist Study Guide.	SURG_SkillsCompetencyCheck.pdf	Four of the four students were able	This is an important skill for the students and wil be monitored yearly but will not be incorporated with the SPIRIT plan because of 100% complianc
Velding	WELD students will	Welding Certification		On the Videlia Compuse 17 out of 19	In the field of welding, the best and only measurir
Γechnology	perform vertical position welding using common welding rods.	Exam Subpart WLD 1060 Lab Practice Check-Off Sheet Skills Assessment Checklist 1. PROPERLY SETTING UP MACHINE FOR THE SMAW PROCESS 2. CORRECTLY CHOOSING THE ELECTRODES 3. CORRECTLY SETTING AMPERAGE ON MILLER MARK VIII 4. CORRECTLY PADDING A 3/8 x 6 PLATE WITH A 1/8 BUILD UP 5. CORRECTLY MAKING A 3/8 AND ½ MULTI-PASS FILLET WELD 6. CORRECTLY WELDING TEE, EDGE, CORNER, BUTT AND LAP JOINTS 7. CORRECTLY WELDING PLATE IN THE 3F and 3G) POSITIONS 8. DEMONSTRATE SAFETY SKILLS ASSOCIATED WITH STICK WELDING 9. DEMONSTRATE THE SYNCROWAVE FOR SMAW 10. CORRECTLY MAKING A 1/4 FILLET WELD ON STAINLESS STEEL Test situation for SMAW Welding (WELD 1040, WELD 1050, WELD 1060, and WELD 1070) Using the equipment and supplies provided. Instead of only offering the certification once in WELD 1120, we also offer it in the individual course. This way, if a student does not pass the certification test, they	VELD_1040Lab.pdf	passed the certification test. The one that failed will be given another opportunity in the Capstone Course WELD 1120 prior to graduation.	stick is a certification; we will continue to use th assessment method.

		in the Capstone Course: WELD 1120.			
elding	WELD students will	Welding Certification	B WELD_1153Lab.pdf	Out of 15 students taking the	The 2 students who did not pass will be given 6
echnology	perform a BU2a V-	Exam Subpart			weeks to retest or they may wait until the
	groove 3G Position	WELD 1153 Lab Practice			Capstone Course WELD 1120.
	welding using Flux	Check-Off SheetSkills		test.	
	Core Arc Welding.	Assessment Checklist			
		Students are given flux			
		cored arc welding			
		assignments on the first day of class.			
		day of class.			
		1. PROPERLY SETTING			
		UP MACHINE FOR THE			
		FCAW PROCESS			
		2. CORRECTLY			
		CHOOSING THE WIRE			
		ELECTRODES			
		3. CORRECTLY SETTING			
		VOLTAGE ON			
		MILLERMATIC 252			
		4. CORRECTLY PADDING			
		A 3/8 x 6 PLATE WITH A			
		1/8 BUILD UP			
		5. CORRECTLY MAKING A			
		3/8 AND ½ MULTI-PASS			
		FILLET WELD			
		6. CORRECTLY WELDING			
		TEE, EDGE, CORNER,			
		BUTT AND LAP JOINTS			
		7. CORRECTLY WELDING			
		PLATE IN THE (1F, 2F, 3F			
		and 4F) POSITIONS			
		8. DEMONSTRATE			
		SAFETY SKILLS			
		ASSOCIATED WITH FCAW			
		WELDING			
		9. DEMONSTRATE THE			
		SET UP OF THE			
		MILLERMATIC 252 for			
		SELF-SHIELD			
		<b>10. CORRECTLY MAKING</b>			
		FILLET WELDS USING			
		SELF-SHIELDED WIRE			
		Test situation for FCAW			
		Welding (WELD 1153)			
		Using the equipment and			
		supplies provided.			
lding	WELD students will	Welding Certification	WELD_1090Lab.pdf	On the Vidalia Campus, 100% of the	In the field of welding, the best and only measu
chnology	perform a BU2a-	Exam Subpart		students passed the certification	stick is a certification; we will continue to use
	groove 3-G position	WLD 1090 Lab Practice		test. On the Swainsboro Campus, 12	assessment method.
	MIG weld.	Check-Off Sheet Skills		students took the class, 4 took the	
		Assessment - Checklist		certification test and passed the	
		1. PROPERLY SETTING		other 8 chose to wait until the	
		UP MACHINE FOR THE		Capstone Course, WELD 1120.	
