

2018 Student Perception of Services Survey (Aggregated)

Division: All Program Divisions
Campus: All Campuses

	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
Institutional Effectiveness							
1.	I believe that Southeastern Technical College is committed to building a well-educated, globally competitive workforce for Southeastern Georgia.	92	3.70	89	3	96.74 %	3.26 %
2.	STC is committed to continuous improvement of the student learning process.	92	3.65	89	3	96.74 %	3.26 %
3.	SACS/COC accreditation is a symbol that STC is a quality institution and has met the same high standards as other accredited major colleges and universities.	90	3.68	89	1	98.89 %	1.11 %
	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
Facilities							
4.	The facilities at Southeastern Tech are attractive, clean, and comfortable.	92	3.72	92	0	100.00 %	0.00 %
5.	The landscaping at Southeastern Tech is appealing.	92	3.68	89	3	96.74 %	3.26 %
6.	I am aware that Southeastern Technical College has three campus sites - Vidalia, Swainsboro, and Glennville.	92	3.82	92	0	100.00 %	0.00 %
7.	I am satisfied with the traffic flow on and off campus.	91	3.74	91	0	100.00 %	0.00 %
8.	There is ample parking at Southeastern Technical College.	91	3.59	85	6	93.41 %	6.59 %
9.	The student center is adequate to meet my needs.	92	3.70	91	1	98.91 %	1.09 %
10.	I am satisfied with the level of security on campus.	91	3.55	87	4	95.60 %	4.40 %
11.	I am satisfied with the auditoriums as a whole.	89	3.64	86	3	96.63 %	3.37 %
12.	The auditorium facilities are clean and comfortable.	89	3.71	87	2	97.75 %	2.25 %

	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
Student Affairs							
13.	I am satisfied with the availability of student activity programs at Southeastern Technical College.	90	3.54	86	4	95.56 %	4.44 %
14.	I am aware that opportunities are provided for students to participate in student organizations/clubs	91	3.57	87	4	95.60 %	4.40 %
15.	Southeastern Tech recruitment materials present an accurate picture of the institution.	89	3.62	88	1	98.88 %	1.12 %
16.	The Admissions staff provides applicants with appropriate information about programs and entrance requirements.	92	3.63	89	3	96.74 %	3.26 %
17.	I am aware that career counseling services and/or referrals are available to me.	91	3.62	89	2	97.80 %	2.20 %
18.	Financial aid information and services are readily available and helpful.	88	3.64	83	5	94.32 %	5.68 %
19.	I am satisfied with the services provided by the Financial Aid staff.	88	3.66	84	4	95.45 %	4.55 %
20.	I am aware that career services are readily available to Southeastern Technical College students.	91	3.66	89	2	97.80 %	2.20 %
21.	I am aware that special support services are available for students with economic need, students who are single parents or displaced homemakers, or dislocated workers.	91	3.60	88	3	96.70 %	3.30 %
22.	I am aware that students with disabilities, who need special assistance, are provided support services to enable them to attend Southeastern Tech.	91	3.67	90	1	98.90 %	1.10 %
23.	I was given adequate information about the admissions exam and how the results were going to be used.	89	3.61	87	2	97.75 %	2.25 %
24.	The admissions exam was scheduled at a convenient time.	81	3.67	80	1	98.77 %	1.23 %
25.	The exam was given in a comfortable setting, free from distractions, and with sufficient workspace.	81	3.65	79	2	97.53 %	2.47 %
26.	Placement exam results were provided to me in a timely manner, and I understood how the results of the test would be used to determine program placement.	81	3.65	80	1	98.77 %	1.23 %
27.	The enrollment processes are logical, organized, and easy to follow.	92	3.65	91	1	98.91 %	1.09 %

28.	I am satisfied with the registration process at Southeastern Technical College.	91	3.66	89	2	97.80 %	2.20 %
29.	I am satisfied with the New Student Orientation process.	91	3.66	89	2	97.80 %	2.20 %
30.	I am satisfied with the Southeastern Technical College reception, telephone/switchboard.	89	3.58	86	3	96.63 %	3.37 %
31.	I am satisfied with the Student Affairs Reception Staff.	88	3.66	87	1	98.86 %	1.14 %
32.	I am satisfied with student records (grades, transcript).	89	3.63	87	2	97.75 %	2.25 %
33.	As a result of participating in New Student Orientation, I learned information that enabled me to successfully begin College.	90	3.64	87	3	96.67 %	3.33 %
34.	As a result of attending Lunch and Learns sponsored by Career Services, I have learned skills that will assist me in obtaining employment upon graduation.	68	3.63	67	1	98.53 %	1.47 %

	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
--	-----------------	-----------------	---------	-----------------------	--------------------------	------------------------	---------------------------

