2019 Student Perception of Services Survey (Aggregated)

Division: All Program Divisions
Campus: All Campuses

	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
Institutional Effectiveness							
1.	I believe that Southeastern Technical College is committed to building a well-educated, globally competitive workforce for Southeastern Georgia.	111	3.73	110	1	99.10 %	0.90 %
2.	STC is committed to continuous improvement of the student learning process.	111	3.71	109	2	98.20 %	1.80 %
3.	SACS/COC accreditation is a symbol that STC is a quality institution and has met the same high standards as other accredited major colleges and universities.	109	3.63	105	4	96.33 %	3.67 %

	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
Facilities							
4.	The facilities at Southeastern Tech are attractive, clean, and comfortable.	109	3.72	107	2	98.17 %	1.83 %
5.	The landscaping at Southeastern Tech is appealing.	110	3.66	106	4	96.36 %	3.64 %
6.	I am aware that Southeastern Technical College has three campus sites - Vidalia, Swainsboro, and Glennville.	111	3.86	111	0	100.00 %	0.00 %
7.	I am satisfied with the traffic flow on and off campus.	106	3.76	103	3	97.17 %	2.83 %
8.	There is ample parking at Southeastern Technical College.	106	3.74	105	1	99.06 %	0.94 %
9.	The student center is adequate to meet my needs.	102	3.70	100	2	98.04 %	1.96 %
10.	I am satisfied with the level of security on campus.	102	3.61	99	3	97.06 %	2.94 %
11.	I am satisfied with the auditoriums as a whole.	103	3.69	100	3	97.09 %	2.91 %
12.	The auditorium facilities are clean and comfortable.	103	3.68	99	4	96.12 %	3.88 %

	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
Student Affairs							
13.	I am satisfied with the availability of student activity programs at Southeastern Technical College.	106	3.63	102	4	96.23 %	3.77 %
14.	I am aware that opportunities are provided for students to participate in student organizations/clubs	107	3.61	102	5	95.33 %	4.67 %
15.	Southeastern Tech recruitment materials present an accurate picture of the institution.	106	3.72	105	1	99.06 %	0.94 %
16.	The Admissions staff provides applicants with appropriate information about programs and entrance requirements.	111	3.72	110	1	99.10 %	0.90 %
17.	I am aware that career counseling services and/or referrals are available to me.	108	3.69	106	2	98.15 %	1.85 %
18.	Financial aid information and services are readily available and helpful.	106	3.77	104	2	98.11 %	1.89 %
19.	I am satisfied with the services provided by the Financial Aid staff.	104	3.77	103	1	99.04 %	0.96 %
20.	I am aware that career services are readily available to Southeastern Technical College students.	108	3.74	108	0	100.00 %	0.00 %
21.	I am aware that special support services are available for students with economic need, students who are single parents or displaced homemakers, or dislocated workers.	108	3.70	104	4	96.30 %	3.70 %
22.	I am aware that students with disabilities, who need special assistance, are provided support services to enable them to attend Southeastern Tech.	106	3.77	105	1	99.06 %	0.94 %
23.	I was given adequate information about the admissions exam and how the results were going to be used.	104	3.71	100	4	96.15 %	3.85 %
24.	The admissions exam was scheduled at a convenient time.	96	3.69	94	2	97.92 %	2.08 %
25.	The exam was given in a comfortable setting, free from distractions, and with sufficient workspace.	97	3.76	97	0	100.00 %	0.00 %
26.	Placement exam results were provided to me in a timely manner,	94	3.78	94	0	100.00 %	0.00 %

#	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
	and I understood how the results of the test would be used to determine program placement.						
27.	The enrollment processes are logical, organized, and easy to follow.	110	3.68	106	4	96.36 %	3.64 %
28.	I am satisfied with the registration process at Southeastern Technical College.	110	3.74	108	2	98.18 %	1.82 %
29.	I am satisfied with the New Student Orientation process.	109	3.72	107	2	98.17 %	1.83 %
30.	I am satisfied with the Southeastern Technical College reception, telephone/switchboard.	103	3.76	103	0	100.00 %	0.00 %
31.	I am satisfied with the Student Affairs Reception Staff.	103	3.70	101	2	98.06 %	1.94 %
32.	I am satisfied with student records (grades, transcript).	109	3.75	108	1	99.08 %	0.92 %
33.	As a result of participating in New Student Orientation, I learned information that enabled me to successfully begin College.	108	3.72	108	0	100.00 %	0.00 %
34.	As a result of attending Lunch and Learns sponsored by Career Services, I have learned skills that will assist me in obtaining employment upon graduation.	76	3.75	75	1	98.68 %	1.32 %

