

Student Perception of Services 2012 Summary Report

The Student Perception of Services Survey was emailed to all registered students on March 26, 2012 with a deadline of April 30, 2012.

@ 13% response rate: 228 respondents\1757 registered student at the time of survey dissemination

@ 70% of the student respondents have attended more than one term (82.02 %) were primarily enrolled in Traditional Classroom Lecture classes 96.16% are satisfied overall with the programs and services offered at STC

Number of Terms Attended:

80 students (35.09 %) have attended 1 Quarter.
70 students (30.70 %) have attended 2-3 Quarters.
50 students (21.93 %) have attended 4-6 Quarters.
28 students (12.28 %) have attended 7 or more Quarters.

Primary Class Type:

17 students (7.46 %) were primarily enrolled in Hybrid classes.
24 students (10.53 %) were primarily enrolled in Online classes.
187 students (82.02 %) were primarily enrolled in Traditional Classroom Lecture classes.

Would you join an Alumni group?

154 of 228 students (67.54 %) surveyed would join an alumni group.

Breakdown of %

College wide - Only one item fell below 90% overall

- 87.94 % agree – I am satisfied with the availability of courses offered at Southeastern Technical College in the evenings.

Vidalia Campus - 3 items fell below 90% satisfaction at the Vidalia Campus:

- 88.27 % agree - There is ample parking at Southeastern Technical College.
- 89.74 % agree - I am satisfied with the availability of courses offered at Southeastern Technical College during the day.
- 85.21 % agree - I am satisfied with the availability of courses offered at Southeastern Technical College in the evenings.

Swainsboro location

- No items fell below 90% at the Swainsboro location:

Glennville location

- >50% of the items fell below 85% satisfaction
- Only 6 students responded to the survey
- Overall satisfaction was still 88.18%