

2016 Student Perception of Services Survey

	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
Institutional Effectiveness							
1.	I believe that Southeastern Technical College is committed to building a well-educated, globally competitive workforce for Southeastern Georgia.	103	3.73	103	0	100.00 %	0.00 %
2.	STC is committed to continuous improvement of the student learning process.	102	3.73	101	1	99.02 %	0.98 %
3.	SACS/COC accreditation is a symbol that STC is a quality institution and has met the same high standards as other accredited major colleges and universities.	94	3.64	94	0	100.00 %	0.00 %
	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
Facilities							
4.	The facilities at Southeastern Tech are attractive, clean, and comfortable.	103	3.81	102	1	99.03 %	0.97 %
5.	The landscaping at Southeastern Tech is appealing.	103	3.65	100	3	97.09 %	2.91 %
6.	I am aware that Southeastern Technical College has three campus sites - Vidalia, Swainsboro, and Glennville.	103	3.83	103	0	100.00 %	0.00 %
7.	I am satisfied with the traffic flow on and off campus.	103	3.72	102	1	99.03 %	0.97 %
8.	There is ample parking at Southeastern Technical College.	102	3.58	95	7	93.14 %	6.86 %
9.	The student center is adequate to meet my needs.	97	3.65	93	4	95.88 %	4.12 %
10.	I am satisfied with the level of security on campus.	101	3.50	94	7	93.07 %	6.93 %
11.	I am satisfied with the auditoriums as a whole.	101	3.62	101	0	100.00 %	0.00 %
12.	The auditorium facilities are clean and comfortable.	100	3.73	100	0	100.00 %	0.00 %
	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
Student Affairs							
13.	I am satisfied with the availability of student	98	3.56	93	5	94.90 %	5.10 %

	activity programs at Southeastern Technical College.						
14.	I am aware that opportunities are provided for students to participate in student organizations/clubs	101	3.62	98	3	97.03 %	2.97 %
15.	Southeastern Tech recruitment materials present an accurate picture of the institution.	99	3.61	99	0	100.00 %	0.00 %
16.	The Admissions staff provides applicants with appropriate information about programs and entrance requirements.	101	3.65	99	2	98.02 %	1.98 %
17.	I am aware that career counseling services and/or referrals are available to me.	102	3.68	99	3	97.06 %	2.94 %
18.	Financial aid information and services are readily available and helpful.	101	3.52	94	7	93.07 %	6.93 %
19.	I am satisfied with the services provided by the Financial Aid staff.	100	3.56	93	7	93.00 %	7.00 %
20.	I am aware that career services are readily available to Southeastern Technical College students.	101	3.64	99	2	98.02 %	1.98 %
21.	I am aware that special support services are available for students with economic need, students who are single parents or displaced homemakers, or dislocated workers.	101	3.58	96	5	95.05 %	4.95 %
22.	I am aware that students with disabilities, who need special assistance, are provided support services to enable them to attend Southeastern Tech.	102	3.70	102	0	100.00 %	0.00 %
23.	I was given adequate information about the admissions exam and how the results were going to be used.	88	3.65	86	2	97.73 %	2.27 %
24.	The admissions exam was scheduled at a convenient time.	87	3.70	86	1	98.85 %	1.15 %
25.	The exam was given in a comfortable setting, free from distractions, and with sufficient workspace.	86	3.70	85	1	98.84 %	1.16 %
26.	Placement exam results were provided to me in a timely manner, and I understood how the results of the test would be used to determine program placement.	87	3.69	85	2	97.70 %	2.30 %
27.	The enrollment processes are logical, organized, and easy to follow.	100	3.66	98	2	98.00 %	2.00 %
28.	I am satisfied with the registration process at Southeastern Technical College.	103	3.62	101	2	98.06 %	1.94 %
29.	I am satisfied with the New Student Orientation process.	103	3.68	101	2	98.06 %	1.94 %
30.	I am satisfied with the Southeastern Technical College reception, telephone/switchboard.	100	3.64	99	1	99.00 %	1.00 %

31.	I am satisfied with the Student Affairs Reception Staff.	97	3.64	95	2	97.94 %	2.06 %
32.	I am satisfied with student records (grades, transcript).	99	3.60	96	3	96.97 %	3.03 %
33.	As a result of participating in New Student Orientation, I learned information that enabled me to successfully begin College.	101	3.62	98	3	97.03 %	2.97 %
34.	As a result of attending Lunch and Learns sponsored by Career Services, I have learned skills that will assist me in obtaining employment upon graduation.	73	3.64	71	2	97.26 %	2.74 %
	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage

