

Student Perception of Services Survey (Aggregated) All Campuses

>76% of the student respondents have attended STC more than 1 quarter

96.89 % are satisfied overall with the programs and services offered at STC.

	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
Institutional Effectiveness							
1.	I believe that Southeastern Technical College is committed to building a well-educated, globally competitive workforce for Southeastern Georgia.	336	3.67	336	0	100.00 %	0.00 %
2.	STC is committed to continuous improvement of the student learning process.	336	3.63	333	3	99.11 %	0.89 %
3.	SACS/COC accreditation is a symbol that STC is a quality institution and has met the same high standards as other accredited major colleges and universities.	326	3.63	322	4	98.77 %	1.23 %
	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
Facilities							
4.	The facilities at Southeastern Tech are attractive, clean, and comfortable.	332	3.57	324	8	97.59 %	2.41 %
5.	The landscaping at Southeastern Tech is appealing.	333	3.52	327	6	98.20 %	1.80 %
6.	I am aware that Southeastern Technical College has three campus sites - Vidalia, Swainsboro, and Glennville.	336	3.71	333	3	99.11 %	0.89 %
7.	I am satisfied with the traffic flow on and off campus.	331	3.49	315	16	95.17 %	4.83 %
8.	There is ample parking at Southeastern Technical College.	328	3.25	279	49	85.06 %	14.94 %
9.	The student center is adequate to meet my needs.	325	3.45	309	16	95.08 %	4.92 %
10.	I am satisfied with the level of security on campus.	322	3.37	292	30	90.68 %	9.32 %
11.	I am satisfied with the auditoriums as a whole.	326	3.56	323	3	99.08 %	0.92 %
12.	The auditorium facilities are clean and comfortable.	327	3.56	322	5	98.47 %	1.53 %

	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	
Student Affairs							
13.	I am satisfied with the availability of student activity programs at Southeastern Technical College.	325	3.45	317	8	97.54 %	2.46 %
14.	I am aware that opportunities are provided for students to participate in student organizations/clubs	333	3.49	327	6	98.20 %	1.80 %
15.	Southeastern Tech recruitment materials present an accurate picture of the institution.	327	3.52	320	7	97.86 %	2.14 %
16.	The Admissions staff provides applicants with appropriate information about programs and entrance requirements.	336	3.51	324	12	96.43 %	3.57 %
17.	I am aware that career counseling services and/or referrals are available to me.	333	3.51	323	10	97.00 %	3.00 %
18.	Financial aid information and services are readily available and helpful.	335	3.56	326	9	97.31 %	2.69 %
19.	I am satisfied with the services provided by the Financial Aid staff.	334	3.54	320	14	95.81 %	4.19 %
20.	I am aware that career services are readily available to Southeastern Technical College students.	333	3.49	326	7	97.90 %	2.10 %
21.	I am aware that special support services are available for students with economic need, students who are single parents or displaced homemakers, or dislocated workers.	327	3.40	308	19	94.19 %	5.81 %
22.	I am aware that students with disabilities, who need special assistance, are provided support services to enable them to attend Southeastern Tech.	330	3.54	328	2	99.39 %	0.61 %
23.	I was given adequate information about the admissions exam and how the results were going to be used.	309	3.51	300	9	97.09 %	2.91 %
24.	The admissions exam was scheduled at a convenient time.	298	3.51	292	6	97.99 %	2.01 %
25.	The exam was given in a comfortable setting, free from distractions, and with sufficient workspace.	299	3.53	294	5	98.33 %	1.67 %
26.	Placement exam results were provided to me in a timely manner, and I understood how the results of the test would be used to determine program placement.	300	3.54	293	7	97.67 %	2.33 %
27.	The enrollment processes are logical, organized, and easy to follow.	334	3.51	325	9	97.31 %	2.69 %
28.	I am satisfied with the registration process at Southeastern Technical College.	335	3.55	330	5	98.51 %	1.49 %
29.	I am satisfied with the New Student Orientation process.	324	3.54	317	7	97.84 %	2.16 %
30.	I am satisfied with the Southeastern Technical	323	3.53	316	7	97.83 %	2.17 %

	College reception, telephone/switchboard.						
31.	I am satisfied with the Student Affairs Reception Staff.	329	3.50	324	5	98.48 %	1.52 %
32.	I am satisfied with student records (grades, transcript).	334	3.53	331	3	99.10 %	0.90 %
33.	As a result of participating in New Student Orientation, I learned information that enabled me to successfully begin College.	317	3.50	313	4	98.74 %	1.26 %
34.	As a result of attending Lunch and Learns sponsored by Career Services, I have learned skills that will assist me in obtaining employment upon graduation.	256	3.44	248	8	96.88 %	3.13 %