Administrative Services

35.	The payment of fees is handled in a timely and effective manner by the Business Office.	88	3.61	85	3	96.59 %	3.41 %
36.	Notification of any outstanding tuition and fees owed by me is delivered in a timely manner by the Business Office.	84	3.63	81	3	96.43 %	3.57 %
37.	The process of student refund and financial aid checks is handled by the Business Office in a timely and efficient manner.	83	3.52	78	5	93.98 %	6.02 %
38.	The books and supplies I need for my classes are available in the bookstore at the beginning of each term.	89	3.52	82	7	92.13 %	7.87 %
39.	I am satisfied with the layout, service, and accessibility of items in the bookstore.	90	3.64	87	3	96.67 %	3.33 %
40.	The staff handling the sale of books and supplies is helpful and courteous.	90	3.62	87	3	96.67 %	3.33 %

	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
--	-----------------	-----------------	---------	-----------------------	--------------------------	------------------------	---------------------------

Academic Affairs

41.	My faculty advisor is available and concerned about my success.	90	3.66	87	3	96.67 %	3.33 %
-----	-----------------------------------------------------------------	----	------	----	---	---------	--------

42.	My advisor is knowledgeable about program requirements and provides quality advisement.	89	3.69	87	2	97.75 %	2.25 %
43.	I am satisfied with the availability of courses offered at Southeastern Technical College during the day.	90	3.64	88	2	97.78 %	2.22 %
44.	I am satisfied with the availability of courses offered at Southeastern Technical College in the evenings.	80	3.68	78	2	97.50 %	2.50 %
45.	The equipment in classrooms, shops, and labs is adequate to meet the training needs of students in my program of study.	87	3.71	86	1	98.85 %	1.15 %
46.	I am satisfied that Southeastern Technical College has adequate faculty and staff to meet my needs for programs and services.	91	3.68	90	1	98.90 %	1.10 %
47.	The programs and services available at Southeastern Technical College meet my needs.	91	3.70	90	1	98.90 %	1.10 %
48.	The staff at Southeastern Technical College is courteous and responsive to my needs.	91	3.67	90	1	98.90 %	1.10 %

	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
--	-----------------	-----------------	---------	-----------------------	--------------------------	------------------------	---------------------------

Library Services

49.	The online databases available through Galileo are adequate to meet my research needs.	80	3.70	79	1	98.75 %	1.25 %
50.	My instructor encourages the use of the library resources.	88	3.56	85	3	96.59 %	3.41 %
51.	The library is open during hours that are convenient for me.	84	3.64	83	1	98.81 %	1.19 %
52.	The library has enough study space.	86	3.62	83	3	96.51 %	3.49 %
53.	The tables and seating arrangements in the library are in good condition and adequate for student needs.	86	3.66	85	1	98.84 %	1.16 %
54.	The library is easy to go to and available for students.	87	3.66	87	0	100.00 %	0.00 %
55.	The noise level does not interfere with my use of the library.	86	3.66	85	1	98.84 %	1.16 %
56.	The temperature in the library is satisfactory.	86	3.65	86	0	100.00 %	0.00 %
57.	The book collection in the library has enough general interest reading.	82	3.61	80	2	97.56 %	2.44 %

	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
--	-----------------	-----------------	---------	-----------------------	--------------------------	------------------------	---------------------------

IT (Information Technology)

58.	I am aware that STC provides students with a college email account.	92	3.77	91	1	98.91 %	1.09 %
59.	I am aware that STC provides students with technology to gain access to software applications when they are off campus (Remote Lab Access via STC's Information Delivery System).	91	3.73	89	2	97.80 %	2.20 %
60.	I am satisfied with the availability of technology at Southeastern Technical College (computer labs, software, hardware, email, remote access, etc.).	91	3.75	89	2	97.80 %	2.20 %
	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
	TOTALS	Total # of Surveys Completed	Total Average Response from all Surveys	Total Count Strongly Agree & Agree (3s & 4s)	Total Count Strongly Disagree & Strongly Disagree (1s & 2s)	Total Average Percentage Agree (3s & 4s)	Total Average Percentage Disagree (1s & 2s)
		92	3.65	5167	130	97.55 %	2.45 %

Number of Terms Attended:

58 students (63.04 %) have attended 1 Semester.
 20 students (21.74 %) have attended 2-3 Semesters.
 8 students (8.70 %) have attended 4-6 Semesters.
 6 students (6.52 %) have attended 7 or more Semesters.

Primary Class Type:

17 students (18.48 %) were primarily enrolled in Hybrid classes.
 25 students (27.17 %) were primarily enrolled in Online classes.
 50 students (54.35 %) were primarily enrolled in Traditional Classroom Lecture classes.

Would you join an Alumni group?

71 of 92 students (77.17 %) surveyed would join an alumni group.