Administrative Services

35.	The payment of fees is handled in a timely and effective manner by the Business Office.	95	3.67	95	0	100.00 %	0.00 %
36.	Notification of any outstanding tuition and fees owed by me is delivered in a timely manner by the Business Office.	93	3.67	91	2	97.85 %	2.15 %
37.	The process of student refund and financial aid checks is handled by the Business Office in a timely and efficient manner.	88	3.58	85	3	96.59 %	3.41 %
38.	The books and supplies I need for my classes are available in the bookstore at the beginning of each term.	102	3.49	93	9	91.18 %	8.82 %
39.	I am satisfied with the layout, service, and accessibility of items in the bookstore.	102	3.57	95	7	93.14 %	6.86 %
40.	The staff handling the sale of books and supplies is helpful and courteous.	101	3.60	95	6	94.06 %	5.94 %
	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage

Academic Affairs

41.	My faculty advisor is available and concerned about my success.	100	3.64	94	6	94.00 %	6.00 %
42.	My advisor is knowledgeable about program requirements and provides quality advisement.	100	3.69	96	4	96.00 %	4.00 %
43.	I am satisfied with the availability of courses offered at Southeastern Technical College during the day.	97	3.67	95	2	97.94 %	2.06 %
44.	I am satisfied with the availability of courses offered at Southeastern Technical College in the evenings.	85	3.64	81	4	95.29 %	4.71 %
45.	The equipment in classrooms, shops, and labs is adequate to meet the training needs	97	3.68	95	2	97.94 %	2.06 %

	of students in my program of study.						
46.	I am satisfied that Southeastern Technical College has adequate faculty and staff to meet my needs for programs and services.	103	3.62	99	4	96.12 %	3.88 %
47.	The programs and services available at Southeastern Technical College meet my needs.	103	3.63	101	2	98.06 %	1.94 %
48.	The staff at Southeastern Technical College is courteous and responsive to my needs.	103	3.62	97	6	94.17 %	5.83 %
	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage

Library Services

49.	The online databases available through Galileo are adequate to meet my research needs.	93	3.60	91	2	97.85 %	2.15 %
50.	My instructor encourages the use of the library resources.	94	3.63	91	3	96.81 %	3.19 %
51.	The library is open during hours that are convenient for me.	96	3.63	92	4	95.83 %	4.17 %
52.	The library has enough study space.	96	3.52	88	8	91.67 %	8.33 %
53.	The tables and seating arrangements in the library are in good condition and adequate for student needs.	95	3.62	90	5	94.74 %	5.26 %
54.	The library is easy to go to and available for students.	98	3.68	97	1	98.98 %	1.02 %
55.	The noise level does not interfere with my use of the library.	94	3.63	92	2	97.87 %	2.13 %
56.	The temperature in the library is satisfactory.	95	3.63	93	2	97.89 %	2.11 %
57.	The book collection in the library has enough general interest reading.	87	3.56	82	5	94.25 %	5.75 %
	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage

IT (Information Technology)

58.	I am aware that STC provides students with a college email account.	103	3.83	103	0	100.00 %	0.00 %
59.	I am aware that STC provides students with technology to gain access to software applications when they are off campus (Remote Lab Access via STC's Information Delivery System).	102	3.75	100	2	98.04 %	1.96 %
60.	I am satisfied with the availability of technology at Southeastern Technical College (computer labs, software, hardware, email, remote access, etc.).	103	3.71	100	3	97.09 %	2.91 %

	Survey Question	Total Responses	Average	Total Agree (3s & 4s)	Total Disagree (1s & 2s)	Total Agree Percentage	Total Disagree Percentage
	TOTALS	Total # of Surveys Completed	Total Average Response from all Surveys	Total Count Strongly Agree & Agree (3s & 4s)	Total Count Strongly Disagree & Strongly Disagree (1s & 2s)	Total Average Percentage Agree (3s & 4s)	Total Average Percentage Disagree (1s & 2s)
		103	3.65	5692	175	97.02 %	2.98 %

Number of Terms Attended:

65 students (63.11 %) have attended 1 Quarter.
17 students (16.50 %) have attended 2-3 Quarters.
17 students (16.50 %) have attended 4-6 Quarters.
4 students (3.88 %) have attended 7 or more Quarters.

Primary Class Type:

20 students (19.42 %) were primarily enrolled in Hybrid classes.
15 students (14.56 %) were primarily enrolled in Online classes.
68 students (66.02 %) were primarily enrolled in Traditional Classroom Lecture classes.

Would you join an Alumni group?

79 of 103 students (76.70 %) surveyed would join an alumni group.