	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
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Administrative Services

35.	The payment of fees is handled in a timely and effective manner by the Business Office.	331	3.48	322	9	97.28 %	2.72 %
36.	Notification of any outstanding tuition and fees owed by me is delivered in a timely manner by the Business Office.	306	3.42	285	21	93.14 %	6.86 %
37.	The process of student refund and financial aid checks is handled by the Business Office in a timely and efficient manner.	326	3.48	314	12	96.32 %	3.68 %
38.	The books and supplies I need for my classes are available in the bookstore at the beginning of each term.	334	3.44	310	24	92.81 %	7.19 %
39.	I am satisfied with the layout, service, and accessibility of items in the bookstore.	332	3.42	311	21	93.67 %	6.33 %
40.	The staff handling the sale of books and supplies is helpful and courteous.	332	3.54	324	8	97.59 %	2.41 %

	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
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Academic Affairs

41.	My faculty advisor is available and concerned about my success.	335	3.59	327	8	97.61 %	2.39 %
42.	My advisor is knowledgeable about program requirements and provides quality advisement.	335	3.63	328	7	97.91 %	2.09 %
43.	I am satisfied with the availability of courses offered at Southeastern Technical College during the day.	325	3.49	313	12	96.31 %	3.69 %
44.	I am satisfied with the availability of courses offered at Southeastern Technical College in the evenings.	299	3.43	282	17	94.31 %	5.69 %
45.	The equipment in classrooms, shops, and labs is adequate to meet the training needs of students in my program of study.	327	3.44	308	19	94.19 %	5.81 %
46.	I am satisfied that Southeastern Technical	336	3.53	329	7	97.92 %	2.08 %

	College has adequate faculty and staff to meet my needs for programs and services.						
47.	The programs and services available at Southeastern Technical College meet my needs.	334	3.53	326	8	97.60 %	2.40 %
48.	The staff at Southeastern Technical College is courteous and responsive to my needs.	334	3.53	326	8	97.60 %	2.40 %
	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
Library Services							
49.	The online databases available through Galileo are adequate to meet my research needs.	306	3.51	300	6	98.04 %	1.96 %
50.	My instructor encourages the use of the library resources.	319	3.52	315	4	98.75 %	1.25 %
51.	The library is open during hours that are convenient for me.	320	3.56	314	6	98.13 %	1.88 %
52.	The library has enough study space.	320	3.41	296	24	92.50 %	7.50 %
53.	The tables and seating arrangements in the library are in good condition and adequate for student needs.	321	3.49	311	10	96.88 %	3.12 %
54.	The library is easy to go to and available for students.	322	3.56	318	4	98.76 %	1.24 %
55.	The noise level does not interfere with my use of the library.	318	3.45	300	18	94.34 %	5.66 %
56.	The temperature in the library is satisfactory.	319	3.49	309	10	96.87 %	3.13 %
57.	The book collection in the library has enough general interest reading.	300	3.47	288	12	96.00 %	4.00 %
	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
IT (Information Technology)							
58.	I am aware that STC provides students with a college email account.	336	3.68	335	1	99.70 %	0.30 %
59.	I am aware that STC provides students with technology to gain access to software applications when they are off campus (Remote Lab Access via STC's Information Delivery System).	336	3.64	333	3	99.11 %	0.89 %
60.	I am satisfied with the availability of technology at Southeastern Technical College (computer labs, software, hardware, email, remote access, etc.).	336	3.55	321	15	95.54 %	4.46 %
	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
	TOTALS	Total # of Surveys	Total Average	Total Count	Total Count	Total Average	Total Average

		Completed	Response from all Surveys	Strongly Agree & Agree (3s & 4s)	Strongly Disagree & Strongly Disagree (1s & 2s)	Percentage Agree (3s & 4s)	Percentage Disagree (1s & 2s)
		336	3.52	18862	606	96.89 %	3.11 %

Number of Terms Attended:

80 students (23.81 %) have attended 1 Quarter.
 115 students (34.23 %) have attended 2-3 Quarters.
 83 students (24.70 %) have attended 4-6 Quarters.
 58 students (17.26 %) have attended 7 or more Quarters.

Primary Class Type:

18 students (5.36 %) were primarily enrolled in Hybrid classes.
 51 students (15.18 %) were primarily enrolled in Online classes.
 2 students (0.60 %) were primarily enrolled in Polycom classes.
 265 students (78.87 %) were primarily enrolled in Traditional Classroom Lecture classes.

Would you join an Alumni group?

213 of 336 students (63.39 %) surveyed would join an alumni group.
