

FY21 Student Perception of Services Survey Results

	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
Institutional Effectiveness							
1	I believe that Southeastern Technical College is committed to building a well-educated, globally competitive workforce for Southeastern Georgia.	42	3.67	41	1	97.62%	2.38%
2	STC is committed to continuous improvement of the student learning process.	42	3.64	41	1	97.62%	2.38%
3	SACS/COC accreditation is a symbol that STC is a quality institution and has met the same high standards as other accredited major colleges and universities.	39	3.69	39	0	100.00%	0.00%
	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
Facilities							
4	The facilities at Southeastern Tech are attractive, clean, and comfortable.	41	3.76	41	0	100.00%	0.00%
5	The landscaping at Southeastern Tech is appealing.	41	3.73	41	0	100.00%	0.00%
6	I am aware that Southeastern Technical College has three campus sites - Vidalia, Swainsboro, and Glennville.	41	3.83	41	0	100.00%	0.00%
7	I am satisfied with the traffic flow on and off campus.	41	3.78	41	0	100.00%	0.00%
8	There is ample parking at Southeastern Technical College.	40	3.78	40	0	100.00%	0.00%
9	The student center is adequate to meet my needs.	39	3.79	39	0	100.00%	0.00%
10	I am satisfied with the level of security on campus.	40	3.73	39	1	97.50%	2.50%
11	I am satisfied with the auditoriums as a whole.	40	3.78	40	0	100.00%	0.00%
12	The auditorium facilities are clean and comfortable.	41	3.76	41	0	100.00%	0.00%
	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
Student Affairs							
13	I am satisfied with the availability of student activity programs at Southeastern Technical College.	40	3.68	40	0	100.00%	0.00%
14	I am aware that opportunities are provided for students to participate in student organizations/clubs	41	3.66	40	1	97.56%	2.44%
15	Southeastern Tech recruitment materials present an accurate picture of the institution.	41	3.63	41	0	100.00%	0.00%
16	The Admissions staff provides applicants with appropriate information about programs and entrance requirements.	41	3.61	40	1	97.56%	2.44%
17	I am aware that career counseling services and/or referrals are available to me.	40	3.63	38	2	95.00%	5.00%

18	Financial aid information and services are readily available and helpful.	40	3.53	36	4	90.00%	10.00%
19	I am satisfied with the services provided by the Financial Aid staff.	39	3.62	38	1	97.44%	2.56%
20	I am aware that career services are readily available to Southeastern Technical College students.	41	3.66	40	1	97.56%	2.44%
21	I am aware that special support services are available for students with economic need, students who are single parents or displaced homemakers, or dislocated workers.	41	3.73	40	1	97.56%	2.44%
22	I am aware that students with disabilities, who need special assistance, are provided support services to enable them to attend Southeastern Tech.	41	3.73	41	0	100.00%	0.00%
23	I was given adequate information about the admissions exam and how the results were going to be used.	35	3.54	33	2	94.29%	5.71%
24	The admissions exam was scheduled at a convenient time.	29	3.69	28	1	96.55%	3.45%
25	The exam was given in a comfortable setting, free from distractions, and with sufficient workspace.	30	3.67	29	1	96.67%	3.33%
26	Placement exam results were provided to me in a timely manner, and I understood how the results of the test would be used to determine program placement.	29	3.69	28	1	96.55%	3.45%
27	The enrollment processes are logical, organized, and easy to follow.	42	3.6	41	1	97.62%	2.38%
28	I am satisfied with the registration process at Southeastern Technical College.	42	3.64	41	1	97.62%	2.38%
29	I am satisfied with the New Student Orientation process.	42	3.6	39	3	92.86%	7.14%
30	I am satisfied with the Southeastern Technical College reception, telephone/switchboard.	42	3.62	41	1	97.62%	2.38%
31	I am satisfied with the Student Affairs Reception Staff.	41	3.66	40	1	97.56%	2.44%
32	I am satisfied with student records (grades, transcript).	41	3.73	41	0	100.00%	0.00%
33	As a result of participating in New Student Orientation, I learned information that enabled me to successfully begin College.	39	3.64	37	2	94.87%	5.13%
34	As a result of attending Lunch and Learns sponsored by Career Services, I have learned skills that will assist me in obtaining employment upon graduation.	32	3.66	31	1	96.88%	3.13%
	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
Administrative Services							
35	The payment of fees is handled in a timely and effective manner by the Business Office.	39	3.67	39	0	100.00%	0.00%
36	Notification of any outstanding tuition and fees owed by me is delivered in a timely manner by the Business Office.	38	3.74	38	0	100.00%	0.00%
37	The process of student refund and financial aid checks is handled by the Business Office in a timely and efficient manner.	36	3.69	36	0	100.00%	0.00%