		GMAW PROCESS			
		2. CORRECTLY			
		CHANGING OUT WIRE			
		3. CORRECTLY SETTING			
		ACCEPTABLE GAS			
		PRESSURE			
		PRESSURE 4. CORRECTLY PADDING			
		PRESSURE 4. CORRECTLY PADDING A 3/8 x 6 PLATE WITH A			
		PRESSURE 4. CORRECTLY PADDING			
		PRESSURE 4. CORRECTLY PADDING A 3/8 x 6 PLATE WITH A 1/8 BUILD UP			
		PRESSURE 4. CORRECTLY PADDING A 3/8 x 6 PLATE WITH A 1/8 BUILD UP 5. CORRECTLY MAKING A			
		PRESSURE 4. CORRECTLY PADDING A 3/8 x 6 PLATE WITH A 1/8 BUILD UP 5. CORRECTLY MAKING A 3/8 AND ½ MULTI-PASS			
		PRESSURE 4. CORRECTLY PADDING A 3/8 x 6 PLATE WITH A 1/8 BUILD UP 5. CORRECTLY MAKING A 3/8 AND ½ MULTI-PASS FILLET WELD 6. CORRECTLY WELDING			
		PRESSURE 4. CORRECTLY PADDING A 3/8 x 6 PLATE WITH A 1/8 BUILD UP 5. CORRECTLY MAKING A 3/8 AND ½ MULTI-PASS FILLET WELD 6. CORRECTLY WELDING TEE, EDGE, CORNER,			
		PRESSURE 4. CORRECTLY PADDING A 3/8 x 6 PLATE WITH A 1/8 BUILD UP 5. CORRECTLY MAKING A 3/8 AND ½ MULTI-PASS FILLET WELD 6. CORRECTLY WELDING TEE, EDGE, CORNER, BUTT AND LAP JOINTS			
		PRESSURE 4. CORRECTLY PADDING A 3/8 x 6 PLATE WITH A 1/8 BUILD UP 5. CORRECTLY MAKING A 3/8 AND ½ MULTI-PASS FILLET WELD 6. CORRECTLY WELDING TEE, EDGE, CORNER, BUTT AND LAP JOINTS 7. CORRECTLY WELDING			
		PRESSURE 4. CORRECTLY PADDING A 3/8 x 6 PLATE WITH A 1/8 BUILD UP 5. CORRECTLY MAKING A 3/8 AND ½ MULTI-PASS FILLET WELD 6. CORRECTLY WELDING TEE, EDGE, CORNER, BUTT AND LAP JOINTS 7. CORRECTLY WELDING PLATE IN THE VERTICAL			
		PRESSURE 4. CORRECTLY PADDING A 3/8 x 6 PLATE WITH A 1/8 BUILD UP 5. CORRECTLY MAKING A 3/8 AND ½ MULTI-PASS FILLET WELD 6. CORRECTLY WELDING TEE, EDGE, CORNER, BUTT AND LAP JOINTS 7. CORRECTLY WELDING PLATE IN THE VERTICAL UP POSITION			
		PRESSURE 4. CORRECTLY PADDING A 3/8 x 6 PLATE WITH A 1/8 BUILD UP 5. CORRECTLY MAKING A 3/8 AND ½ MULTI-PASS FILLET WELD 6. CORRECTLY WELDING TEE, EDGE, CORNER, BUTT AND LAP JOINTS 7. CORRECTLY WELDING PLATE IN THE VERTICAL UP POSITION 8. DEMONSTRATE			
		PRESSURE 4. CORRECTLY PADDING A 3/8 x 6 PLATE WITH A 1/8 BUILD UP 5. CORRECTLY MAKING A 3/8 AND ½ MULTI-PASS FILLET WELD 6. CORRECTLY WELDING TEE, EDGE, CORNER, BUTT AND LAP JOINTS 7. CORRECTLY WELDING PLATE IN THE VERTICAL UP POSITION 8. DEMONSTRATE SAFETY SKILLS			
		PRESSURE 4. CORRECTLY PADDING A 3/8 x 6 PLATE WITH A 1/8 BUILD UP 5. CORRECTLY MAKING A 3/8 AND ½ MULTI-PASS FILLET WELD 6. CORRECTLY WELDING TEE, EDGE, CORNER, BUTT AND LAP JOINTS 7. CORRECTLY WELDING PLATE IN THE VERTICAL UP POSITION 8. DEMONSTRATE SAFETY SKILLS ASSOCIATED WITH MIG			
		PRESSURE 4. CORRECTLY PADDING A 3/8 x 6 PLATE WITH A 1/8 BUILD UP 5. CORRECTLY MAKING A 3/8 AND ½ MULTI-PASS FILLET WELD 6. CORRECTLY WELDING TEE, EDGE, CORNER, BUTT AND LAP JOINTS 7. CORRECTLY WELDING PLATE IN THE VERTICAL UP POSITION 8. DEMONSTRATE SAFETY SKILLS			

SPOOLAMATIC FOR ALUMINUM 10. CORRECTLY MAKING A 3/8 AND ½ FILLET WELD ON ALUMINUM		
Test situation for MIG Welding Using the equipment and supplies provided. Instead of only offering the certification once in WELD 1120, we also offer it in the individual course.		
This way, if a student does not pass the certification test, they have one last opportunity in the Capstone Course: WELD 1120.		