	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
Administrative Services							
35.	The payment of fees is handled in a timely and effective manner by the Business Office.	100	3.70	99	1	99.00 %	1.00 %
36.	Notification of any outstanding tuition and fees owed by me is delivered in a timely manner by the Business Office.	95	3.76	93	2	97.89 %	2.11 %
37.	The process of student refund and financial aid checks is handled by the Business Office in a timely and efficient manner.	96	3.69	94	2	97.92 %	2.08 %
38.	The books and supplies I need for my classes are available in the bookstore at the beginning of each term.	109	3.61	105	4	96.33 %	3.67 %

	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
39.	I am satisfied with the layout, service, and accessibility of items in the bookstore.	105	3.66	101	4	96.19 %	3.81 %
40.	The staff handling the sale of books and supplies is helpful and courteous.	107	3.65	106	1	99.07 %	0.93 %

	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
Academic Affairs							
41.	My faculty advisor is available and concerned about my success.	109	3.66	107	2	98.17 %	1.83 %
42.	My advisor is knowledgeable about program requirements and provides quality advisement.	107	3.68	105	2	98.13 %	1.87 %
43.	I am satisfied with the availability of courses offered at Southeastern Technical College during the day.	107	3.65	104	3	97.20 %	2.80 %
44.	I am satisfied with the availability of courses offered at Southeastern Technical College in the evenings.	99	3.66	95	4	95.96 %	4.04 %
45.	The equipment in classrooms, shops, and labs is adequate to meet the training needs of students in my program of study.	104	3.73	101	3	97.12 %	2.88 %
46.	I am satisfied that Southeastern Technical College has adequate faculty and staff to meet my needs for programs and services.	110	3.73	107	3	97.27 %	2.73 %
47.	The programs and services available at Southeastern Technical College meet my needs.	108	3.71	104	4	96.30 %	3.70 %
48.	The staff at Southeastern Technical College is courteous and responsive to my needs.	109	3.77	108	1	99.08 %	0.92 %

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Library Services							
49.	The online databases available through Galileo are adequate to meet my research needs.	99	3.71	97	2	97.98 %	2.02 %
50.	My instructor encourages the use of the library resources.	98	3.62	94	4	95.92 %	4.08 %
51.	The library is open during hours that are convenient for me.	98	3.72	96	2	97.96 %	2.04 %
52.	The library has enough study space.	93	3.66	90	3	96.77 %	3.23 %

	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
53.	The tables and seating arrangements in the library are in good condition and adequate for student needs.	94	3.76	94	0	100.00 %	0.00 %
54.	The library is easy to go to and available for students.	95	3.76	94	1	98.95 %	1.05 %
55.	The noise level does not interfere with my use of the library.	94	3.76	94	0	100.00 %	0.00 %
56.	The temperature in the library is satisfactory.	93	3.70	92	1	98.92 %	1.08 %
57.	The book collection in the library has enough general interest reading.	88	3.73	87	1	98.86 %	1.14 %

	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage

IT (Information Technology)

	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
58.	I am aware that STC provides students with a college email account.	111	3.80	110	1	99.10 %	0.90 %
59.	I am aware that STC provides students with technology to gain access to software applications when they are off campus (Remote Lab Access via STC's Information Delivery System).	110	3.79	108	2	98.18 %	1.82 %
60.	I am satisfied with the availability of technology at Southeastern Technical College (computer labs, software, hardware, email, remote access, etc.).	109	3.75	106	3	97.25 %	2.75 %

	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
	TOTALS	Total # of Surveys Completed	Total Average Response from all Surveys	Total Count Strongly Agree & Agree (3s & 4s)	Total Count Strongly Disagree & Strongly Disagree (1s & 2s)	Total Average Percentage Agree (3s & 4s)	Total Average Percentage Disagree (1s & 2s)
		111	3.71	6095	124	98.01 %	1.99 %

Number of Terms Attended:
57 students (51.35 %) have attended 1 Semester.
32 students (28.83 %) have attended 2-3 Semesters.
16 students (14.41 %) have attended 4-6 Semesters.
6 students (5.41 %) have attended 7 or more Semesters.

Primary Class Type:
14 students (12.61 %) were primarily enrolled in Dual Enrollment classes.
14 students (12.61 %) were primarily enrolled in Hybrid classes.
18 students (16.22 %) were primarily enrolled in Online classes.
65 students (58.56 %) were primarily enrolled in Traditional Classroom Lecture classes.

Would you join an Alumni group?
71 of 111 students (63.96 %) surveyed would join an alumni group.