38	The books and supplies I need for my classes are available in the bookstore at the beginning of each term.	41	3.76	41	0	100.00%	0.00%
39	I am satisfied with the layout, service, and accessibility of items in the bookstore.	41	3.76	41	0	100.00%	0.00%
40	The staff handling the sale of books and supplies is helpful and courteous.	41	3.78	41	0	100.00%	0.00%
	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
Academic Affairs							
41	My faculty advisor is available and concerned about my success.	41	3.56	39	2	95.12%	4.88%
42	My advisor is knowledgeable about program requirements and provides quality advisement.	41	3.68	40	1	97.56%	2.44%
43	I am satisfied with the availability of courses offered at Southeastern Technical College during the day.	40	3.75	40	0	100.00%	0.00%
44	I am satisfied with the availability of courses offered at Southeastern Technical College in the evenings.	38	3.61	37	1	97.37%	2.63%
45	The equipment in classrooms, shops, and labs is adequate to meet the training needs of students in my program of study.	37	3.7	37	0	100.00%	0.00%
46	I am satisfied that Southeastern Technical College has adequate faculty and staff to meet my needs for programs and services.	42	3.6	40	2	95.24%	4.76%
47	The programs and services available at Southeastern Technical College meet my needs.	42	3.67	41	1	97.62%	2.38%
48	The staff at Southeastern Technical College is courteous and responsive to my needs.	42	3.57	39	3	92.86%	7.14%
	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
Library Services							
49	The online databases available through Galileo are adequate to meet my research needs.	39	3.72	39	0	100.00%	0.00%
50	My instructor encourages the use of the library resources.	39	3.72	38	1	97.44%	2.56%
51	The library is open during hours that are convenient for me.	40	3.6	39	1	97.50%	2.50%
52	The library has enough study space.	37	3.7	37	0	100.00%	0.00%
53	The tables and seating arrangements in the library are in good condition and adequate for student needs.	39	3.69	39	0	100.00%	0.00%
54	The library is easy to go to and available for students.	39	3.77	39	0	100.00%	0.00%
55	The noise level does not interfere with my use of the library.	38	3.76	38	0	100.00%	0.00%
56	The temperature in the library is satisfactory.	38	3.74	38	0	100.00%	0.00%
57	The book collection in the library has enough general interest reading.	38	3.71	38	0	100.00%	0.00%

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IT (Information Technology)							
58	I am aware that STC provides students with a college email account.	42	3.81	42	0	100.00%	0.00%
59	I am aware that STC provides students with technology to gain access to software applications when they are off campus (Remote Lab Access via STC's Information Delivery System).	41	3.83	41	0	100.00%	0.00%
60	I am satisfied with the availability of technology at Southeastern Technical College (computer labs, software, hardware, email, remote access, etc.).	41	3.76	40	1	97.56%	2.44%
	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
	TOTALS	Total # of Surveys Completed	Total Average Response from all Surveys	Total Count Strongly Agree & Agree (3s & 4s)	Total Count Strongly Disagree & Strongly Disagree (1s & 2s)	Total Average Percentage Agree (3s & 4s)	Total Average Percentage Disagree (1s & 2s)
		42	3.69	2324	42	98.22%	1.78%

Number of Terms Attended:

18 students (42.86 %) have attended 1 Semester.
 13 students (30.95 %) have attended 2-3 Semesters.
 8 students (19.05 %) have attended 4-6 Semesters.
 3 students (7.14 %) have attended 7 or more Semesters.

Primary Class Type:

3 students (7.14 %) were primarily enrolled in Dual Enrollment classes.
 5 students (11.90 %) were primarily enrolled in Hybrid classes.
 21 students (50.00 %) were primarily enrolled in Online classes.
 13 students (30.95 %) were primarily enrolled in Traditional Classroom Lecture classes.

Would you join an Alumni group?

28 of 42 students (66.67 %) surveyed would join an alumni group.