

Student Perception Survey

Year: 2020

Division: All Program Divisions

Campus: All Campuses

	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
Institutional Effectiveness							
1.	I believe that Southeastern Technical College is committed to building a well-educated, globally competitive workforce for Southeastern Georgia.	31	3.77	31	0	100.00 %	0.00 %
2.	STC is committed to continuous improvement of the student learning process.	33	3.76	33	0	100.00 %	0.00 %
3.	SACS/COC accreditation is a symbol that STC is a quality institution and has met the same high standards as other accredited major colleges and universities.	30	3.77	30	0	100.00 %	0.00 %
	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
Facilities							
4.	The facilities at Southeastern Tech are attractive, clean, and comfortable.	32	3.84	32	0	100.00 %	0.00 %
5.	The landscaping at Southeastern Tech is appealing.	32	3.78	32	0	100.00 %	0.00 %
6.	I am aware that Southeastern Technical College has three campus sites - Vidalia, Swainsboro, and Glennville.	33	3.88	33	0	100.00 %	0.00 %
7.	I am satisfied with the traffic flow on and off campus.	32	3.66	32	0	100.00 %	0.00 %
8.	There is ample parking at Southeastern Technical College.	32	3.72	32	0	100.00 %	0.00 %
9.	The student center is adequate to meet my needs.	30	3.77	30	0	100.00 %	0.00 %
10.	I am satisfied with the level of security on campus.	31	3.52	28	3	90.32 %	9.68 %
11.	I am satisfied with the auditoriums as a whole.	28	3.75	28	0	100.00 %	0.00 %

12.	The auditorium facilities are clean and comfortable.	28	3.79	28	0	100.00 %	0.00 %
	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
Student Affairs							
13.	I am satisfied with the availability of student activity programs at Southeastern Technical College.	28	3.61	27	1	96.43 %	3.57 %
14.	I am aware that opportunities are provided for students to participate in student organizations/clubs	32	3.72	32	0	100.00 %	0.00 %
15.	Southeastern Tech recruitment materials present an accurate picture of the institution.	32	3.78	32	0	100.00 %	0.00 %
16.	The Admissions staff provides applicants with appropriate information about programs and entrance requirements.	33	3.73	33	0	100.00 %	0.00 %
17.	I am aware that career counseling services and/or referrals are available to me.	33	3.70	32	1	96.97 %	3.03 %
18.	Financial aid information and services are readily available and helpful.	32	3.81	32	0	100.00 %	0.00 %
19.	I am satisfied with the services provided by the Financial Aid staff.	32	3.81	32	0	100.00 %	0.00 %
20.	I am aware that career services are readily available to Southeastern Technical College students.	33	3.61	32	1	96.97 %	3.03 %
21.	I am aware that special support services are available for students with economic need, students who are single parents or displaced homemakers, or dislocated workers.	33	3.70	32	1	96.97 %	3.03 %
22.	I am aware that students with disabilities, who need special assistance, are provided support services to enable them to attend Southeastern Tech.	33	3.73	32	1	96.97 %	3.03 %
23.	I was given adequate information about the admissions exam and how the results were going to be used.	30	3.73	30	0	100.00 %	0.00 %
24.	The admissions exam was scheduled at a convenient time.	26	3.73	26	0	100.00 %	0.00 %
25.	The exam was given in a comfortable setting, free from distractions, and with sufficient workspace.	26	3.77	26	0	100.00 %	0.00 %
26.	Placement exam results were provided to me in a timely manner, and I understood how the results of the test would be used to determine program placement.	26	3.77	26	0	100.00 %	0.00 %

27.	The enrollment processes are logical, organized, and easy to follow.	32	3.81	32	0	100.00 %	0.00 %
28.	I am satisfied with the registration process at Southeastern Technical College.	33	3.82	33	0	100.00 %	0.00 %
29.	I am satisfied with the New Student Orientation process.	31	3.84	31	0	100.00 %	0.00 %
30.	I am satisfied with the Southeastern Technical College reception, telephone/switchboard.	32	3.78	31	1	96.88 %	3.13 %
31.	I am satisfied with the Student Affairs Reception Staff.	29	3.76	29	0	100.00 %	0.00 %
32.	I am satisfied with student records (grades, transcript).	32	3.81	32	0	100.00 %	0.00 %
33.	As a result of participating in New Student Orientation, I learned information that enabled me to successfully begin College.	31	3.81	31	0	100.00 %	0.00 %
34.	As a result of attending Lunch and Learns sponsored by Career Services, I have learned skills that will assist me in obtaining employment upon graduation.	20	3.65	19	1	95.00 %	5.00 %
Survey Question		Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
Administrative Services							
35.	The payment of fees is handled in a timely and effective manner by the Business Office.	31	3.65	29	2	93.55 %	6.45 %
36.	Notification of any outstanding tuition and fees owed by me is delivered in a timely manner by the Business Office.	29	3.62	27	2	93.10 %	6.90 %
37.	The process of student refund and financial aid checks is handled by the Business Office in a timely and efficient manner.	30	3.70	28	2	93.33 %	6.67 %
38.	The books and supplies I need for my classes are available in the bookstore at the beginning of each term.	33	3.82	33	0	100.00 %	0.00 %
39.	I am satisfied with the layout, service, and accessibility of items in the bookstore.	33	3.76	33	0	100.00 %	0.00 %
40.	The staff handling the sale of books and supplies is helpful and courteous.	33	3.76	32	1	96.97 %	3.03 %

	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
Academic Affairs							
41.	My faculty advisor is available and concerned about my success.	33	3.79	32	1	96.97 %	3.03 %
42.	My advisor is knowledgeable about program requirements and provides quality advisement.	33	3.85	32	1	96.97 %	3.03 %
43.	I am satisfied with the availability of courses offered at Southeastern Technical College during the day.	33	3.79	33	0	100.00 %	0.00 %
44.	I am satisfied with the availability of courses offered at Southeastern Technical College in the evenings.	27	3.74	27	0	100.00 %	0.00 %
45.	The equipment in classrooms, shops, and labs is adequate to meet the training needs of students in my program of study.	31	3.74	30	1	96.77 %	3.23 %
46.	I am satisfied that Southeastern Technical College has adequate faculty and staff to meet my needs for programs and services.	33	3.88	33	0	100.00 %	0.00 %
47.	The programs and services available at Southeastern Technical College meet my needs.	31	3.77	30	1	96.77 %	3.23 %
48.	The staff at Southeastern Technical College is courteous and responsive to my needs.	33	3.82	33	0	100.00 %	0.00 %
	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
Library Services							
49.	The online databases available through Galileo are adequate to meet my research needs.	29	3.72	29	0	100.00 %	0.00 %
50.	My instructor encourages the use of the library resources.	30	3.63	30	0	100.00 %	0.00 %
51.	The library is open during hours that are convenient for me.	30	3.73	29	1	96.67 %	3.33 %
52.	The library has enough study space.	30	3.77	30	0	100.00 %	0.00 %
53.	The tables and seating arrangements in the library are in good condition and adequate for student needs.	30	3.77	30	0	100.00 %	0.00 %
54.	The library is easy to go to and available for students.	31	3.77	31	0	100.00 %	0.00 %
55.	The noise level does not interfere with my use of the library.	30	3.53	28	2	93.33 %	6.67 %
56.	The temperature in the library is satisfactory.	30	3.77	30	0	100.00 %	0.00 %

57.	The book collection in the library has enough general interest reading.	27	3.78	27	0	100.00 %	0.00 %
	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
IT (Information Technology)							
58.	I am aware that STC provides students with a college email account.	33	3.91	33	0	100.00 %	0.00 %
59.	I am aware that STC provides students with technology to gain access to software applications when they are off campus (Remote Lab Access via STC's Information Delivery System).	31	3.87	31	0	100.00 %	0.00 %
60.	I am satisfied with the availability of technology at Southeastern Technical College (computer labs, software, hardware, email, remote access, etc.).	31	3.77	30	1	96.77 %	3.23 %
	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
	TOTALS	Total # of Surveys Completed	Total Average Response from all Surveys	Total Count Strongly Agree & Agree (3s & 4s)	Total Count Strongly Disagree & Strongly Disagree (1s & 2s)	Total Average Percentage Agree (3s & 4s)	Total Average Percentage Disagree (1s & 2s)
		33	3.75	1821	25	98.65 %	1.35 %